

"Builder of America's Finest Luxury Communities"

# EMPLOYEE HANDBOOK

**Revised August 2022** 

This Handbook is intended to provide employees with a general understanding of some of the Company's personnel policies. It is not an employment contract or a legal document. The information in this Handbook should be helpful in familiarizing employees with the Company.

While Sunrise Company certainly hopes that every employee will find the employment relationship satisfying, at the same time, it recognizes that relationships are not always mutually satisfactory. To protect both parties' rights, it should be remembered that the employment relationship may be terminated on an at-will basis by either you or Sunrise Company. This means that you may quit at any time and Sunrise Company may terminate your employment at any time, for any reason, or for no reason. Moreover, no one other than the President or a Chief Executive Officer of Sunrise Company has the right to modify the at-will nature of this employment relationship, and any such modification must be in writing and signed by one of these two designated individuals and the affected employee.

If you are an employee who is otherwise covered by the Handbook and you have entered into a written employment agreement signed by you and a designated officer of the company, the guidelines, procedures and benefits discussed in this Handbook are not applicable to the extent they are inconsistent with your written employment agreement. However, if the written agreement does not address conditions or terms set forth in the Handbook, the Handbook shall apply. This Handbook cannot anticipate every situation or answer every question about employment. Rather, this Handbook serves as guideline to your employment relationship with SunriseCompany. From time to time, circumstances will undoubtedly require that the policies, practices and benefits described in the Handbook be changed. Accordingly, other than the at-will relationship set forth above, which can only be altered by a written agreement signed by both you and a designated officer of the company, Sunrise Company reserves their right to modify, supplement or rescind any provision of the Handbook as it deems necessary. If any changes to the Handbook become necessary, the Company will endeavor to notify you of such changes by distributing revised pages to you. Please keep your Handbook readily available and insert updated material promptly so that it is current at all times. When new policies are added or existing policies are changed, the most recent policy shall prevail and govern any new action taken.

Dear New Employee:

Welcome to Sunrise Company. Whether you have just joined our staff or have been at Sunrise Company for a while, we are confident that you will find our company a dynamic and rewarding place in which to work, and we look forward to a productive and successful association. We consider the employees of Sunrise Company to be one of its most valuable resources. We sincerely hope that your position with us is both rewarding and enjoyable. You can make a difference!

This Employee Handbook is not a contract of employment. Rather, it was written to help you get acquainted our Company, to give you a brief explanation of our philosophy, and to outline some of our policies and procedures. The Handbook will not answer all of your questions, but it will serve as a guideline to your relationship with Sunrise Company Remember, always feel free to approach any member of our management team with your questions.

Our success is based on the personal attention and contributions of our employees. As a new member of the team, you will make a difference. We will be depending on YOU. We are proud you joined our Company and extend to you a warm WELCOME!

Sincerely,

William Bone Founder and Chairman of the Board

Randall Bone Chief Executive Officer



#### Handbook Acknowledgment Form

#### ALL EMPLOYEES MUST READ THIS EMPLOYEE HANDBOOK, THEN FILL OUT AND RETURN THIS PORTION TO THE HUMAN RESOURCES DEPARTMENT WITHIN ONE WEEK OF EMPLOYMENT

This is to acknowledge that I have received a copy of the Employee Handbook dated as of April 2021 and understand that it contains important information on the company's general personnel policies and on privileges and obligations as an employee. I acknowledge that I am expected to read, understand, and adhere to company policies and will familiarize myself with the material in the Handbook. I understand that I am governed by the contents of the Handbook. I also understand that, other than the at-will policy which is set forth in this Handbook and reiterated in the paragraph below, the company may change, rescind or add to any policies, benefits or practices described in the Handbook from time to time in its sole and absolute discretion with or without prior notice. I understand that the Company will attempt to distribute such new policies or changes to me in writing to be incorporated in this Handbook. When new policies shall prevail and will govern any new actions taken. I also understand that the statements contained in this Handbook are not intended to create any contractual or other legal obligations.

I understand that I am free to leave the Company at any time for any reason, and that the Company reserves a similar right. Thus, both the Company and I have the right to terminate the employment relationship at any time, with or without advance notice and with or without cause. I understand that this is called "employment at-will" and that no one other than the President or a Chief Executive Officer has the authority to enter into or alter this arrangement, to enter into an agreement of employment for a specified period of time, or to make any agreement contrary to this policy. Furthermore, if the President or a Chief Executive Officer makes such an agreement with me, I understand that it must be in writing and signed by one of these designated individuals and me.

Witness	



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## **SUNRISE COMPANY**

### **EMPLOYEE HANDBOOK**

## SUNRISE COMPANY & YOU

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#### ABOUT SUNRISE COMPANY

More than 50 years ago, Sunrise Company began developing master-planned, golf-course communities in the Palm Springs, California desert resort area. Today, Sunrise Company is one of the nation's most respected residential and country club community developers.

Sunrise Company's record of achievement includes the establishment of Indian Ridge, home of the Bob Hope Chrysler Classic, and co-developer of PGA West, the Western Home of American Golf, which hosted The Skins Game and The Grand Slam of Golf. In addition to its 13 resort communities, the Company has constructed over 15,000 homes, built two resort hotels and developed numerous apartment buildings, office buildings, shopping centers and commercial hotels. Sunrise Company is continually pursuing new opportunities in the country's fastest growing markets.

In November of 1999, Sunrise Company received one of the highest industry accolades with the award of the National Housing Quality Silver Award for the year 2000 for Commitment to Quality for the Indian Ridge Country Club in Palm Desert.

Sunrise Company's corporate culture, and its adherence to the "Twelve Steps to Success in the Community Development Business," have been major factors in its continued dominance of one of the most competitive resort community markets in the United States.

The industry experience and longevity of service of the senior management, who average 20 years with the company, is one of Sunrise Company's most valued assets. "The Prerequisites" are an important component of the Sunrise Company corporate culture, which has cultivated such an outstanding and loyal team.

William Bone founded Sunrise Company in 1963 and is Chairman of the Board and Chief Executive Officer. A nationally recognized expert in hotel and residential resort/recreation development, Mr. Bone has spoken throughout the country at numerous seminars and before groups interested in residential/country club/resort/recreation and hotel marketing and development. In 1992, Mr. Bone was inducted into the California Building Industry Association Hall of Fame.

Part of Sunrise's unique focus on service, customer satisfaction and profitability is its flexible organization, consisting of divisions specializing in community design and construction, club operations, new home sales and interior design.

The Sunrise corporate culture has been a major factor in its continued dominance of one of the most competitive resort community markets in the United States. At Sunrise Company, good people are recognized as its most valuable asset, and the key to its success. The "Prerequisites to a Successful Employment Relationship" (Section 2) is an important component of the Sunrise Company corporate culture, which has cultivated such an outstanding and loyal team.

#### Sunrise Company – Current Developments & Divisions

<u>Andalusia Country Club</u> is a private golf club and luxury residential community in La Quinta, California. Construction at Andalusia began in 2005 by the Drummond Company. In 2018, Sunrise Company acquired Andalusia and is managing the Club and completing the real estate development. Upon completion, it will include 550 homes along with 695 golf memberships. Each home includes a Racquet Club membership. The community features an 18-hole Reese Jones Golf Course and beautiful Club amenities including the Golf Clubhouse and Racquet Club.

<u>Toscana Country Club</u> is a private equity golf club and luxury residential community in Indian Wells, California. Construction at Toscana began in September of 2003. Upon completion, it will include 631 homes along with 550 equity golf and 250 equity sports club memberships. The community features two 18-hole Jack Nicklaus Signature Golf Courses and the Club Villa with an exceptional array of private club and spa amenities including II Forno, La Cucina, Spa Bella Vita and the Sports Club.

<u>Sunrise Luxury Living</u> specializes in the acquisition, development, construction and management of luxury multi-family residential properties in the Southwestern United States. They are currently building apartments in Houston and Scottsdale and are pursuing acquisition and development opportunities in high barrier-to-entry and high growth markets. Our team has over 75 years of collective experience developing and building luxury real-estate projects and is led by Jim Hinton who has over 35 years of experience in commercial real estate and has focused exclusively on multi-family assets for over 30 years.

<u>Dancing Bear Aspen</u> is a boutique 20-unit Private Residence Club with 3-bedroom, 3.5-bath residences available for fractional ownership. The Club features a state-of-the-art fitness center, private movie theatre, family game room, owners' wine room and cellar and a private rooftop terrace. The residences are offered in 1/8 fractions and include membership in Timbers Collection.

<u>Otay Ranch</u> is a vibrant 5,300-acre planned community in San Diego County in California that combines the best of old-style neighborhoods, innovative community design, pedestrian parks, an extensive network of trails, paseos, and promenade streets with a unique Towne Center. Since opening in 1999, Otay Ranch has been San Diego County's top selling planned community, quarter after quarter. As one of four select guest builders, Sunrise will build 1,000 homes and develop two large neighborhood shopping centers through the completion of Otay Ranch.



#### LEGACY OF SUCCESS

#### CURRENT COMMUNITIES



#### INTRODUCTION

We're happy you've become an employee and hope you thoroughly enjoy the challenges of your job. We have prepared this Employee Handbook to provide you with an overview of our policies and the benefits we provide, as well as to familiarize you with some of your responsibilities. Other than the at-will relationship discussed in the next section, this Handbook is not intended to be a contract or to otherwise create any legally enforceable obligations. Nonetheless, all of our employees are expected to read and comply with this Handbook and become familiar with all of its provisions.

As you can imagine, it is not possible to anticipate every situation which may arise during your job or to provide answers to every possible question you may have. In addition, from time to time, circumstances will undoubtedly require that the policies, practices and benefits described in this Handbook be changed. Accordingly, other than the at-will policy set forth in the following section, which cannot be changed except by a writing which is signed by the affected employee and the President or Chief Executive Officer, we must reserve the right to change, add to or eliminate any provision of the Employee Handbook as we deem necessary and appropriate. When provisions are added or removed, or existing policies or procedures are changed we will attempt to notify you of such changes by distributing new provisions or policies to you to be incorporated into the Handbook. When new policies are added, or existing policies or procedures are changed, the most recent policies shall prevail and will govern any new actions taken.

This Employee Handbook supersedes any and all of our prior policies and procedures, whether oral or written, and applies to all employees of the Company.

#### AT-WILL EMPLOYMENT

Throughout the course of your employment, you are free to leave your employment at any time, for any reason. We reserve a similar right to end the employment relationship, or change an employee's position, title, job responsibilities or compensation, at any time, with or without advance notice, for any reason or for no reason, and with or without cause. This is called "employment at will" and no one other than the President or Chief Executive Officer has the authority to alter this arrangement, to enter into an agreement for employment that is contrary to this policy. Furthermore, such an agreement must be in writing and must be signed by both you and the President or Chief Executive Officer.

#### YOUR CLASSIFICATION

#### **Exempt Employees**

Exempt employees are employees whose duties and responsibilities are primarily of a managerial, professional and/or administrative nature and whose pay is such that they are exempt from state and federal overtime laws. Such employees are not required to keep a time record.

#### **Non-Exempt Employees**

Non-exempt employees are employees whose duties and responsibilities are primarily secretarial /clerical and technical such as construction labor, customer service, general repairs and club operations service employees. The Company is required to pay such employees overtime in accordance with state and federal laws and these employees are required to keep a time record of all hours worked for payroll purposes.

#### Full - Time Employees

Full-time employees are defined as those employees who are hired to work on a regular basis for a minimum of 30 or more hours per week. They are eligible for most employer-sponsored benefits.

#### **Part -Time Employees**

Part-time employees are defined as those employees who are hired to work on a regular basis for less than 30 hours per week. They are eligible for employer-sponsored benefits only as provided in this Employee Handbook.

#### **On-Call Employees**

On-call employees are defined as those employees who are not scheduled regularly. They work only as needed and as called in. They are eligible for employer-sponsored benefits only as provided in this Employee Handbook

#### **Temporary Employees**

These are employees who hold jobs of limited duration arising out of special projects, seasonal needs, abnormal workloads or emergencies. An employee cannot change from temporary status unless specifically informed of such a change in writing. Temporary employees are not eligible for employer-sponsored benefits unless required by law.

#### **Other Classifications**

Because of the type of businesses, we operate, other classifications may occur, i.e., piece workers, commission salespeople and independent contractors.

#### YOUR ACCOUNTABILITY AND RESPONSIBILITY

#### **Grooming and Dress Standards**

It is in everyone's best interest for all employees of the Company to present a professional image to customers, homeowners, club members, clients and the public. Cleanliness is an essential part of providing this image. A neat, clean, businesslike appearance is a requirement for all jobs. Your manager will inform you if business needs warrant additional requirements for your position.

All employees are expected to dress in a manner consistent with good hygiene, safety and good taste. The mode of dress varies in accordance with the type of work performed. For example, office personnel are required to wear clothes appropriate for a business office environment. At all times, employees are required to dress within the bounds of good taste (e.g., shorts, logo/souvenir type tee-shirts, tank tops, distressed (worn-out looking) or torn jeans or dungarees, and suggestive/provocative type clothing are prohibited.) Employees whose jobs require them to come in contact with customers, clients or the public are expected to wear apparel consistent with that worn by persons dealing with the public in the community in similar capacities. Furthermore, if you work with the public, all tattoos must be covered or not visible, and other than professionally worn ear piercings, no visible body piercings are allowed while on duty. Ear gauges are also not permissible while on duty. Any employee who has a question about whether a particular item or outfit is appropriate should discuss the matter with a supervisor before wearing it. Employees who are inappropriately dressed will be sent home and directed to return to work in proper attire. Such employees will not be compensated for the time away from work.

Employees for whom a uniform has been provided must wear the appropriate uniform. Alterations to uniforms are allowed only if prior approval has been obtained from a manager and the alteration is only for purposes of a better fit. Uniforms must be neat, clean and pressed at all times. Missing buttons should be replaced and tears or holes sewn before wearing the uniform. Hair nets or hats are part of the uniform in some areas. Nametags may be required as part of the uniform in some divisions of the Company.

This is an overview of the employer's policy on hygiene, dress and grooming standards. Employees are requested to ask their department heads for more specific dress standards for their departments.

#### **Working Hours**

For purposes of calculating overtime, our standard workweek begins at 12:01 a.m. Saturday and ends at 12 midnight the following Friday, and our standard workday begins at 12:01 a.m. and ends at midnight.

While we usually work a 40-hour week, the Company makes no guarantee of a 40-hour week. All employees should be aware that working beyond their regularly scheduled hours might be required as a condition of employment. The Company will attempt to give advance notice of such circumstances, but you should know that this may not always be possible. Non-exempt employees may not work overtime unless prior approval of their supervisor has been obtained. Non-exempt employees who work unauthorized overtime may be subject to disciplinary action up to and including termination.

Working "off the clock" by non-exempt employees is never permitted. Likewise, refusal to work beyond the employee's regularly scheduled hours when requested may also result in disciplinary action up to and including termination. Overtime will be paid to non-exempt employees according to state and federal laws.

#### **Meal Periods**

Absent extremely unusual and rare circumstances, all non-exempt employees working more than five hours in a day are expected to take meal breaks during which they are relieved of all duties. Working off the clock during meal periods is not permitted. The only exception to this is if the employee's entire shift does not exceed six (6) hours, in which case the meal period may voluntarily be waived in writing by the employee and his or her supervisor. Meal breaks can be no less than 30 minutes, and are not compensated. The precise starting time for meal periods may vary depending upon workload. However, the meal period must begin within four hours and fifty-nine minutes after the employee begins work. If a non-exempt employee works in excess of ten hours (not including a meal period) in any one day, he or she is expected to take a second meal period lasting for at least 30 minutes. Because meal periods are unpaid, all non-exempt employees are responsible for recording when they leave for meal breaks and when they return from meal breaks. If, at any time, you believe you are impeded or discouraged from taking your meal break, you must notify the Human Resources Department immediately.

#### **Rest Periods**

Non-exempt employees who work more than three and one-half hours a day are expected to take rest periods. If your workday is three and one-half to six hours long, you are entitled to an uninterrupted ten-minute rest period. If your workday is more than six hours and up to ten hours long, you are entitled to two uninterrupted ten-minute rest periods. If your workday is more than ten and up to 14 hours long, you are entitled to three uninterrupted ten-minute rest periods. In the unlikely event your workday exceeds 14 hours, you are entitled to four uninterrupted ten-minute rest periods. Recording the time in and out is not required when taking these rest periods, but employees are responsible for taking their rest periods. While there is no specific time assigned for these breaks, as far as practicable, each rest period should be provided in the middle of each four-hour work period or major fraction thereof. Rest periods may not be tacked onto meal periods or used to compensate for late arrivals or early departures. When employees are not utilizing their rest period time, employees are expected to devote their full efforts to their job duties. If at any time you believe that you are impeded or discouraged from taking your rest period, you must notify the Human Resources Department immediately.

#### Schedules

For most employees, our workweek begins on Saturday for purposes of scheduling and pay. Your manager will inform you of your schedule and/or show you the location of your department bulletin board and where work schedules will be posted. In most cases, these schedules will be posted prior to the start of the workweek.

Your manager will try to honor your schedule requests. However, while you may have been hired to work a certain shift, due to business demands and other considerations, it may be necessary to change your present shift or work station. It is therefore important that you realize that you are hired with the understanding that you will be scheduled as and where needed and will be expected to work accordingly, under managerial direction. This schedule may change from week to week and therefore must be verified each week.

Your department manager is the only one authorized to make changes to a posted schedule. If you wish a change in the posted schedule, consult your manager.

## Management reserves the sole right to schedule work hours without restrictions. It is your responsibility to know and follow your schedule.

#### **On-Call Time**

Non-exempt employees may sometimes be told to be available should the need arise for them to work. This is known as "on-call time". If a non-exempt employee is completely relieved from duty and the time is long enough for the employee to use the time for his/her own purposes, on-call time hours are not considered time worked. Conversely, if a non-exempt employee is required to remain on-call on the employer's premises or nearby so that the employee cannot use the time effectively for his/her own purposes, the time is compensable.

If a non-exempt employee is not required to remain on the employer's premises but is required merely to leave word as to where he/she may be reached by phone, pager, mobile phone, etc., the employee is not actually working during on-call time and the time is not compensable.

The following factors are considered in determining whether a non-exempt employee's oncall time is compensable:

- the degree to which the non-exempt employee is free to engage in personal activities;
- any excessive geographical limitations associated with the on-call time;
- any on-premises living requirement;
- the number of calls and whether the frequency is unduly restrictive;
- any fixed time limit for response that is restrictive;
- the ability of on-call employees to trade on-call responsibilities with other employees; and
- whether the employee actually engages in personal activities during on-call time.

The less restrictive the response time and the geographical restrictions, the more likely it is that the on-call time is not compensable. If non-exempt employees are able to engage in activities that they normally do while not on-call, it is likely that the time spent on-call is not compensable.

All time a non-exempt employee spends working or responding to a call is compensable. If the non-exempt employee is required to travel to the employer's worksite or customer's worksite, the travel time is compensable. The employee must be paid for his/her time spent driving to and from the worksite as well as any time spent at the worksite. If you have any questions regarding whether your on-call time is compensable, please contact Human Resources.

#### Paychecks

Currently, employees are paid bi-weekly (every other week). If paydays fall on a holiday or weekend you will be paid on the day before the holiday or weekend. Non-exempt employees will be compensated for all hours worked during a pay period. Please report any payroll discrepancies (straight hours or overtime hours) immediately to your supervisor.

#### **Deductions from Wages**

Certain deductions required by law will be deducted from each employee's wages. These include federal income taxes, social security tax (FICA) and when applicable, any state required taxes. All legislated or court mandated deductions as well as voluntary employee authorized benefit deductions will also be subtracted from your paycheck. Each employee will receive a statement which itemizes, among other things, the gross pay, deductions and the net pay received.

#### **Tip Policy**

All employees who receive cash tips of \$20 or more in a calendar month while working for the Company are required to report the total amount of tips received. Cash tips must be reported on Form 4070, Employee's Report of Tips to Employer, by the tenth of the following month and given to department managers to forward to payroll for processing. The amount of the cash tips will be added to the employee's taxable wages and the appropriate amount of social security, Medicare and income tax will be withheld on the following pay check.

Cash tips include tips received directly from members and guests, tips received indirectly under any tip-sharing arrangement with other employees, and charged tips (e.g., credit and debit card charges) that may be distributed to you.

In order to keep track of cash tips received, employees should record their tips daily on Form 4070A, Employee's Daily Record of Tips. The monthly total should then be reported on Form 4070, Employee's Report of Tips to Employer. Both forms are in IRS Publication 1244 (PDF), Employee's Daily Record of Tips and Report to Employer.

Employees are not required to report to their employer cash tips that are less than \$20 in a calendar month, but they are required to report all tips as income on their tax returns.

#### Time Reports/Time Cards

Federal and state wage and hour laws require that accurate records be kept of each nonexempt employee's hours worked. To comply with the law, all non-exempt employees are required to complete time cards indicating time worked and leave taken. In most instances, a time clock machine will be used. If for any reason an employee fails to clock in or out on the time clock, the employee must notify his supervisor immediately so that the error or omission can be corrected and initialed. Time clocked in and out is recorded on a "real time" basis. The Company no longer has a policy of rounding time in quarter hour increments.

The following rules must be observed regarding non-exempt employees' use of time clocks and time cards:

- Employees should not clock in until the start of their shift. Exceptions are permissible only when an employee has received advance written approval by his supervisor to work overtime. Working off the clock is never permitted.
- Employees must use only their own assigned time card. Violators are subject to immediate dismissal.
- Employees must clock out and in for meal periods or when leaving the premises for personal reasons.
- An employee's supervisor must authorize overtime before it is worked.
- The employee and his supervisor must initial any modifications or alterations to an employee's time card or time sheet.
- Employees must sign their time cards or time report at the end of each pay period, provided they are completely correct.

#### **Change of Employee Information**

It is essential that you keep your supervisor and the Human Resources Department informed of any changes of important information. Your present address and phone number are essential for many purposes, including mailings from the employer to your home, and it is your responsibility to inform the employer immediately of any changes. If your marital status or dependents change, you may have to change the number of exemptions claimed for income tax withholding purposes and to add or delete members of your family to the employer's health insurance plan.

#### Attendance

Every employee plays an important role in the successful operation of the Company. When you are not here, someone else must do your job. Accordingly, it is your responsibility to your fellow employees, to our clients, customers and homeowners, and to the Company, to arrive at work on time and work productively until the end of the day. If you will be absent, it is your responsibility to notify your manager as far in advance as possible (usually at least two hours' notice should be given) before your scheduled starting time. This procedure must be followed each day of an absence. Any failure to notify management of an expected absence may be considered an absence without notification and will be grounds for discipline, up to and including discharge. The Company may terminate an employee for <u>any</u> unexcused absence.

If an employee misses three or more consecutive days because of illness, a written release from a physician may be required before the employee is allowed to return to work to ensure that the employee is able to perform his or her duties without endangering his or her health, or the health of co-workers.

#### Punctuality

It is your responsibility to call your immediate manager, or whomever the manager has designated to accept employee calls, two hours before the scheduled starting time to inform the manager that you will be late. You must specify a time at which you may be expected to arrive for work. Chronic tardiness will not be tolerated.

#### Personal and Family Relationships

The Company desires to avoid problems that can potentially result from personal and family relationships between employees of the Company. Accordingly, this policy has been adopted in an effort to avoid such problems, which may include, but are not necessarily limited to: conflicts of interest; disruption in the workplace; creation of or contribution to a negative or unprofessional work environment; or concerns regarding supervision, safety, security or morale (collectively referred to in this policy as "Personal Relationship Problems").

As used throughout this policy, the term "Relative" includes, but is not necessarily limited to, the following relationships, whether they are established by blood, marriage or otherwise: spouse, registered domestic partner, father, mother, son, daughter, sister, brother, grandparent, grandchild, aunt, uncle, cousin, step-parent, step-brother, step-sister, step-child, brother-in-law, sister-in-law, mother-in-law, father-in-law, son-in-law or daughter-in-law.

As used throughout this policy, the term "Spousal Equivalent" includes, but is not necessarily limited to, any relationship in which the affected employees occupy the same place of residence or are otherwise involved in a close personal relationship (such as a dating relationship or other similar romantic involvement) without respect to whether the employees are either the same or opposite sex.

Although the Company will analyze all situations individually and determine appropriate action to minimize Personal Relationship Problems, we have established the following guidelines:

- No supervisor may hire another individual to work under his or her area of authority if that individual is a Relative or in a Spousal Equivalent relationship with the supervisor.
- No employee may work within the same area of authority of or directly report to a Relative or Spousal Equivalent.
- In the event that two employees become Relatives or Spousal Equivalents, and are thereby subject to the guidelines set forth above, they must immediately disclose this to the Human Resources Department at the corporate office. Failure to do so will result in disciplinary action up to and including immediate termination. If, in the judgment of management, a Personal Relationship Problem may arise as a result of the situation, only one of the employees will be permitted to remain with the Company, unless, in management's judgment, reasonable accommodations (which may include, but are not limited to, transfers, reassignments, or change in shifts) can be made to eliminate potential problems or conflicts. The decision as to which employee will remain will be made by the Company, based on business needs.

The Company reserves the right to determine that relationships which are not specifically covered by this policy may present Personal Relationship Problems. In the event of such determination, this policy will be applied.

Any exception to this policy must be authorized by the President.

#### **Employee Conduct**

The success of our business depends on our treatment of people. It is the responsibility of all managers and employees to treat our guests, clients, vendors and one another with respect and understanding. Therefore, while nothing herein changes the at-will nature of the employment relationship, any rudeness, gossiping, profanity, yelling, use of vulgar or obscene language, suggestive or sarcastic gestures, etc., will not be tolerated and may result in disciplinary action up to and including immediate termination.

#### Member and Guest Relations

The Company wishes to promote positive relations between its employees and its members/guests. It is therefore important that employees are professional and respectful toward members and guests at all times. Accordingly, this policy has been adopted in an effort to avoid problems that can potentially result from relationships between employees of the Company and members or guests, which may include, but are not necessarily limited to: conflicts of interest; disruption in the workplace; creation of or contribution to a negative or unprofessional work environment; or concerns regarding supervision, safety, security or morale. This policy applies to all Company employees.

Because personal relationships between employees and members/guests can interfere with a professional environment, employees are prohibited from fraternizing or becoming personally involved with members/guests when, in the opinion of the Company, such personal relationships create a potential conflict of interest, cause disruption, create a negative or unprofessional work environment or present concerns regarding safety or morale. In any case where the Company determines, in its sole discretion, that a relationship between an employee and a member/guest presents an actual or potential problem, the Company may take whatever action it determines to be appropriate. Such actions may include, but are not necessarily limited to, transfers, reassignments, changing shifts, or possible termination.

#### Leaving Property during Work Hours

It is recognized that, at times, an employee must leave the property during working hours to conduct personal business. However, the manager is also responsible for the whereabouts of all employees in the department and for maintaining proper staffing at all times. Therefore, when it is necessary to leave the property at any time during working hours, the employee must:

- Obtain permission from his or her manager before leaving the property.
- Clock out or sign out when leaving and back in when returning.
- Check back in with his or her manager at the time of return.

#### **Returning to the Property after Work**

At the conclusion of the shift, all employees are to leave the premises. Employees are not permitted to return to their work area after work. If you desire to use any of the Company facilities after hours or on your day off, you MUST receive prior permission from your manager.

#### Personal Phone Calls/Messages

Calls should be made either before or after your shift or on your meal or rest break. Employees having access to phones should, under no circumstances, make or charge a long distance call to the Company unless it is work related and approved by the employee's supervisor.

Employees are not permitted to receive personal phone calls at work, except in the case of an emergency. If it is an emergency, the call will be routed to the workstation or a message will be taken.

Cell phones must not be used in work-related areas for non-business purposes.

#### **Restroom Use**

Employees must use the restrooms in areas designated by their department manager.

#### **Smoking and Vaping**

For health and safety considerations, the Company discourages smoking and vaping. Smoking and vaping are prohibited in all locations on Company property except those specifically designated as smoking areas.

#### Transportation

Transportation to and from work is the responsibility of each employee. If you have someone bringing you to or picking you up from work, they must wait for you in areas designated by your manager.

#### Rideshare

We encourage employees to carpool. Interested individuals may contact their manager for more information. Employees are encouraged to contribute suggestions to help develop trip reduction plans.

#### Visitors

To ensure Sunrise Company's security, and to reduce the potential liability for injury to outsiders, personal visitors are not permitted on Sunrise Company premises without permission from the employee's supervisor. All personal visitors must register at the reception area and can only enter Sunrise Company facility after approval of the employee's supervisor has been received.

No persons other than employees or authorized persons are allowed in areas of buildings other than areas designated as public access areas. This includes individuals providing transportation to employees.

#### Gate Passes and Parking

In certain positions, employees may be issued gate passes. These decals should be affixed on the lower left side of the employee's vehicle windshield. These allow you to enter and exit your work site without having to stop at the guardhouse each time.

Upon termination from the Company or sale of the vehicle, the Company decal must be removed from the automobile and returned to the Human Resources Department. The decal must be returned during the exit interview or before the sale of the vehicle.

Please observe the posted speed limit. All employees must park in designated parking areas. Please consult your manager for directions.

#### **Recreational, Social or Athletic Disclaimer Notice**

Your employer and its insurance carrier will not be liable for the payment of workers' compensation benefits for any injury which arises out of your voluntary participation in any offduty recreational, social, or athletic activity which is not part of your work-related duties.

#### Resignation

If you plan to leave the Company's employ, we ask that you provide some type of notice prior to departure. Although this notice is not required, it is requested so that the Company will have the opportunity to locate a replacement before you leave. You are free to resign at any time, just as the Company is free to terminate your employment for any reason at any time.

#### **Exit Interviews**

All departing employees must go through a formal exit interview. Department managers and supervisors will coordinate this effort through the Human Resources Department. Individuals leaving the Company should return all uniforms, equipment, tools, and manuals, keys or any other Company issued items to the department prior to holding the exit interview. During the exit interview, employees should be prepared to return any company property that wasn't already returned to their managers.

The exit interview is a formality that allows all employees leaving the Company, regardless of reason, to communicate their views on their work while with the Company. It is also an ideal time to answer or clarify any questions, concerns or problems, if any, prior to the departure of the employee. This meeting also provides the employee an opportunity to discuss issues concerning benefits and insurance.

#### **Return of Company Property**

As noted in the previous section, employees are expected to return all Company property in their possession or control immediately upon termination of employment for any reason. The Company may take additional action deemed necessary to protect or recover its property. Arrangements to receive final pay and to clear outstanding debts are also to be made at the time of termination.

#### **Employee References**

All oral and written job reference inquiries concerning former or current employees must be directed to the Human Resources Department. The Human Resources Department will respond to written requests that provide an authorized signature of the employee, former employee or applicant, and will provide only the following information: (1) dates of employment; and (2) last position held. No other information will be provided. If an employee requests a personal and/or professional reference from his or her manager or supervisor, the reply must be the following: "It is this Company's policy to provide the employee's dates of employment and final position held. That information will be provided only through the Human Resources Department." If a third party seeks additional information, the only authorized response is, "It is the company's policy not to offer any additional information regarding current or former employees." No employee is authorized to provide any oral or written, formal or informal, on-the-record or off-the-record, information or opinion concerning any present or former employee's work qualifications or abilities. If a job reference or other information is provided in violation of this policy, the responding individual will be acting outside of the course and scope of his or her authority and may be personally responsible for any resulting liability. Any requests for information pursuant to a subpoena must be forwarded to corporate the Human Resources Department immediately.

#### **Bulletin Boards**

Communication among employees at all levels is essential in an organization as large as our Company. It is in your best interest to watch employee bulletin boards for information and announcements. You should first ask your supervisor for permission should you wish to post a notice.

#### **Personnel Files**

Each employee has a personnel file that is kept in the Human Resources Department. This file is a record of your employment with the Company. It contains personnel action forms, evaluations, memos and records concerning your work history. Personnel files may be inspected by written request to the Human Resources Department, which request shall be granted within thirty (30) days of receipt of the request. No documents may be removed from the files. However, employees may request copies of documents maintained in their personnel file.

#### **Performance Reviews**

An attempt to review each employee's job performance with the employee will be made by his or her immediate supervisor annually. Notwithstanding this, the Company encourages employees and their supervisors to discuss performance and expectations on an ongoing basis. If the employee receives a written evaluation, the original form will be placed in the employee's personnel file. Some divisions of the Company schedule additional reviews.

This method will provide each employee with an opportunity to note major accomplishments and progress as well as performance concerns and areas for improvement.

Please understand that a positive performance evaluation does not guarantee an increase in salary, a promotion, or continued employment, as all employees are employed on an at-will basis. Compensation adjustments and terms and conditions of employment, including job assignments, transfers, promotions, and demotions, are determined by and at the discretion of the Company.

#### **Promotions and Transfers**

The Company encourages employees to apply for promotions to positions for which they are qualified. Promotions and transfers will be based on the ability, qualifications and potential of the candidates for the positions.

Employees who are interested in transferring to another position should contact their immediate manager and thereafter the Human Resources Department provided they have completed six months of employment.

All promotions and transfers are at the sole discretion of management.

#### Solicitation

Solicitation of employees during working time by, or on behalf of, an individual, organization, club or society is prohibited. The distribution of any literature, pamphlets or other material in a Company work area is likewise restricted. This means that employees may not solicit while they are engaged in the performance of work tasks, nor may any employees be solicited while working.

#### **Spa and Fitness Services**

The Company desires to avoid problems that can potentially result from relationships between employees of the Company and members or guests. Accordingly, this policy has been adopted in an effort to avoid such problems, which may include, but are not limited to: conflicts of interest; disruption in the workplace; creation of or contribution to a negative or unprofessional work environment; or concerns regarding supervision, safety, security or morale.

All spa or fitness services that the Company provides to the members/guests of the club must be performed at the sports or fitness center. If a member requests that the employee provide services at the member/guest's home, office, etc., the employee must forward the request to the spa/fitness director to address with the member. No services are to be provided at a member/guest's home without prior approval from the spa/fitness director.

In some instances, an employee may have previously provided spa/fitness services to a member/guest prior to the member/guest visiting our facility, or prior to the employee's employment with the Company. Under these circumstances, before the employee begins working

at the spa/fitness center, or once the member/guest first visits the facility, the employee must notify the spa/fitness director of this prior service relationship before continuing to provide any services to the member/guest at their home, office, etc.

Failure to notify the spa/fitness director of circumstances that are in conflict with this policy will be considered violation of company policy as shown in the Conflict of Interest Policy in Section 2 of the Employee Handbook, and may subject you to discipline up to and including immediate termination.

#### **Discipline Procedure**

In order for Sunrise Company to maintain a desirable level of employee conduct and productivity, our policies will be enforced. Should an employee violate a rule or policy, including those rules and regulations set by each department, disciplinary action may be necessary. As explained elsewhere in this Employee Handbook, employment is at the mutual consent of the employee and the employer, and may be terminated at any time, at will, by either the employee or the employer. Nonetheless, for some offenses of rules, regulations and incidents of poor performance, where the Company determines it to be appropriate in the exercise of its discretion, it may attempt to give an employee a prior oral or written warning and an opportunity to attempt to improve or correct the problem before discharge. However, if in management's sole discretion, a violation warrants immediate dismissal, or other discipline (for example, suspension), such action will be taken.

#### **Standards of Conduct**

Rules outlining acceptable conduct of employees are necessary for the orderly operation of any business and for the benefit and protection of the rights and safety of all employees. To promote understanding of what is considered unacceptable conduct and to encourage consistent action by the Company in the event of violations, examples of impermissible conduct are identified below. It is impossible to provide an exhaustive list of types of prohibited conduct. The following list, therefore, contains only some examples of prohibited conduct.

- Entering Company property or working at a job site while under the influence of, or having in your possession, any intoxicating beverage or illegal drug. This includes consumption, sale or transfer of such substances during break times, meal periods, or during work time in Company vehicles or in personal vehicles on Company business.
- Stealing or attempting to steal Company property or the property of other employees or customers.
- Bringing firearms or weapons of any kind onto Company property or job site.
- Fighting, scuffling or indulging in horseplay.
- Removing Company property without written approval.
- Intentionally destroying or damaging Company property or the property of other employees or tampering with any safety equipment.

- Refusing a direct order from your supervisor (insubordination).
- Falsifying employment application or other documents required by the Company.
- Concealing mistakes.
- Failing to observe safety rules.
- Excessive tardiness or chronic absenteeism unrelated to an illness or disability.
- Soliciting, collecting funds, selling or attempting to sell any merchandise to other employees on Company premises during work time at workstations.
- Distributing any non-work related material of any kind during work time at workstations.
- Leaving the premises without permission.
- Threatening, intimidating, coercing, harassing or interfering with fellow employees.
- Violating the Company's policy against harassment and discrimination.
- Performing activities other than Company work during working hours.
- Conviction of a civil or criminal violation requiring an absence from work of more than one workday.
- Using Company stationery and/or Company supplies or materials for personal use.
- Smoking in restricted areas.
- Failing to report immediately to the supervisor any injury, no matter how slight.
- Operating a Company vehicle or a personal vehicle on Company business without a valid driver's license, valid registration or insurance required by law.
- Falsifying time records.
- Loafing or sleeping on the job.
- Disposing of refuse or litter in other than the containers provided for that purpose.
- Gambling on Company property.
- Using profane, abusive, or threatening language towards fellow employees, supervisors, or customers.
- Engaging in immoral conduct or indecency.

- Failing to report malfunction of equipment to your supervisor.
- Driving faster than the designated speed limit in the Company parking lot, country clubs, or job sites.
- Any other serious misconduct.
- Any violation of any policy or procedure of the Company.

The above list is intended only as a guideline and not as an exclusive list of prohibited conduct. The Company may add work or safety rules at any time. Furthermore, all employees are employed on an at-will basis and accordingly, there need be no specific reason to discharge any employee.

#### Searches

At times, Sunrise Company may need to access materials in an employee's desk or working area, or may need to review data stored in the computer system. Working areas are not private. Similarly, the communications system (voice mail, electronic mail, telephone system, etc.) is not secure or private.

Any materials or personal information employees need to keep private should not be brought onto Company premises. If employees need to have a private conversation, there are pay telephones located in designated areas or they will need to have such conversations away from Company premises. Employees are requested to have all personal mail delivered to their home. All mail addressed to the Company address, regardless, of to whom it is sent, will be considered business related. This means that it may be opened and read and the addressee cannot expect any confidentiality of the contents.

The Company may search its property, vehicles, structures, and furniture and equipment, including but not limited to offices, desks, lockers, file cabinets and computers, at any time and for any reason. All employees therefore should refrain from storing on or in Company-owned property any personal information and communications (including personal correspondence) they wish to protect from inspection by Company officials.

By accepting employment and/or continued employment, each employee of the Company is deemed to have consented to unannounced searches of his/her work area. If the Company announces a request for a search and the employee refuses to allow such a search, it will result in the immediate discharge of the employee.

For security reasons, employees should not bring personal belongings into the work place. This includes backpacks, large or oversized purses, packages and or utility bags, etc. If you must bring any such personal belongings to work, you are required to leave them in employee locker areas.

Any personal property, including but not limited to packages, purses, lunch boxes, vehicles and backpacks of an employee brought onto company premises may be inspected at any time, at the sole and exclusive discretion of the Company.

In order to avoid search of personal property, please refrain from bringing personal property to work. Any employee observed taking any Company property, including, without limitation, Company food or equipment, from the company or club property, will be subject to disciplinary action including immediate termination. While this type of search will only be conducted with the employee's knowledge and consent, an employee's refusal to permit such a search of personal items will result in the immediate discharge of the employee.

#### MONITORING AND SURVEILLANCE

Video monitoring is used by the Company to identify safety concerns, maintain quality control, detect theft, and deter acts of harassment, workplace violence and other misconduct.

The Company has installed, and may supplement in the future, video cameras that monitor non-private areas of Company property. Please be aware that your activities in all non-private areas may be viewed at any time, without further notice, by authorized personnel. Cameras have not been, and will not be, installed in restroom stalls, locker changing rooms, or any other area designated for changing clothes.

# Section 2

## **SUNRISE COMPANY**

### **EMPLOYEE HANDBOOK**

## **IMPORTANT GUIDELINES**

August 2022

## IMPORTANT GUIDELINES – SECTION 2 TABLE OF CONTENTS

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# **OPEN DOOR POLICY**

We take pride in our commitment to honest and open communications in our problemsolving procedure. As a Company employee, you have a support system to help you solve problems. For problems which involve your job, your supervisor and department manager are available to listen to you. We think the Open Door Policy makes it possible for fair treatment of your problems and in finding solutions to them.

If you are dissatisfied with your job, your treatment by your supervisor, or Company policies affecting your job performance, please feel free to discuss the problem with either your supervisor or department manager. The Company expects its employees and their supervisors to make every reasonable effort to resolve any legitimate issues in question. Should the supervisor's or department manager's efforts be unsuccessful, or if you feel that your supervisor is part of the problem, please take the matter to the division head, or the manager of Human Resources.

# **PREREQUISITES TO A SUCCESSFUL EMPLOYMENT RELATIONSHIP**

In addition to being able to perform the duties of the job under consideration, there are certain "prerequisites" to employment at the Company that must also be met on a continuing basis.

The performance of each Company employee is reviewed on an ongoing basis, and more formally on an annual basis. Generally, the department head directly responsible for the employee reviews the employee and this performance review is then discussed with the appropriate Company officers.

The first question is always, "How are they doing on the prerequisites?" If the answer is positive, the individual's strengths, weaknesses, productivity, future training programs, growth and advancement prospects, salary adjustments, and discretionary bonus payments, etc. are discussed. If the answer to the prerequisite question is negative, then we discuss whether there has been a previous history of problems, including the employee's attitude, work performance, etc. If the consensus is that it may be possible for the employee to overcome these problems in the immediate future, this may be considered. However, if we believe the problems are not likely to be overcome any time soon, serious consideration will be given to terminating the employee.

There is naturally a minimum level of performance required, but an otherwise outstanding talented and productive employee who is not able to live up to the "prerequisites" cannot stay on the team.

The prerequisites are as follows:

1. <u>Honesty</u>. It is obvious that employees should not steal from the Company, but honesty in communication is equally important. When information is conveyed it must be the whole truth. Our definition of a lie includes intentionally leading someone else to the wrong conclusion, even if all the information communicated is true. This prerequisite greatly reduces the guessing and game playing that dominates many organizations. It allows a tremendous level of faith and confidence in what everyone says; everything is aboveboard and can be taken at face value.

- 2. <u>Integrity</u>. Each employee must be someone others respect. They do not necessarily have to be liked by everyone personally, but respect is vital in order to have confidence in the team members. An employee who is not respected demoralizes the whole team.
- 3. <u>Loyalty</u>. We are all part of the Sunrise team. Proprietary information regarding the Company cannot be shared with outsiders because of the possibility of it helping the competition and thereby damaging the Company.
- 4. <u>Reliability</u>. When someone agrees to complete a task by 5:00 p.m. Friday, the supervisor of that person needs to have complete confidence at 5:01 p.m. that the task has been completed. If for any reason the task cannot be completed by the agreed-upon time, the burden is on the employee responsible for its completion to contact the supervisor as soon as it is obvious the task will not be completed on time (but certainly before the agreed upon completion time) to explain why it cannot be done and to agree upon a new time for the completion of the task. This eliminates the need for follow-up by the supervisor and greatly increases productivity. It also eliminates the necessity for the person who accomplished the task to telephone or email the supervisor advising that the task has been completed. Confidence in the reliability of each member of the team is vital.
- 5. <u>Positive Yet Realistic Thinker</u>. Nothing slows down the functioning of and demoralizes an organization as much as a negative thinker. It requires great negotiation and persuasion to convince a negative thinker to do what needs to and can be done. It is also time consuming and terribly inefficient. A positive thinker, on the other hand, approaches tasks from the viewpoint of "how can it be done" instead of "why it cannot be done."

If a positive thinking employee responds that "it cannot be done," the supervisor will be less inclined to negotiate or try to persuade the employee otherwise, but can often trust and accept the response and examine what other options can be pursued. Likewise, if an employee thinks an idea will not work but the supervisor insists it will, a positive thinker will go about the task with the same energy that would have been brought to the task had it been the employee's own idea.

In the end, if it turns out the supervisor was wrong, the supervisor will be less inclined to have any doubts about the employee "sandbagging" the assignment and will often accept the results as having been given a 100% best effort. Conversely, if it turns out that the task could be done and the supervisor was right, the employee needs to have the confidence to recognize this and learn from the experience without feeling threatened, inadequate, inferior or guilty.

6. <u>Rational and Logical Thinker</u>. The exercise of good judgment and, therefore, good decisions depends on being rational and logical in order to consider all possible courses of action, weighing the probabilities of each outcome and the benefit or detriment of such consequences. Being an organized person is an important ingredient to the thoroughness of "thinking things through."

- 7. <u>Team Player</u>. Everyone on the team must do each delegated assignment with a 100% effort, even though they may question, not understand why, or be in disagreement with the assigned project. There will be reasonable time to discuss the assignment, but once the team leader makes the decision, everyone must perform with 100% effort. Loners, no matter how talented, cannot be effective in a task that requires team effort.
- 8. <u>Self-starter</u>. Each person must be able to see what needs to be done within his or her area of responsibility and then get on with getting it done. People who require excessive direction, instruction or guidance from their supervisory personnel create inefficiency, not only for themselves, but also for their supervisors.
- 9. <u>Pursuit of Excellence</u>. There must be a constant striving on the part of each employee for individual, personal and business improvement; increased efficiency; and increased competency. It is legitimate to question every assumption and every conclusion in an intellectual, non-emotional manner to be certain that what we are planning to do is the best way to proceed. New ideas and ways must be considered and tried in the "evolution of excellence" to which the whole Company is committed. A constant learning process must exist for each employee learning from both successes and mistakes. The repetition of the same mistake is inexcusable. Take pride in your accomplishments! Be a thinker, not a blind follower.
- 10. <u>**Curiosity**</u>. It is important to think constantly about the task you are doing and try to figure out a better way of doing it. Ask why, how does it work and how can we do it better. Be a constant learner.
- 11. <u>Self-confidence and Self-esteem</u>. The most common cause of failure is an employee's unwillingness or inability to recognize or admit that the task assigned is not one that he or she can accomplish and/or that the employee does not know what he or she is doing. This situation results from the employee's own feeling of insecurity. All supervisory personnel should be happy to lend a hand to help the employee learn, grow and accomplish his or her tasks. Failure to ask for help demoralizes the employee; eventually the truth comes to light and it's all over! Be confident enough, both in yourself and in the security of your relationship with the Company, to admit what you do not know and ask for immediate help.
- 12. <u>Anticipation</u>. It is important to think ahead and not be surprised by circumstances as they occur.
- 13. <u>Passion</u>. It is important that each employee is knowledgeable and has pride in his or her contributions to the Company. Don't just go through the motions of doing your job have enthusiasm for your job! Learn every aspect of your position, department and our Company so that you will have the knowledge for high performance. When you enjoy what you're doing you will do a better job.

## **Conclusion**:

We have found that people who possess the prerequisites are motivated by the overall welfare of the Company over their own self-interest. When those priorities are apparent, the

Company, in turn, feels responsible for the employee's well-being. No self-sacrifice is required, only mutual progress towards mutual goals.

# **CONFIDENTIALITY POLICY**

The business activities of the Company, including, but not limited to, information concerning customers, clients, members, guest, vendors, business records and employees, is confidential. A single incident of disclosure of confidential information will be considered a serious violation of trust. Therefore, the utmost care must be taken by every employee not to discuss or even mention any of the Company's business activities outside the Company or even inside the Company if the person to whom you are giving the information does not have a legitimate need to know the information.

During the course of your employment, you will also be working with Company business systems, future plans, and other information that we consider confidential. Maintaining this confidentiality is important to our ability to achieve financial success, which, in turn, provides employment stability.

You are required to protect this information by safeguarding it when in use, filing it properly when not being used, and discussing it only with those within the Company who have a legitimate business need to know.

The following items, while not intended to be an exhaustive list, are examples of confidential business activities that may not be disclosed in any manner.

- Customer lists and other sales related data;
- Memoranda, notes, records and other technical data;
- Information about clients, members, guests and vendors;
- Plans, sketches, drawings, designs, or other architectural, engineering, design or similar data;
- Accounting matters, including customer billing prices and payment terms; vendor payments and payment terms; or any procedures relating to the Company's financial activities;
- Computer programs or data related to Company operations, work procedures or other matters;
- Future business plans; and/or
- Advertising, marketing, or similar data.

Confidential information will not include information about an employee's compensation, wages, hours, benefits and working conditions that the employee chooses to share with other

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employees and third parties, and is not intended to and does not interfere with rights afforded to employees under the National Labor Relations Act. Furthermore, nothing herein prevents employees from discussing or disclosing information about unlawful acts in the workplace, such as harassment or discrimination, or any other conduct employees believe to be unlawful.

This obligation not to disclose confidential information not only applies to active employees during the term of their employment with the Company, but also all employees after their separation from the Company. If you have any question as to whether certain information is confidential, you have an obligation to discuss the issue with your supervisor prior to divulging the information.

Violations of this policy by existing employees will result in disciplinary action up to and including termination and may, depending upon the severity of the breach of confidentiality, result in legal action against the active or past employee.

# EQUAL EMPLOYMENT OPPORTUNITY

The Company is committed to a policy of equal employment opportunity for applicants, employees, interns, volunteers, and persons providing services pursuant to contract. It is the policy of the Company to apply recruiting, hiring, training, promotion, compensation and professional development practices without regard to actual or perceived race (and traits historically associated with race, including, without limitation, hair texture and protective hairstyles such as braids, locks and twists), color, creed, ancestry, sex (including pregnancy/childbirth, breastfeeding and medical conditions related to pregnancy, childbirth, or breastfeeding), sexual orientation, gender (including the fact that an individual is transgender, transitioning or transitioned\*), gender identity (a person's identification as male, female, a gender different from the person's sex at birth, or transgender), gender expression (a person's gender-related appearance or behavior, whether or not stereotypically associated with the person's sex at birth), religion (including religious dress and grooming), national ancestry or origin (including language use restrictions\*\*), citizenship (including possession of a driver's license issued under California Vehicle Code section 12801.9), ethnicity, age (40 and older), marital or familial status, registered domestic partnership status (as defined by California Family Code section 297), physical or mental disability (including HIV and AIDS) or association with a person with an actual or perceived physical or mental disability, family care or medical leave status, medical condition, cancer, genetic trait/information/characteristics, veteran and military status, political affiliation, or any other basis prohibited by applicable law. Equal employment opportunity will be extended to all persons in all aspects of the employeremployee relationship, including recruitment, testing/selection/evaluation, hiring, upgrading, training, promotion, compensation, transfer, discipline, layoff and termination. The Company is committed to complying with all applicable laws providing equal employment opportunities, which include, without limitation, the Fair Pay Act, the Fair Employment and Housing Act, and Title VII. The Company will not retaliate against any employee who seeks to enforce his or her rights pursuant to these provisions.

\*"Transgender" is a general term that refers to a person whose gender identity is different from the person's sex assigned at birth. A transgender person may or may not have a gender expression different from the social expectations of the sex assigned at birth. A transgender person may or may not identify as "transsexual." "Transitioning" is a process some transgender people go through to begin living as the gender with which they identify, rather than the sex assigned to them at birth. A transgender person does not need to have completed any particular step in a gender transition to be protected by the law.

\*\*"National origin" includes, but is not limited to, the individual's or ancestors' actual or perceived: (1) physical, cultural, or linguistic characteristics associated with a national origin group; (2) marriage to or association with persons of a national origin group; (3) tribal affiliation; (4) membership in or association with an organization identified with or seeking to promote the interests of a national origin group; (5) attendance or participation in schools, churches, temples, mosques, or other religious institutions generally used by persons of a national origin group; and (6) name that is associated with a national origin group.

The Company will provide reasonable accommodation to qualified individuals who have a disability, a record of a disability or are regarded as having a disability to the full extent required under the Americans with Disabilities Act, the California Fair Employment and Housing Act and any other applicable federal, state or local law, regulation or ordinance. Any employee or applicant requiring a reasonable accommodation must notify the Manager of Human Resources. The Company will engage in an interactive process with the employee to attempt to determine what type of reasonable accommodation would be effective. Suggestions and input by the employee throughout that process are encouraged. Under certain circumstances, we may ask the employee: (1) to provide documentation (to the extent permitted by law) from a licensed health care provider confirming the employee's inability to perform an essential function of the employee's job without reasonable accommodation; or (2) if such documentation is necessary and is not available, to visit an appropriate health care professional of our choice to substantiate the existence of a disability and the need for reasonable accommodation. The Company will not retaliate against an employee for requesting a reasonable accommodation and will not knowingly tolerate or permit retaliation by management, employees or co-workers. The Genetic Information Non-Discrimination Act of 2008 (GINA) prohibits employers from requesting genetic information of an individual or family member of an individual, except as specifically allowed by this law. Please do not provide genetic information when providing a requested medical certification. "Genetic Information," as defined by GINA, includes an individual's family medical history, the results of an individual's or family member's genetic tests, the fact that an individual or an individual's family member sought or received genetic services, genetic information of a fetus carried by an individual or their family member or an embryo lawfully held by an individual or family member receiving assistive reproduction services.

All Equal Employment Opportunity questions should be directed to the Manager of the Human Resources Department.

# **IMMIGRATION LAW COMPLIANCE**

Sunrise Company is required by federal immigration laws to verify the identity and legal ability to work of all individuals before they can be hired. In keeping with this obligation, documentation required by federal laws must be inspected. Each applicant must also attest to his or her identity and legal authority to work on a Form I-9 provided by the federal government. This verification must be completed as soon as possible after an offer of employment is made and in no event more than three business days after an individual is hired. All offers of employment and continued employment for positions in the United States are conditioned on furnishing satisfactory evidence of identity and legal authority to work in the United States.

# **DISCRIMINATION AND HARASSMENT POLICY**

# **Statement of Policy**

Sunrise Company is an equal opportunity employer and is committed to providing a work environment free of harassment, discrimination, retaliation and disrespectful or other unprofessional conduct based on the following protected classes: age (40 or older), race (and traits historically associated with race, including, without limitation, hair texture and protective hairstyles such as braids, locks and twists), color, sex, ethnicity, gender (including the fact that an individual is transgender, transitioning or transitioned), national ancestry or origin (including language use restrictions), marital or familial status, military and veteran status, registered domestic partnership status (as defined by California Family Code section 297), medical condition (including cancer and genetic traits, information and characteristics), physical disability or mental disability (including HIV and AIDS), family care or medical leave status, citizenship status (including possession of a driver's license under California Vehicle Code § 12801.9), political affiliation, religion, (including religious dress and grooming), creed, pregnancy, childbirth, breastfeeding or a medical condition related to pregnancy, childbirth or breastfeeding, sexual orientation, gender identity (a person's identification as male, female, a gender different than the person's sex at birth, or transgender), gender expression (a person's gender-related appearance or behavior whether or not stereotypically associated with the person's sex at birth); or any other basis protected by federal, state or local law or ordinance or regulation. It also prohibits discrimination, harassment, disrespectful or unprofessional conduct based on the perception that anyone has any of those characteristics, or is associated with a person who has or is perceived as having any of those characteristics.

In addition, the Company prohibits retaliation against individuals who hold a good faith belief that discrimination or harassment in violation of this policy has occurred and report such conduct or who truthfully cooperate in workplace investigations related to these matters.

All such conduct violates Company policy.

# **Harassment Prevention**

The Company's prohibition of harassment in violation of this policy applies to all persons involved in the operation of the Company. The Company prohibits harassment, disrespectful or unprofessional conduct by any employee of the Company, including supervisors, managers and co-workers. The Company's anti-harassment policy also applies to vendors, customers, independent contractors, unpaid interns, volunteers, persons providing services pursuant to a contract and other persons with whom you come into contact while working.

Prohibited harassment, disrespectful or unprofessional conduct in violation of this policy includes, but is not limited to, the following behavior:

- Verbal Conduct such as epithets, derogatory jokes or comments, slurs or unwanted sexual advances, invitations, comments, posts or messages;
- Visual Displays such as derogatory and/or sexually-oriented posters, photography, cartoons, drawings or gestures;
- **Physical Conduct** including assault, unwanted touching, intentionally blocking normal movement or interfering with work because of sex, race or any other protected basis;
- Threats and Demands to submit to sexual requests or sexual advances as a condition of continued employment, or to avoid some other loss and offers of employment benefits in return for sexual favors;
- **Retaliation** for reporting or threatening to report harassment; and
- **Communication via electronic media** of any type that includes any conduct that is prohibited by state and/or federal law or by company policy.

Sexual harassment does not need to be motivated by sexual desire to be unlawful or to violate this policy. For example, hostile acts toward an employee because of his/her gender can amount to sexual harassment, regardless of whether the treatment is motivated by sexual desire.

Prohibited harassment is not just sexual harassment but harassment based on any protected category.

## Non-Discrimination

The Company is committed to compliance with all applicable laws providing equal employment opportunities. This commitment applies to all persons involved in Company operations. The Company prohibits unlawful discrimination against any job applicant, employee or unpaid intern by any employee of the Company, including supervisors and coworkers.

Pay discrimination between employees of the opposite sex performing substantially similar work, as defined by the California Fair Pay Act and federal law, is also prohibited. Pay differentials may be valid in certain situations defined by law. Employees will not be retaliated against for inquiring about or discussing wages. However, the Company is not obligated to disclose the wages of other employees.

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#### Anti-Retaliation

The Company will not retaliate against you for filing a complaint based on a good faith belief that discrimination or harassment in violation of this policy has occurred or for truthfully cooperating in any workplace investigation related to these matters, and will not tolerate or permit retaliation by management, employees or co-workers.

## **Complaint Process**

If you believe that you have been the subject of harassment, discrimination, retaliation or other prohibited conduct in violation of this policy, bring your complaint to your supervisor or to Sunrise Company's Human Resources Officer as soon as possible after the incident. You can bring your complaint to any of these individuals. If you need assistance with your complaint, or if you prefer to make a complaint in person, contact Sunrise Company's Human Resources Officer. Please provide all known details of the incident or incidents, names of individuals involved and names of any witnesses. It would be best to communicate your complaint in writing, but this is not mandatory.

The Company encourages all individuals to report any incidents of harassment, discrimination, retaliation or other prohibited conduct forbidden by this policy immediately so that complaints can be quickly and fairly resolved.

You also should be aware that the Federal Equal Employment Opportunity Commission and the California Civil Rights Department investigate and prosecute complaints of prohibited harassment, discrimination and retaliation in employment. If you think you have been harassed or discriminated against or that you have been retaliated against for resisting, complaining or participating in an investigation, you may file a complaint with the appropriate agency. The nearest office can be found by visiting the agency websites at <u>www.calcivilrights.ca.gov</u> and www.eeoc.gov.

Supervisors must refer all complaints involving harassment, discrimination, retaliation or other prohibited conduct to the Vice President of Human Resources.

When the Company receives allegations of misconduct, it will immediately undertake a fair, timely, thorough and objective investigation of the allegations in accordance with all legal requirements. The Company will reach reasonable conclusions based on the evidence collected.

The Company will maintain confidentiality to the extent possible. However, the Company cannot promise complete confidentiality. The employer's duty to investigate and take corrective action may require the disclosure of information to individuals with a need to know.

Complaints will be:

- Responded to in a timely manner;
- Kept confidential to the extent possible;
- Investigated impartially by qualified personnel in a timely manner;

- Documented and tracked for reasonable progress;
- Given appropriate options for remedial action and resolution; and
- Closed in a timely manner.

If the Company determines that it is more likely than not that harassment, discrimination, retaliation or other prohibited conduct in violation of this policy has occurred, appropriate and effective corrective and remedial action will be taken in accordance with the circumstances involved. The Company also will take appropriate action to deter future misconduct.

Any employee determined by the Company to be responsible for harassment, discrimination, retaliation or other prohibited conduct will be subject to appropriate disciplinary action, up to, and including termination. Employees should also know that if they engage in unlawful harassment, they can be held personally liable for the misconduct.

## Training

All employees are required to complete sexual harassment prevention training (1 hour for non-supervisors and 2 hours for supervisors) every two years. We will expect every employee's cooperation in completing this important training in a timely manner when it is presented to them.

## Bullying

Bullying is repeated inappropriate behavior, either direct or indirect, whether verbal, physical or otherwise, conducted by one or more persons against another or others, at work and/or in the course of employment. Bullying behavior by any employee, regardless of his or her position, will not be tolerated. The following types of behavior are examples of bullying:

Verbal: slandering, ridiculing or maligning a person or his or her family; persistent name calling that is hurtful, insulting or humiliating; using a person as butt of jokes; abusive and offensive remarks, public humiliation, shouting or raising your voice at an individual in public or private; spreading rumors and gossip about an individual;

Physical: pushing, shoving, kicking, poking, tripping, assault or threat of physical assault, damage to a person's work area or property;

Gesture: nonverbal threatening gestures; glances that can convey threatening messages;

Exclusion: socially or physically excluding or disregarding a person in work-related activities; not allowing the employee to speak or express him or herself (e.g. ignoring or interrupting);

Interference: deliberately interfering with the ability of someone to do his or her work.

If you believe you are a victim of bullying behavior, please notify the Manager of Human Resources.

# **CONFLICT OF INTEREST – OTHER JOBS**

You must advise your supervisor of any outside business activities or alternate employment you may have. Although you are free to do as you wish on your own time, no employee should engage in activities which are in direct competition with the Company. If your outside employment affects your ability to satisfactorily perform your job with us, we may request that you relinquish your alternate employment. Any injuries suffered on an outside job are not covered by Sunrise Company's Workers' Compensation Insurance carrier.

# CONFLICT OF INTEREST – ACCEPTANCE OF GIFTS FROM VENDORS AND OTHERS

Employees may from time to receive a gift from a vendor, supplier or other business acquaintance. This policy will define procedures to ensure that gifts do not influence business decisions, transactions or service.

To avoid any suggestion of impropriety, the Company requires that employees decline accepting gifts having more than nominal value (\$50) from individuals or entities that transact, or desire to transact, business with the Company. For gifts, trips, etc., over \$50 in value, the employee must have his or her direct manager's approval before accepting gifts, trips, etc.

This policy is designed to protect employees from potential conflicts of interest. Gift givers may incorrectly assume that they earned favored status or that an employee is beholden to them. Colleagues and fellow employees may view the acceptance of a gift suspiciously and may conclude that an employee who accepts a gift is unable to act objectively and without bias.

This policy does not preclude participation in meals or events having business-related purpose, nor does it preclude accepting an occasional invitation to what might be considered a social event, such as a golf outing or sporting event. The Company encourages friendly and professional relationships between its employees and those of its business partners. Employees should not, however, accept repeated invitations of this kind from a single individual or company and all trips or outings valued at more than \$50 must be approved by employee's manager before the trip or outing takes place.

It is recognized that accepted customs, practices and business etiquette may on occasion require the acceptance of small tokens of appreciation and goodwill. Employees are expected to exercise their best judgment on such occasions and, as necessary, seek guidance from their division managers. Gifts are generally acceptable when an entire office or department is a collective recipient, provided that the gift is modest and appropriate for the circumstances (e.g., candy or fruit at the holidays).

Suppliers and subcontractors often purchase season tickets to sporting and theater events, to be used for business entertainment. Acceptance of tickets is appropriate, provided that cost is modest and invitations are not repeated and the employee receives prior approval from his or her manager. Management personnel who are offered tickets are also encouraged to share the proffered gift with other personnel.

Acceptance of a gift in violation of this policy may subject an employee to discipline including termination of employment.

# **MOBILE PHONE SAFETY**

Research has established that drivers are more likely to have accidents when they talk on the telephone while driving, especially when engaged in a business conversation that demands focus and concentration. This holds true whether a driver uses a handheld or hands-free telephone.

Therefore, to protect the Company and its employees against potential injury and liability, you are prohibited from using any telephone for any work-related business purpose while operating any vehicle. If you want to use a telephone for work-related business while driving, please first bring the vehicle to a complete stop in a safe location and put the vehicle in parking gear. Please do not resume driving until you have concluded your conversation. Never text while driving.

# **COMPUTER USAGE AND E- MAIL POLICY**

The Company makes the electronic mail (e-mail) system and Internet access available to its employees for conducting Company-related business. The records created through the use of these systems are the property of the Company. Internet access (including e-mail) is provided to assist and facilitate business communications and work-related research. These services are for legitimate business use in the course of the employee's assigned duties. While limited personal use of these systems is acceptable, under no circumstances shall these systems be used for solicitation for religious, political or charitable purposes, or for advertising for personal enterprises, nor should their use interfere with productivity or preempt business activity. All materials, information and software created, transmitted, downloaded, or stored on the Company's computer systems are the property of the Company and may be accessed only by authorized personnel.

Inappropriate Internet and e-mail use includes transmitting harassing, offensive, obscene or unprofessional messages; accessing any site that is sexually or racially offensive or discriminatory or is otherwise in violation of the Company's policy prohibiting discrimination and harassment in the workplace; displaying, downloading or distributing any sexually explicit material; and transmitting any of the Company's confidential or proprietary information, including client (including by not limited to club member and homeowner) data or other materials covered by the Company's confidentiality policy.

Employees should not consider their Internet usage or e-mail communications to be private. To the contrary, the Company reserves the right to monitor the use and operation of the e-mail and Internet systems, to access all of the records within them, to retain or dispose of records as it deems necessary, and to track employee use of the Internet, including sites visited and frequency of use. The Company's Information Technology Department (IT) must have access to all personal passwords at all times. Each time an employee changes his or her personal password, the employee is required to send an e-mail advising IT of the change.

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E-mails will be stored on the Company servers for a maximum of fourteen months. Every 30 days the email server will automatically delete all email messages older than fourteen months including messages in folders and/or archive folders.

Users are encouraged to permanently delete messages that do not need to be preserved as quickly as possible. To permanently delete messages, click on message, then press shift and delete button at same time. Save any necessary attachments embedded in emails on local drives. Under no circumstances should email be saved to home computers or portable media such as CDs, DVDs, or USB Drives. Forwarding emails to personal email accounts is also not acceptable. Employees should only use their Sunrise Company issued email address and not a personal email address for Sunrise Company business.

Upon the ending of an employee's employment with the Company, any right the employee had to delete from, add to, or modify any data on any email, voicemail or computer system belonging to the Company terminates immediately, and any such conduct will be considered to be a willful destruction of Company property.

# **Further Rules:**

- The primary e-mail rule. The content of your e-mail messages should be appropriate for a formal memo or letter. You should always assume that any message you write, business or personal, will be recorded permanently and could be made public.
- Always comply with Company policies. E-mail or Internet use that violates any of the Company's policies, including those prohibiting discrimination, harassment and gambling, will not be tolerated.
- **Be polite.** Remember that readers do not hear the tone of your voice when they read your message. A message you believe to be efficient and clear could be interpreted as curt and brusque.
- Edit your messages. Carefully proofread all messages and use the spell-check feature as needed. Although messages without capitals and proper punctuation are fairly common in e-mail, we discourage sending messages that are grammatically incorrect. Also, you should not write messages in all capital letters, as it represents the e-mail equivalent of shouting.
- If you would not say it in person, do not say it in e-mail. E-mail must not be used to send angry or rude messages that fail to consider the interpersonal relationships involved and standards of courtesy and professionalism.
- **Do not use e-mail when you should use the telephone.** E-mail provides an efficient means for having brief exchanges of information. However, please keep in mind that a short conversation will generally be more efficient than exchanging several e-mail messages.

- **Do not access or forward offensive material.** The Company will take immediate and appropriate disciplinary action against any employee who accesses Internet sites that contain information that is inappropriate for the workplace, such as sites containing sexually explicit content or games. Additionally, sending or forwarding offensive jokes, cartoons, racial or ethnic slurs, or inappropriate comments is strictly forbidden.
- Never forward "chain" e-mail. "Chain" e-mail messages are like chain letters. They take up valuable space on the e-mail system and should be avoided.
- **Protect confidentiality.** Never send or disclose messages containing confidential or proprietary information to anyone who does not have a right to know such information. Also, never access the files or communications of others unless you have a legitimate business purpose and authorization to do so.
- Internet e-mail is not secure. While not common, there is always the potential for any Internet message and any documents or files that are attached to the message to be intercepted and read by persons other than the intended recipient.
- Deleting does not always mean destroying. Never assume that an e-mail message you have deleted is deleted for all purposes. A message deleted from your "in-box" may be available elsewhere on the system. Internet e-mail sent outside of the Company may remain on the recipient's system indefinitely.
- Always log off. Log off the system when you are not using your computer. An unattended computer can be accessed by unauthorized persons.
- Never divulge your system login ID or password. If a request appears asking for your system login ID or password (or any other personal information), do not release the information to anyone.
- Use caution before downloading any file from the Internet. Keep in mind that you are on the Company's computer system and the downloading of files may put the Company's entire system at risk.
- Be aware of the potential security risk of downloading working documents. For example, Microsoft Word documents can be embedded with destructive macros. Please perform a virus scan on all files and documents downloaded from the Internet before accessing them.
- **Be aware of copyright infringement.** The e-mail and Internet systems may not be used for unlawful activities, including sending copyrighted materials in violation of copyright laws or license agreements, or misusing software trial versions, shareware and any other software programs.
- **Be aware of company representations.** Only authorized employees may communicate via the Internet on behalf of the Company. Employees may not

express opinions or personal views that could be misconstrued as being those of the Company. Employees may not state their company affiliation on the Internet unless required as part of their assigned duties.

Violation of any of the Company's policies regarding use of the e-mail and Internet systems may result in loss of computer access and/or disciplinary action, up to and including immediate termination of employment. If necessary, the Company will advise appropriate legal officials of any illegal violations.

# SOCIAL MEDIA POLICY

During work time, or while using any Company-provided equipment, systems or software, including phones, computers or mobile computing devices, employees are prohibited from writing, posting or otherwise contributing to: blogs or microblogs (including but not limited to Twitter), personal websites or webpages; LISTSERV or mailing lists; social networking or other similar sites (such as Facebook, MySpace and Linked In); audio, photo or video sharing websites (such as YouTube, Instagram, Vimeo, Google Video, Flickr and Picasa); virtual worlds (such as Second Life); or other user-generated electronic media, unless such activity is directly related to, and necessary for, an employee's performance of his or her job responsibilities. Employees of the Company do not have any expectation of privacy with regard to their use of the Company's provided equipment, systems or software, including phones, computers or mobile computing devices as well as internet systems and/or servers. Rather, the Company has the absolute right to monitor or otherwise supervise all communications or other activities conducted through and on such equipment and systems.

The Company will not require an employee or job applicant to: (1) disclose a user name or password for the purpose of accessing personal social media; (2) access personal social media in the presence of the employer; or (3) divulge any private personal social media, except in connection with an employer investigation, as permitted by law. The Company may, to the extent allowed by law, request access to personal social media in connection with an investigation into allegations of employee misconduct or a violation of law if there is a reasonable belief that the access will result in the disclosure of relevant information. In addition, the ease of tracing authors from their posts online creates the possibility that others can link employees' personal writings to those that they have done as an employee of the Company. As such, employees should always be careful in how their personal writings might impact the Company's professional reputation.

With regard to their activities outside of work and working hours, employees should remember that information placed on any electronic medium, and data sent via other electronic methods (e.g., email and text messages) can easily become public. Even if an employee posts anonymously or under a pseudonym, his or her identity can be revealed. Given this reality, all employees must consider the impression they create about themselves and the Company when they place information concerning or identifying the Company, its employees or their activities on any electronic medium. Employees are expected to act responsibly, exercise good judgment and the highest degree of professionalism and respect confidentiality when communicating any information that concerns or identifies the Company or any of its employees. If an employee fails to act responsibly in this regard, the information that he or she communicates may cause harm to the Company, its employees, or others. Although nothing herein is intended to infringe upon the rights of an employee to engage in any legally protected activity, if an employee chooses to engage in electronic media activity when the employee is not working, on his or her own time and using the employee's own equipment and systems, the Company asks that the employee observe the following guidelines:

- The employee must not disclose any documents or information related to the Company, its clients (including but not limited to club members and homeowners), employees or others that could be considered confidential information, trade secrets or intellectual property.
- The employee must not use the Company's logo or graphics.
- The employee must not claim to have authority to speak on behalf of the Company unless specifically authorized by the President/Chief Operating Officer. If asked by a third party to provide information about the Company while participating in electronic discussions, the employee is strongly encouraged to direct such inquiries to the President/Chief Operating Officer.
- The employee must respect all copyright, trademark, and patent laws and licenses. As a general rule, the employee should not distribute or incorporate material that the employee has retrieved or copied from another website or publication, unless the employee's usage of such material meets the legal definition of "fair use."
- The employee must follow all applicable financial disclosure or securities laws and regulations and other privacy and data security rules that may be issued from time to time, and any agreements that the employee may have with the Company.
- If the employee places a statement online in any personal blog or website that has anything to do with the employee's work at the Company, the employee must use a disclaimer such as: "The postings on this site are my own opinion and do not represent my employer's positions, strategies, business operations or opinions."
- Just as employees have a duty to refrain from and report harassment or discrimination in violation of Company policy, they also have a duty to refrain from using social media to engage in such conduct with co-workers. Employees should realize that if they make harassing or discriminatory comments on social media which can be seen by co-workers or management, those comments may be deemed to violate the Company's policies against harassment and discrimination, even if the comments are not made during working hours and/or are not directed toward a co-worker. If an employee observes discriminatory or harassing conduct or statements or threats of violence by a colleague on social media, the employee should report it to the employee's manager or the Company's Human Resources Department. The Company will then take all necessary steps as required by law and as set forth in this Handbook.
- Never make untrue statements about the Company, its clients or its employees, and never violate the Company's paramount obligation to keep information about its

clients privileged and confidential.

The Company may monitor Company-provided equipment, internet systems, servers, and blogs, social networking sites or other electronic media and will take appropriate action if employees are found to have failed to abide by these guidelines and/or any other policies related, but not limited to, harassment, discrimination, retaliation and confidentiality

If an employee has concerns about issues in the workplace, the Company encourages him or her to use the Company's open door policy to discuss those issues. However, nothing in this policy is intended to interfere with, nor should it be construed to interfere with, the right of employees to engage in lawful concerted activities or communications regarding wages, working conditions or terms of employment in accordance with Section 7 of the National Labor Relations Act or any other applicable law. In that regard, restrictions set forth in this policy do not apply to non-proprietary information that is not false or misleading and that an employee desires to communicate about wages, benefits and conditions of employment.

# **CODE OF ETHICS POLICY**

A Company's reputation for integrity is its most valuable asset and is directly related to the conduct of its employees. Employees are expected to devote their best efforts and attention to the full-time performance of their jobs. Employees are expected to use good judgment, to adhere to high ethical standards, and to avoid situations that create an actual or potential conflict between the individual's personal interests and the interests of the Company. Employees must never use their position with the Company, or any of its clients, members or guests, for private gain, to advance personal interest or to obtain favors or benefits for themselves or members of their family.

A conflict of interest exists when the individual's loyalties or actions are divided between the Company's interests and those of another, such as a competitor, supplier, client, member or guest. Both the fact and the appearance of a conflict of interest should be avoided. Individuals unsure as to whether a certain transaction, activity, or relationship constitutes a conflict of interest should discuss it with Human Resources or an officer of the Company.

These guidelines do not attempt to describe all possible conflicts of interests that could develop. Some of the more common conflicts from which individuals should refrain, however, include the following:

- Working for a competitor, supplier, client or member;
- Engaging in self-employment in competition with the Company;
- Using proprietary or confidential Company information for personal gain or to the Company's detriment;
- Having a direct or indirect financial interest in or relationship with a competitor, client, member or supplier;
- Using Company assets or labor for personal use;

- Committing the Company to give its financial or other support to any outside activity or organization;
- Developing a personal relationship with a subordinate employee of the Company that might interfere with the exercise of impartial judgment in decisions affecting the Company or any employee of the Company; or
- Selling, buying or accepting bids from any business owned in whole or part by the employee or his/her spouse, or contract for business services of any kind to be performed by the employee or his/her spouse, unless full disclosure is made to the employee's supervisor. The employee may not have any kind of financial interest in any contract, sale or transaction, which may come before the employee in the course of their duties.

Failure to adhere to these guidelines, including failure to disclose any conflicts or to seek an exception, will result in disciplinary action, up to and including termination of employment. All employees should identify any business transactions/dealings which may represent a potential conflict of business interest in violation of this policy.

# **ANTI-CORRUPTION POLICY**

Employees are prohibited from promising, offering, receiving, authorizing or paying, either directly or indirectly, anything of value to anyone to improperly obtain or retain business or to improperly direct business to any person or company, or to improperly gain a competitive advantage (i.e. "Bribes"). Bribes are not limited to cash payments. Rather, an improper payment may include anything of value, including money, transfer of stock, bonds or any other property, the payment of expenses, the providing of services of any type, the assumption or forgiveness of any indebtedness, or any other transfer of goods, services, political contributions, gifts, travel, entertainment, commissions, shares, debt forgiveness or discounts, tangibles or intangibles that accrues to the benefit of the ultimate recipient or promotes his or her interests. The prohibition against Bribes extends to U.S. federal, state, local and other government officials, foreign officials and commercial parties.

All employees must ensure that all gifts and entertainment furnished during the course of the Company's business are permissible under local law and the rules of the recipient's organization, are not lavish and are reasonable in value in the circumstances, are not given in connection with a specific decision to grant or extend business or provide a business advantage, and are given without any expected or implied obligation on the part of the recipient. Gifts of cash or cash equivalents are strictly prohibited. This policy applies to all gifts and entertainment, whether reimbursed by the Company or not.

Stricter rules apply to gifts and entertainment for public officials. In many instances, local law or the rules of the official's organization prohibit the receipt of gifts. No gifts or entertainment may be given or provided on behalf of, or in connection with the business of, the Company to any government official whether domestic or foreign, regardless of value and whether or not paid for or reimbursed by the Company.

Employees must use commercially reasonable efforts to cause all persons (including contractors, consultants and agents) conducting business on behalf of the Company to perform their responsibilities in accordance with this anti-corruption policy.

# **SUBSTANCE ABUSE POLICY**

The Company has a vital interest in maintaining a safe, healthful and efficient workplace for the benefit of its employees, homeowners, club members, clients and the public. The use of alcohol or performance impairing drugs can cause avoidable injuries to employees and others, damage to property and productivity losses.

## Definitions

- Alcohol: means beer, wine, and all items of distilled liquor containing ethyl alcohol. References to use or possession of alcohol include use or possession of any beverage, mixture or preparation containing ethyl alcohol, unless prescribed by a licensed physician.
- Prohibited Drugs: Any substance (other than alcohol) that has known mind or function altering effects on a person, including psychoactive substances prohibited or controlled by Federal or State controlled substance laws.
- Prescribed Drugs: Any substance, not including marijuana, prescribed for use by the employee by a licensed medical practitioner.

#### **Statement of Policy**

To ensure a safe and productive work environment, employees are prohibited from:

- Manufacturing, distributing, dispensing, possessing, or using Alcohol or Prohibited Drugs, or misusing or abusing Prescribed Drugs or over the counter drugs while on Company property or time.
- Having present in their bodies during working hours detectable levels of Prohibited Drugs or Alcohol.
- Violating any Federal or State law relating to drugs or alcohol while on Company property.

The Company recognizes that the State of California permits medicinal use of marijuana with a doctor's prescription as well as recreational use of marijuana. Federal law prohibits the use of marijuana under all circumstances. The Company has elected not to test for marijuana as a condition of employment. However, the possession and/or use of marijuana at any time or under any circumstances (including but not limited to medicinal use of marijuana) on Company time or property is strictly prohibited.

The exception to this policy is the authorized possession, use and transportation of Prescribed Drugs (other than marijuana) used according to prescription instructions, unless such use would pose a safety risk to the employee, other employees or the public.

## **Employee Responsibilities**

As a condition of continued employment, each employee must:

- Abide by this Substance Abuse Policy and
- Notify the Company of any criminal drug statute conviction for a violation of Federal or State law relating to drug or alcohol abuse or possession while on or using Company property no later than five (5) days after such conviction.

Employees who are required to submit to reasonable suspicion or post-accident testing agree to accept, at the Company's discretion, transportation to a location where the test will be conducted and to their residence.

## Penalties

Any employee who violates this Substance Abuse Policy shall be subject to discipline up to and including termination. Nothing in this policy affects the at-will employment relationship and employees may be terminated at any time without cause or notice.

# **DRUG AND ALCOHOL TESTING POLICY**

## **Pre-Employment Testing**

- Each applicant for a position in the Company will be subject to the Company's Substance Abuse Policy.
- All offers of employment to applicants will be contingent upon the applicant taking a drug (and/or alcohol) test in accordance with the Company's policy.
- An applicant who refuses to submit to pre-employment testing when requested, or refuses to sign the Company's Substance Abuse Policy Consent form, will not be employed by the Company.
- If an applicant's test is positive for any Prohibited Drug (other than marijuana), the Company will not employ him or her. The applicant will have the opportunity to have the specimen retested at his or her own expense.

## **Random/Periodic Testing**

- The Company, at its discretion, may institute a program of random testing of current employees in safety-sensitive positions. This program will include testing of all personnel at a job site or a computerized random selection program of individuals throughout the year.
- If selected for a random test, the employees must go immediately to the collection site and submit a urine/hair sample for drug testing and urine/blood sample for alcohol testing.
- Refusal to submit a sample or properly complete documentation for a random test will be considered a refusal to take the test, which will require discipline up to and including termination.

#### **Post-Accident Testing**

Employees involved in a work-related injury, regardless of severity, that requires professional medical treatment, will be subject to a drug and/or alcohol test.

Employees involved in an accident or safety related incident of any kind while in a Company vehicle or while on Company time or on Company property, will be subject to a drug and/or alcohol test.

The Company may require that an employee who contributed to an accident be tested, if there is a reasonable cause to believe that the accident may have resulted from drug and/or alcohol usage.

#### **Reasonable Suspicion Testing**

- For purposes of this policy, "reasonable suspicion" includes a suspicion that is based on specific personal observations such as an employee's manner, disposition, muscular movement, appearance, behavior, speech or breath odor; information provided to management by an employee, by law enforcement officials, by a security service, or by other persons believed to be reliable; or a suspicion that is based on other surrounding circumstances.
- If a manager has a reasonable suspicion that an employee is using or is under the influence of Alcohol or any Prohibited Drug while on Company or client property or while performing Company business, the employee will be asked about, and given an opportunity to explain, any observed behavior giving rise to such reasonable suspicion. If the employee is unable to satisfactorily explain such behavior, the employee may be requested to take a drug and alcohol test in accordance with the testing procedures outlined in this policy. In such instances, the Company will provide transportation to and from the collection site.
- Refusal to cooperate in the collection procedure and/or refusal to take the test will result in discipline up to and including termination. Nothing in this policy affects the at-will employment relationship.

#### **Testing Laboratory**

To ensure the highest quality of the testing program, the laboratory selected by the Company to perform the drug and/or alcohol tests will be certified by the Substance Abuse and Mental Health Services Agency (SAMHSA).

#### Confidentiality

Only those persons authorized to receive results from the laboratory will be allowed to discuss such results with the supervisor or the employee. Individuals within the Company will be notified of the results on a limited need-to-know basis.

No laboratory or test results shall appear in a personnel folder. Information of this nature will be included in a confidential medical file.

Drug and alcohol test results will be released to a decision-maker in a grievance or other proceeding (such as for a Worker's Compensation or Unemployment Insurance Claim) initiated by or on behalf of the employee.

#### **Use of Prescription Drugs**

In the event an employee is under the care of a physician and is taking Prescribed Drugs which might impair his or her ability to perform a job safely, the employee must notify his or her manager in advance of starting work. It is at management's discretion as to whether the employee may continue to perform the normal assigned duties or be assigned non-safety sensitive duties (if available) until the employee provides a physician's release to perform normal duties.

#### **Reasonable Accommodation**

It is the Company's policy to maintain a drug-free workplace. Our "Standards of Conduct" guidelines note that an employee may be discharged for possessing, using or selling alcohol and/or drugs while on Company time and/or Company premises. However, we will reasonably accommodate under certain circumstances an employee who volunteers to enter an alcohol or drug rehabilitation program, provided the reasonable accommodation does not impose an undue hardship on the Company. The Company will take reasonable measures to safeguard the privacy of the employee concerning his or her enrollment in an alcohol or drug rehabilitation program. Specific questions can be addressed to the manager of Human Resources.

**SUNRISE COMPANY** 

**EMPLOYEE HANDBOOK** 

# LEAVES OF ABSENCE AND BENEFIT POLICIES

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# **LEAVES OF ABSENCE**

Leaves of absence provide you with time away from work to take care of medical problems, to respond to family or personal needs, or to fulfill a military or civic obligation. Below are the leaves of absence available to Company employees. No employee will be retaliated against for availing himself or herself of the leaves available in this section.

Any medical certificates required pursuant to these policies will be compliant with the Genetic Information Nondiscrimination Act of 2008 ("GINA"), which prohibits employers and other entities covered by GINA from requesting or requiring genetic information of an individual or family member of the individual, except as specifically allowed by this law. As such, the Company will never ask an employee to provide any genetic information when responding to a request for medical information. 'Genetic information' as defined by GINA, includes an individual's family medical history, the results of an individual's or family member's genetic tests, the fact that an individual or an individual's family member sought or received genetic services, and genetic information of a fetus carried by an individual or an individual or an individual or family member or an embryo lawfully held by an individual or family member receiving assistive reproductive services. Furthermore, the Company will comply with all applicable laws and regulations governing privacy and security of employees' personal health information.

Employees may not, under any circumstances, engage in other employment or a competitive business while on an approved leave of absence.

# VACATION

The following Uniform Vacation Schedule shall apply to all full-time employees hired after November 1, 1997:

Completed Years of Service	Maximum Annual Vacation Entitlement
0 - 6 months	No vacation accrued
6 months - 1 year	5 Workdays
2 - 10 years	10 Workdays
11 or more years	15 Workdays

No vacation time accrues during the first six (6) months of employment. Thereafter, over the course of the next six (6) months, employees accrue five (5) days of vacation. Commencing on the first anniversary of employment and continuing through the employee's tenth anniversary, employees accrue ten (10) days of vacation per year. After the tenth year of employment and continuing thereafter for the duration of the employee's employment with the Company, employees accrue fifteen (15) days of vacation per year.

In order to encourage employees to use all of their accrued vacation each year, we have placed a cap on the amount of vacation benefits an employee can accumulate. The maximum vacation benefits that an employee may have at any time shall equal two (2) times the employee's current annual vacation entitlement. If an employee's accrued but unused vacation time reaches two (2) times the maximum entitlement, the employee will not continue to accrue additional vacation time. By way of example, if an employee is entitled to 10 days of vacation per year, once the employee accrues 20 days of vacation, the employee will cease accruing additional vacation time. If the employee later uses enough vacation to fall below the maximum, the employee will resume earning vacation time again from that date forward. Accordingly, employees are encouraged to use all vacation time each year in order to avoid reaching the ceiling on vacation entitlement.

It is the Company's goal in its vacation policy to give employees a chance to relax and rest away from the job. To achieve this goal, vacation should be scheduled for five consecutive workdays whenever possible. For this same reason, the Company will not pay employees for accrued but unused vacation except upon termination of employment, as explained below. In the event a paid holiday occurs within an employee's vacation, an extra day of vacation is allowed. This extra day may be taken in conjunction with the vacation or at a later day, as approved by the employee's supervisor.

In order to be eligible to take vacation, you must submit a written vacation request to your supervisor, well in advance of the anticipated vacation date. All vacation requests must be approved in advance by the employee's supervisor. It is the supervisor's responsibility to schedule vacation time. Employee preference will govern in the selection of vacation time but only if it is compatible with efficient Company operations.

If an employee has accrued but unused vacation time available at the time of his or her termination, the employee will be paid for all such accrued but unused vacation time at the employee's rate of pay at termination.

Questions regarding this benefit should be addressed to the Human Resources Department.

# **CALIFORNIA SICK LEAVE POLICY**

# Eligibility

All full time, part time, temporary and seasonal employees in California hired on or after November 1, 1997 who have completed 30 days of employment will accrue sick days at a rate of one hour for every 30 hours worked (inclusive of overtime), payable at the employee's hourly wage (exclusive of overtime). Exempt employees are deemed to work the lesser of 40 hours per workweek or the hours that reflect their normal workweek. The maximum accrual rate is capped at 48 hours, or six (6) days, of paid sick time. Full time California employees hired prior to November 1, 1997 in non-Club Operations positions will continue to accrue sick leave at a rate of ten (10) days during each calendar year.

#### **Carry-over of Unused Sick Leave**

Part time, temporary and seasonal employees are permitted to carry over from year to year a maximum of 48 hours, or six (6) days, of sick leave. Full time employees who were hired on or after November 1, 1997 are permitted to carry over from year to year up to a maximum of 25 days (200 hrs.) of unused sick time, 40 hours of which can be used each year for all purposes set forth in the next paragraph, and the balance of which can only be used for their own disability leave. Employees who were hired before November 1, 1997 will be permitted to carry over a maximum of 50 days (400 hours) of unused sick time, 80 hours of which can be used each year for all purposes set forth in the next paragraph and the balance of which can be used each year of 50 days (400 hours) of unused sick time, 80 hours of which can be used each year for all purposes set forth in the next paragraph and the balance of which can only be used for their own disability leave.

Accrued sick leave is not paid out upon termination of employment; however, accrued sick leave will be reinstated if an employee is re-hired within one (1) year of his or her termination date, and such reinstated sick leave will be available for immediate use by the employee, subject to the restrictions set forth herein.

## **Use of Sick Leave Benefits**

Employees are entitled to use accrued paid sick days beginning on the 90<sup>th</sup> day of employment, after which they may use paid sick days as they are accrued. Part-time, temporary and seasonal employees may use no more than 24 hours, or three (3) sick days, of accrued sick days each calendar year.

Except as set forth above with respect to excess carryover, all employees are entitled to use paid sick time for preventive care for themselves or a family member, as well as for the diagnosis, care or treatment of their or their family member's existing health condition. "Family member" means a biological, adopted or foster child, stepchild, legal ward, or child to whom the employee stands in loco parentis, regardless of the age or dependency status of the child, a biological, adoptive or foster parent, stepparent or legal guardian of an employee or the employee's spouse or registered domestic partner, or a person who stood in loco parentis when the employee was a minor child. "Family member" also includes a spouse, a registered domestic partner, a grandparent, a grandchild, or a sibling. Employees may also use paid sick days if they are victims of domestic violence, sexual assault or stalking.

## **Call-In Requirement/Procedure**

If you are ill and cannot report to work or must attend to the illness of a family member, you must provide the Company with reasonable advance notice if the need for paid sick leave is foreseeable. Where unforeseeable, you must provide notice as soon as practicable, but in any even you must notify your supervisor no less than two hours before the start of your scheduled shift on each day you will be absent. If no one is there to answer your call, you must leave a message and a number where you can be reached. If you are absent for three (3) days without calling your supervisor, you will be deemed to have voluntarily resigned your employment.

On occasion, it may be necessary for us to contact you about work status while you are out on sick leave. Accordingly, please always leave a telephone number where you can be reached.

In order to receive sick leave benefits, employees must complete a Vacation/Sick Leave/Leave of Absence form. The employee's supervisor will verify that the employee has sick leave benefits available and send the original completed form to the Human Resources Department. Non-exempt employees must also record any sick leave absences on their time sheets.

Employees who require sick leave beyond three days may be eligible for leave under the Family and Medical Leave policy set forth in this Handbook.

Failure to follow the above procedures, excessive absenteeism unrelated to a covered disability that can be reasonably accommodated, or any fraudulent use of sick leave, will not be tolerated.

#### **No Retaliation**

The Company will not retaliate against any employee exercising his or her right to paid sick leave.

## **Coordination with Other Benefits**

Any employee receiving state disability or workers' compensation insurance payments will be eligible to receive sick leave pay only to the extent that the sum of the insurance payment and sick leave do not exceed the employee's regular rate of pay.

# SICK LEAVE (ALL OTHER STATES)

## Eligibility

All full time Club Operations employees, and, (b) all other full time employees hired on or after November 1, 1997 who have completed 90 days of employment are eligible for up to a maximum of five (5) days of paid sick leave during each anniversary year. **[IF FRONTLOADED, COLORADO EMPLOYEES MUST BE GIVEN 6 DAYS EACH YEAR, WHICH MUST BE AVAILABLE FOR IMMEDIATE USE]** (c) Full time employees hired prior to November 1, 1997 in non-Club Operations positions are eligible for up to a maximum of ten (10) days of paid sick leave during each anniversary year.

## **Carry-over of Unused Sick Leave**

Full time employees entitled to up to five (5) days of sick leave per anniversary year who have completed one year of employment will be permitted to carry over from year to year up to a maximum of 25 days (200 hours.) of unused sick time for use only in the case of their own disability leave. Full time employees entitled to up to ten (10) days of sick leave per anniversary year will be permitted to carry over 50 days (400 hours) of unused sick time for use only in the case of their own disability leave. This carry-over of sick time is intended to

help employees in case of a medical emergency or disability so that they may receive salary continuation while they are out ill. Use of these carry over benefits does not apply to time taken off for a family member's illness.

## **Use of Sick Leave Benefits**

We have instituted this policy to minimize the economic hardships that otherwise might result from unexpected short-term illness or injury of the employee. (Employees may use up to one-half of their annual sick leave entitlement to attend to the illness or injury of the employee's child, spouse, domestic partner, child of a domestic partner or parent.) No sick leave benefits are paid upon termination of employment, nor can sick leave benefits be applied as extra vacation or taken as personal time.

## **Call-In Requirement/Procedure**

If you are ill and cannot report to work or must attend to the illness of a child, spouse, domestic partner, child of a domestic partner or parent, you must call your supervisor at least two hours before the start of your scheduled shift on each day you will be absent. If no one is there to answer your call, you must leave a message and a number where you can be reached. If you are absent for three (3) days without calling your supervisor, you will be deemed to have voluntarily resigned your employment.

On occasion, it may be necessary for us to contact you about work status while you are out on sick leave. Accordingly, please always leave a telephone number where you can be reached. Occasional routine status questions such as this while you are out on sick leave is considered a professional obligation and is not intended to apply as a credit toward sick leave benefits.

In order to receive sick leave benefits, employees must complete a Vacation/Sick Leave/Leave of Absence form. The employee's supervisor will verify that the employee has sick leave benefits available and send the original completed form to the Human Resources Department. Non-exempt employees must also record any sick leave absences on their time sheets.

Employees who require sick leave beyond three days may be eligible for leave under the Family and Medical Leave policy set forth in this Handbook.

Failure to follow the above procedures, excessive absenteeism unrelated to a covered disability that can be reasonably accommodated, or any fraudulent use of sick leave, will not be tolerated.

## Physician's Statement

The Company reserves the right to require a satisfactory statement or certificate by a licensed physician verifying an extended illness or injury whenever an employee misses work for more than three days due to his or her own or an immediate family member's extended illness, injury or other disability. As an example, you may be asked to provide verification of an extended illness, injury or disability, its beginning and ending dates, and/or of your ability

to return to work without endangering your own safety or health or the safety or health of others. Such verification may be a condition of receiving sick leave benefits or returning to work.

#### **Coordination with Other Benefits**

Any employee receiving state disability or workers' compensation insurance payments will be eligible to receive sick leave pay only to the extent that the sum of the insurance payment and sick leave do not exceed the employee's regular rate of pay.

# HOLIDAYS

Company recognized holidays are:

New Year's Day	Labor Day
Memorial Day	Thanksgiving Day
Independence Day	Christmas Day

All full and part time hourly employees who have completed 90 days of employment will receive holiday pay at their normal hourly rate for company recognized holidays, subject to the restrictions described below.

## **Full-time Hourly Employees**

Employees who have completed 90 days of employment are eligible for holiday pay.

Employees working the holiday will receive their regular rate of pay for all hours worked in addition to one hour of holiday pay for each hour worked up to a maximum of eight (8) hours of holiday pay.

Holiday pay is intended to compensate eligible employees for time off on days they would ordinarily work if holidays were not observed by the employer. Therefore, if a holiday is observed by the employer on a day that the employee ordinarily would not be scheduled to work, the employee will be ineligible for holiday benefits for that holiday.

If a holiday falls during an employee's approved vacation period, the employee will be paid for the holiday and will not be charged with a vacation day for the day the holiday is observed.

Employees on leave of absence for any reason are ineligible for holiday benefits for holidays that are observed during the period they are on leave of absence.

## **Part-time Hourly Employees**

Part-time employees who have completed 90 days of employment are eligible for holiday pay only when working the holiday. In order to be eligible for holiday benefits, the

part-time employee must also work the last scheduled workday before and the first scheduled workday after the holiday.

## PERSONAL LEAVE OF ABSENCE

## General

Employees who have been continuously employed with the Company for at least one year may request a personal, non-medical leave of absence without pay for a reasonable period of time, up to 30 days. The leave may be extended for a reasonable period of time of up to 30 days due to special circumstances, as determined on an individual basis by the department manager. The Company will consider various criteria when determining whether or not to grant an employee's request for a personal leave of absence, such as the employee's length of service, performance, responsibility level, the reason for the request, whether other individuals are already out on leave, and the expected impact of the leave on the Company. Personal leaves of absence are granted within the sole discretion of the Company.

## Requests

An employee wishing to take a personal leave of absence must submit a written request to the employee's department head. The department head must provide the employee with written approval before the employee will be permitted to begin a personal leave. An employee wishing to extend a personal leave of absence must submit a timely written request to the employee's department manager. The department manager must provide written approval before the extended period of a leave begins.

## **Status of Employee Benefits**

During Personal Leave, group health insurance coverage may be continued until the first of the month following the month in which an approved personal leave commences. An employee on a personal leave of absence will not continue to accrue seniority, vacation or sick leave. When the employee returns to work, the eligibility and accrual dates for vacation and sick leave will be adjusted forward to reflect the period of the leave.

## **Returning from a Personal Leave of Absence**

When an employee is placed on a personal leave of absence, an effort will be made to hold the employee's position open for the period of the approved leave. However, due to business needs, there may be times when positions cannot be held open. Accordingly, it is not always possible to guarantee reinstatement.

If an employee fails for any reason to return to work on the first scheduled workday upon the expiration of an approved leave of absence and has not obtained an extension from the department manager prior to such expiration date, or the employee is not otherwise legally entitled to continue his or her leave of absence, the employee will be considered to have voluntarily resigned.

## MILITARY LEAVE

Employees who leave their employ to perform military duties will be granted unpaid leaves of absence in accordance with federal and state laws governing such leaves. Such employees will be reinstated if they satisfy all applicable legal requirements and apply within the time prescribed by law.

Any employee who is a member of the National Guard or a reserve component of the Armed Forces shall, upon furnishing a copy of the official orders or instructions, be granted an unpaid military training leave in accordance with applicable laws.

## FAMILY AND MEDICAL LEAVE

The Company will grant family and medical leaves of absence in accordance with the federal law known as the Family and Medical Leave Act ("FMLA") and, in California, pursuant to the state law known as the California Family Rights Act ("CFRA"). There are differences between the two laws, and California employees will be eligible for the most liberal benefits available under these laws.

Employees must contact Human Resources as soon as they become aware of the need for a FMLA/CFRA leave. The following is a summary of the relevant provisions.

## Eligibility

An employee will be eligible to take up to a maximum of 12 workweeks of unpaid FMLA/CFRA leave during a 12-month period if the employee satisfies all of the following criteria: (1) for the FMLA only, the employee works within a 75-mile radius of at least 50 other Company employees; (2) the employee has more than 12 months of service with the Company; (3) the employee has worked at least 1,250 hours during the 12 months preceding the date the leave is to begin; and (4) the employee is taking the leave for one or more of the following reasons: (a) to care for the employee for adoption or foster care (NOTE: leave taken for this reason must be completed within 12 months of the child's birth or placement with the employee); (b) to care for the employee's spouse, registered domestic partner, child, registered domestic partner's child or a parent (and for the CFRA only, also to care for a grandparent, grandchild, sibling or parent-in-law) who has a serious health condition (as defined by applicable law); or (c) because the employee has a serious health condition of his or her job.

## Calculation of FMLA/CFRA Leave Available

To determine how much FMLA/CFRA leave is available to an employee, the Company uses the following method: The Company subtracts from 12 weeks the amount of FMLA/CFRA leave taken by the employee during the 12 months immediately preceding the date on which the most recent requested leave is to begin. The difference is the amount of FMLA/CFRA leave available. Example: An employee wants to take an FMLA/CFRA leave

to bond with his child within 12 months of the birth or placement of the child. Ten months earlier, the employee took four (4) weeks off to take care of a seriously ill parent. The employee has eight (8) weeks of available leave (12 - 4 = 8) remaining. (NOTE: If parents who are both employed by the Company take FMLA/CFRA leave for the birth or placement of their child, the parents may only use a combined total of 12 weeks of FMLA/CFRA leave for that purpose during a 12-month period.) This limitation does not apply to CFRA leave.

Example 1: An eligible employee wants to take an FMLA/CFRA leave to bond with his child within 12 months of the birth or placement of the child. Ten months earlier, the employee took four (4) weeks off to take care of a seriously ill parent. The employee has eight (8) work weeks of available leave (12 - 4 = 8) remaining.

<u>Example 2</u>: An eligible employee hasn't used any FMLA/CFRA time in the prior 12 months and takes four (4) weeks off to care for a seriously ill sibling. Because the FMLA doesn't cover leaves to care for siblings with serious health conditions, but the CFRA does, the employee will have eight (8) weeks of CFRA time and twelve (12) weeks of FMLA time remaining.

#### **Compensation During FMLA/CFRA Leave**

Except as provided (1) by any State Disability Insurance fund and, in California, the Paid Family Leave Insurance fund, (2) short-term and long-term disability plans in which the employee participates and is eligible, and (3) use of any accrued but unused vacation or sick time available to the employee, FMLA/CFRA leave is unpaid. Reducing an exempt employee's pay for partial days off for FMLA/CFRA reasons will not affect the employee's exempt status. The use of available sick leave or vacation time does not extend the maximum amount (12 weeks) of FMLA/CFRA leave available under this policy.

## Coordination of FMLA/CFRA Leave and California Pregnancy Disability Leave

California employees who are disabled by pregnancy, childbirth or a related medical condition are entitled (even if they are not eligible for FMLA/CFRA leave) to take a Pregnancy Disability Leave ("PDL Leave") of up to four months. (The Company's Pregnancy Disability Leave policy in California is explained later in the Handbook.) Although PDL Leave counts as time used for FMLA purposes, it does not count as time used under the CFRA. Therefore, in California, although the FMLA runs concurrently with PDL Leave CFRA time is not depleted during a PDL Leave, and thus employees who have taken PDL Leave and have used some or all of their FMLA leave will still have the right (if their CFRA time has not been depleted previously within the 12-month period for other reasons) to take up to an additional 12 workweeks (or the remaining CFRA time available to them) of unpaid leave (depending on availability) under the CFRA after the birth of a child, following the end of the PDL Leave. . Example: An eligible California employee disabled due to pregnancy for 12 weeks has not used any of her FMLA/CFRA time in the prior 12 months and thus uses 12 weeks of available PDL Leave and concurrently uses 12 weeks of FMLA leave for this purpose. If she then wants to bond with her child and has not used any CFRA time in the prior 12 months, she will still have 12 weeks of CFRA time remaining for bonding purposes.

#### **Requests for Leave**

Employees must provide Human Resources with at least 30 days' advance notice of the need to take FMLA/CFRA leave for foreseeable events (such as the expected birth of a child or a planned medical treatment for the employee or a family member). For events that are unforeseeable, the employee should notify Human Resources as soon as the employee learns that a leave will be necessary.

## **Certification of Need for Leave**

When FMLA/CFRA leave is requested due to the serious health condition of an employee or an employee's covered family member, the Company will require written certification from a licensed health care practitioner verifying the date on which the serious health condition began or will begin, the probable duration of the serious health condition and the employee's expected date of return to work.

## Intermittent or Reduced Leave

In the case of an employee's own serious health condition or that of a covered family member, the employee may take leave intermittently or on a reduced work schedule, if medically necessary, upon certification from the licensed medical care provider. When a leave is for adoption or birth of a child, the employee may take leave intermittently or on a reduced work schedule on a restricted basis in compliance with state and federal laws and with the approval of the employee's Department Head. Please see Human Resources for more information.

If the employee requests intermittent or reduced leave status, the Company may temporarily transfer the employee to another position of equivalent pay and benefits in order to better accommodate the leave.

## **Dispute Resolution**

If there is a dispute about the medical opinion provided by the medical care provider of an employee or the employee's covered family member, the Company may require a second opinion by a physician of its choice, at its expense. If the opinions are inconsistent and a third opinion is necessary, a third medical care provider agreeable to both the employee and the Company may be selected, also at the Company's expense.

## **Effect on Health Insurance Benefits**

During an employee's FMLA/CFRA covered leave, the Company will continue paying the employer's share of the cost of the premium for the employee's participation in any Company-sponsored group-health plan, to the same extent it would have done if the employee had not taken leave. The cost of coverage normally borne by the employee will remain the sole responsibility of the employee, and failure to make timely payments which otherwise would have been made through payroll deductions will result in lapse of coverage. It is the employee's responsibility to make arrangements with Human Resources to pay the employee's share of the cost of coverage. At the end of the 12-week period, if the employee has not returned from leave, the employee will have the option to continue insurance benefits at his or her own expense through the federal law known as COBRA.

If an employee fails to return from FMLA/CFRA leave for a reason other than the recurrence or continuation of the health condition that brought about the leave (or other circumstances beyond the employee's control), the Company has the right to recover from the employee, to the extent permitted by law, any health insurance premiums paid by the Company on the employee's behalf during any unpaid periods of the leave.

## **Effect on Other Benefits**

Employees on FMLA/CFRA leave accrue other employment benefits – such as paid sick leave and paid vacation time – only during periods when accrued vacation or sick leave time is being used.

While on FMLA/CFRA leave, an employee is entitled to participate in any pension and retirement plan and supplemental insurance plans then offered by the Company only in accordance with the terms of the Summary Plan Documents controlling those plans.

## **Return from FMLA/CFRA Leave**

Under most circumstances (subject only to exceptions permitted under applicable law), upon return from FMLA/CFRA leave an employee will be reinstated to his or her original position or to an equivalent position with equivalent pay, benefits and other employment terms and conditions. However, an employee has no greater right to reinstatement than if he or she had not taken the leave. A California employee returning from leave of less than four months due to a pregnancy-related disability will be reinstated in accordance with the Company's Pregnancy Disability Leave policy as set forth in the section governing PDL leaves.

Before returning to work from FMLA/CFRA leave taken for the employee's own serious health condition, the employee will be required by the Company (as in the case of all medical leaves) to submit to Human Resources a certificate of fitness from the employee's licensed health care provider confirming that the employee is able to resume his or her regular duties or describing any work restrictions the employee may have in performing his or her job.

## **No Retaliation**

The Company will not tolerate any form of retaliation against any employee for exercising his or her FMLA/CFRA rights. If an employee believes he or she is being or has been retaliated against in violation of this section, the employee must notify Human Resources immediately.

## **Key Employee Exception**

For the FMLA only, the Company may deny certain "key" employees (as defined under applicable law) reinstatement if such denial is necessary to prevent substantial economic injury to the Company's operations and conforms to all other requirements under the law, and such denial is communicated to the affected employee at the time the leave is requested.

## MILITARY FAMILY AND MEDICAL LEAVE

In addition to the protected leave of absence discussed in the FMLA/CFRA section above, the Company will grant family and medical leaves of absence for employees' military needs in accordance with military-related amendments to the FMLA and, in California, the CFRA.

Employees must contact the Human Resources Department as soon as they become aware of the need for a military FMLA/CFRA leave. The following is a summary of the relevant provisions.

## Eligibility

An employee will be eligible to take:

(A) Up to a maximum of 26 workweeks of unpaid military FMLA leave during a 12month period if the employee satisfies all of the following criteria: (1) the employee has more than 12 months of service with the Company; (2) the employee has worked at least 1,250 hours during the 12 months preceding the date the leave is to begin; and (3) the employee is taking the leave to care for his or her spouse, registered domestic partner, son, daughter, or parent who is a covered service member. A covered service member is (1) a current member of the Armed Forces, including a member of the National Guard or Reserves, who is undergoing medical treatment, recuperation or therapy, is otherwise in outpatient status, or is otherwise on the temporary disability retired list, for a serious injury or illness\*; or (2) a veteran who was discharged or released under conditions other than dishonorable at any time during the fiveyear period prior to the first date the eligible employee takes FMLA leave to care for the covered veteran, and who is undergoing medical treatment, recuperation, or therapy for a serious injury or illness.\* (\*The FMLA definitions of "serious injury or illness" for current service members and veterans are distinct from the FMLA definition of "serious health condition." See Human Resources for more information.); or

(B) Up to a maximum of 12 workweeks of unpaid military FMLA/CFRA leave if the employee satisfies all of the following criteria: (1) the employee has more than 12 months of service with the Company; (2) the employee has worked at least 1,250 hours during the 12 months preceding the date the leave is to begin; and (3) the employee is taking the leave because of any "qualifying exigency" arising out of the fact that the employee's spouse, registered domestic partner, son, daughter, or parent is on covered active duty or called to covered active duty status.

For purposes of this policy, "covered active duty" requires deployment to a foreign country. For purposes of this policy, a "qualifying exigency" includes, but is not limited to, short notice deployment, attendance at official military events or activities, arranging or providing child care, attending school or day care meetings, handling financial and legal matters, rest and recuperation visits when the service member is on leave, and caring for a military member's parent who is incapable of self-care when the care is necessitated by the member's covered active duty (such care may include arranging for alternative care, providing care on an immediate need basis, admitting or transferring the parent to a care facility, or attending meetings with staff at a care facility).

With the exception of the "Eligibility" criteria, all other provisions of the FMLA/CFRA policy outlined in the FMLA/CFRA section above apply to military FMLA/CFRA leaves as well.

## ALCOHOL AND DRUG REHABILITATION LEAVE

Employees who have problems with drugs and/or alcohol may, upon request, be granted unpaid time off to participate in an alcohol and drug counseling or rehabilitation program unless it would result in an undue hardship to the Company to provide such time off. The employee must use any accrued sick or vacation time while participating in an alcohol and drug counseling or rehabilitation program.

It is the employee's responsibility to seek assistance before the employee violates any of the provisions of the Company's alcohol and drug-free workplace policy. Any violation of this policy will result in discipline up to and including immediate termination, even for a first offense.

## **OTHER DISABILITY LEAVES**

If an employee requires a temporary disability leave in connection with a disability or workplace injury and is not eligible for an FMLA/CFRA leave or California PDL Leave, or such leaves are depleted and the disability continues, the Company will accommodate (or continue accommodating) such leave to the extent it can do so without undue hardship, or, in the case of work-related injury, unless business necessity prevents it from doing so, in compliance with applicable law. The duration of such leave will be consistent with applicable law, but in no case will it extend past the date on which the employee becomes capable of performing the essential functions of his or her job, with or without reasonable accommodation. Except as provided herein or as provided through California's Paid Family Leave Insurance, any State Disability Insurance fund, workers' compensation benefits, by short-term and long-term disability plans in which the employee participates and is eligible, or by using available accrued vacation time and/or paid sick leave benefits as provided in this Handbook, such leaves are unpaid. Employees on such a leave may accrue other employment benefits, such as paid sick leave and paid vacation time, only during periods when accrued vacation or sick leave time is being substituted for unpaid leave, and only then if the employee would have otherwise been eligible for such accrual. While on a disability leave pursuant to this section, an employee is entitled to participate in any pension and retirement plan and supplemental insurance benefits then offered by the Company only in accordance with the terms of the Summary Plan Documents controlling those plans.

In the event of a work-related illness or injury, the Company may offer modified work as an alternative to leave. Leave taken in connection with workers' compensation disability runs concurrently with family and medical care leave under both federal and state law.

When a leave is requested due to a disability that is not work-related, the Company will require written certification from a licensed healthcare practitioner specifying whether the leave is for a disability as defined by state and federal law, verifying the date on which the disability began or will begin, and, if available, the probable duration of the disability and the employee's expected date of return to work.

If a temporary disability leave qualifies as a California PDL Leave or an FMLA/CFRA leave, the provisions of the California Pregnancy Disability Leave Policy or the Family and Medical Care Leave policy will govern, as applicable. If the leave is not so covered, and the employee requires a temporary disability leave as a reasonable accommodation in connection with a workplace injury, the Company will continue providing and paying the premium for the employee's participation in any Company group-health plan to the same extent as it would have done if the employee had not taken leave, for up to ninety (90) days. The cost of coverage normally borne by the employee will remain the sole responsibility of the employee, and failure to make timely payments (which must be received by the Company on or before the 15th of each month) will result in a lapse of coverage. It is the employee's share of the cost of such coverage. At the expiration of the 90-day period, the employee will have the option to continue health insurance coverage at his or her own expense, through the federal law known as COBRA.

Following an approved temporary disability leave pursuant to this policy, the employee will be reinstated upon becoming capable of performing the essential functions of his or her job with or without reasonable accommodation, unless such reinstatement has been precluded by business necessity (in the case of work-related injuries) or caused undue hardship (in the case of covered disabilities), as defined by applicable law.

## JURY DUTY, COURT APPEARANCES AND DOMESTIC VIOLENCE / SEXUAL ASSAULT/STALKING/CRIME VICTIMS LEAVE

All California employees shall have protected time off for the following reasons: (1) to serve on a jury; (2) to appear in court in compliance with a subpoena or other court order as a witness in any judicial proceeding; (3) if an employee, an employee's registered domestic partner, a child of employee's registered domestic partner, or an immediate family member is a victim of a violent or serious felony, felony theft or felony embezzlement and the employee needs to attend judicial proceedings related to that crime; (4) if an employee needs to appear in court to be heard at any proceeding in which the rights of a victim are at issue (including any delinquency proceeding involving a post-arrest release decision, plea, sentencing, postconviction release decision) and the employee or employee's spouse, registered domestic partner, parent, child, sibling, or guardian is the victim of one of the following crimes: vehicular manslaughter while intoxicated, felony child abuse likely to produce great bodily harm or a death, assault resulting in the death of a child under eight years of age, felony domestic violence, felony physical abuse of an elder or dependent adult, felony stalking, solicitation for murder, a serious felony, such as kidnapping, rape or assault, hit-and-run causing death or injury, felony driving under the influence causing injury, or specified sexual assault; (5) if an employee is a victim of domestic violence or a victim of sexual assault, to seek judicial relief to help ensure the health, safety or welfare of the employee, or the employee's children; or (6) if an employee is a victim of domestic violence or a victim of sexual assault, to seek medical attention for injuries caused by the domestic violence or sexual assault, to obtain services from a shelter or crisis center, to obtain psychological counseling, or to take action to increase safety from future domestic violence or sexual assault. Any employee in need of taking time off for any reason specified in this paragraph must notify his or her direct supervisor, as well as Human Resources soon as possible. For example, if an employee receives a juror's questionnaire, a subpoena, or other court order, the employee should bring it to Human Resources immediately after it is received. If an employee cannot provide the Company with advance notice of an absence for any reason specified in this paragraph, the Company is permitted to require the employee to provide certification as to the reason for the employee's absence. It is the employee's responsibility to keep us updated as to how long the employee may be absent due to any of the foregoing reasons. Depending on the reason for leave, the employee may also be required to provide the Company with a police report indicating that employee was the victim of one of the specified offenses; a note from a medical professional, domestic violence advocate, victim of sexual assault advocate, health care provider or counselor indicating that the employee was undergoing treatment; or other certification as permitted by applicable laws.

The Company will maintain the confidentiality of employees requesting domestic violence, sexual assault, stalking and/or victims' rights leave or as otherwise required by law.

The Company will also engage in a timely, good faith interactive process and provide reasonable accommodations (provided they do not constitute an undue hardship) for employees who are victims of domestic violence, sexual assault or stalking and who request an accommodation for their safety while working. Reasonable accommodations may include implementation of safety measures, including a transfer, reassignment, modified schedule, changed work telephone, changed work station or installed lock; assistance in documenting domestic violence, sexual assault or stalking that occurs in the workplace; an implemented safety procedure; other adjustment to a job structure, workplace facility or work requirement in response to domestic violence, sexual assault or stalking; referral to a victim assistance organization.

All non-exempt employees will be paid for up to five (5) days for time off taken for jury duty, and may choose to use accrued vacation time for additional time off, and to use accrued vacation time (in the case of domestic violence, sexual assault or stalking, sick leave may also be used) for any of the other protected leaves discussed above. Exempt employees will be paid for jury duty or for any other reason in the preceding paragraph only if they have performed Company-related work during that same work week; if they have not performed any Company-related work during that same work week, they will not be paid for the time off, except to the extent they choose to use accrued vacation time (in the case of domestic violence, sexual assault or stalking, sick leave may also be used) for that purpose.

## **BEREAVEMENT LEAVE**

After completing 90 days of employment, full-time employees are eligible to receive up to three days of paid bereavement leave following the date of the death of a family member, up to and including the day of the funeral. Bereavement leave is available if the deceased was the employee's parent, spouse, domestic partner, child, child of a domestic partner, brother or sister, grandparent, uncle or aunt, or the employee's spouse's or domestic partner's parent.

## TIME OFF TO VOTE

Employees who do not have sufficient time outside of their regular working hours to vote in a statewide election may request up to two paid hours off from work (or in Nevada, up to three hours, in accordance with applicable law) in order to vote. Whenever possible employees should make their request at least two days prior to the election. When you return from voting, it is necessary to present a voter's receipt to your supervisor.

## ADDITIONAL LEAVES OF ABSENCE AND BENEFITS FOR CALIFORNIA Employees

Pursuant to California law, the Company offers Pregnancy Disability Leave and other applicable leaves of absence, as described below, to employees located in California.

## **CALIFORNIA'S PREGNANCY DISABILITY LEAVE**

The following policy applies to California employees and sets forth the Company's obligations pursuant to California law. All other employees must contact Human Resources for information regarding the policy of the state in which they reside.

## Eligibility

Under California law, any employee temporarily unable to perform her usual and customary duties due to a pregnancy, childbirth or a related medical condition will be granted an unpaid pregnancy disability leave of absence ("PDL Leave") for the actual duration of a pregnancy-related disability, up to a maximum of four months per pregnancy (defined to mean the number of days the employee would normally work in a 17-1/3 week period) on the basis of a physician's statement that the employee is not able to work due to the pregnancy-related disability. For a full-time employee working 40 hours per week, this would equate to 693 hours of leave. This policy applies to all employees, regardless of their part-time or full-time status or their seniority with the Company.

Time off needed for prenatal or postnatal care, severe morning sickness, gestational diabetes, pregnancy-induced hypertension, preeclampsia, doctor-ordered bed rest, postpartum depression, loss or end of pregnancy, childbirth, and recovery from childbirth are all covered by the employee's PDL Leave. Thus, the PDL Leave does not need to be taken in one continuous period of time, but can instead be taken on an as-needed basis.

## **Requests for Leave**

An employee who plans to take a PDL Leave must provide Human Resources with at least 30 days' advance notice of the date on which it is anticipated that the leave will commence, the estimated duration of the leave, and the date on which the employee expects to be able to return to work. When an emergency occurs that does not allow the employee to provide advance notice of the need for the PDL leave, the employee must notify Human Resources of the situation immediately.

## **Requests for Less Strenuous Duties**

Upon request, the employee will be granted a transfer to a less strenuous or hazardous position, less strenuous or hazardous duties, or other accommodation, if such requests can be reasonably accommodated, upon the basis of a physician's certification that such a requested accommodation is medically advisable.

## **Medical Certification**

Employees will be required to submit a certification from their health care provider of their pregnancy disability or the medical advisability for a transfer or accommodation. The certification should include the following information:

(a) The date on which the employee becomes disabled due to pregnancy or the date of the medical advisability for the transfer or accommodation;

(b) The probable duration of the period or periods of disability or the period or periods for the advisability of the transfer or accommodation; and

(c) A statement that, due to the disability, the employee is unable to work at all or to perform any one or more of the essential functions of her position without undue risk to herself, or to other persons, or a statement that, due to her pregnancy, the transfer or accommodation is medically advisable.

## **Compensation During PDL Leave**

Except as provided by the (1) the California Employment Development Department through the California State Disability Insurance fund and the California Paid Family Leave fund; (2) short-term and long-term disability plans in which the employee participates and is eligible, and (3) the use of some or all accrued vacation time and/or paid sick leave, PDL Leave is unpaid

## **Effect on Benefit Accrual**

At the employee's option, she may utilize any accrued vacation benefits and sick leave benefits during the period of her disability before taking the remainder of her leave as an unpaid leave. However, the use of paid sick leave and vacation time does not extend the maximum amount of PDL Leave available under this policy. Employees on PDL Leave only accrue other employment benefits, such as paid sick leave and vacation time, when accrued vacation and sick leave time is being substituted for unpaid leave, and then only if the employee would otherwise be eligible for such accrual.

While on PDL Leave, an employee is entitled to participate in any pension and retirement plan and supplemental insurance plans then offered by the Company only in accordance with the terms of the Summary Plan Documents controlling those plans.

## **Effect on Health Insurance Benefits**

During an employee's PDL Leave, the Company will continue paying the employer's share of the cost of the premium for the employee's participation in the Company's grouphealth plan to the same extent it would have done if the employee had not taken leave. The cost of coverage normally borne by the employee will remain the sole responsibility of the employee and failure to make timely payments which would have otherwise been made through payroll deductions will result in a lapse of coverage. It is the employee's responsibility to make arrangements with Human Resources to pay the employee's share of the cost of coverage. At the end of the PDL Leave, if the employee has not returned to work and is not eligible for FMLA/CFRA leave, the employee will have the option to continue health insurance benefits at her own expense through the federal law known as COBRA. If the employee still has FMLA/CFRA time available, the Company will continue to pay group health plan coverage until all FMLA and CFRA time is depleted.

#### **Return from PDL Leave**

An employee who is released by her doctor to return to her original job within the maximum time period after an approved pregnancy-related disability leave, or who previously has been transferred to a less strenuous or hazardous position because of pregnancy, childbirth or a related medical condition, may return to her original job, subject to any exceptions permitted under state and federal laws. An employee returning to work after a pregnancy-related disability must have a written release from a physician verifying that the employee is now able to return to work and safely perform all of her duties.

Employees desiring further information regarding this policy may contact the Human Resources.

## CALIFORNIA'S MILITARY LEAVE FOR MILITARY SPOUSES AND REGISTERED DOMESTIC PARTNERS

California employees who work at least twenty hours per week on a regular basis may take a leave of absence for up to ten days if their spouse or registered domestic partner is a qualified service member who is on a leave from deployment during a period of military conflict (as defined by Section 395.10 of the California Military and Veterans Code). Employees wishing to take a leave of absence pursuant to this policy must provide the Human Resources Department with notice within two business days of receiving official notice that his or her spouse or registered domestic partner will be on leave from deployment, and provide documentation of the dates of the military spouse or domestic partner's furlough.

The service member must meet one of the following requirements in order for the employee to be eligible for this type of leave:

- Be a qualified member of the United States Armed Forces who was deployed during a period of military conflict to an area designated as a combat theater or combat zone by the President of the United States;
- Be a member of the National Guard who has been deployed during a period of military conflict; or
- Be a member of the Reserves who has been deployed during a period of military conflict.

Non-exempt employees will not be paid for time off taken pursuant to this policy except to the extent they choose to use accrued vacation time for that purpose. Exempt employees will be paid their full week's salary for time off taken pursuant to this policy if they have performed any work during that same work week; if they have not performed any work during that same work week; if they have not performed any work during that same work week, they will not be paid for the time off, except to the extent they choose to use accrued vacation time for that purpose.

## **CALIFORNIA'S SCHOOL VISITATION LEAVE**

Pursuant to California law, employees are entitled to take up to 40 hours of leave per calendar year (but no more than eight (8) hours in any calendar month) to participate in activities or to attend to emergencies at their children's schools or with their children's child care providers. Non-exempt employees may use any accrued vacation time (to the extent available) for an absence for this purpose. If the amount of time taken for this purpose exceeds the vacation time accrued by the non-exempt employee, the excess time will be unpaid. Leave taken by an exempt employee for this purpose will be paid if taken during a workweek in which the exempt employee performed any work for the Company, except that if the exempt employee is absent from work for a full day or more, vacation pay must be used.

An employee wishing to take time off for this purpose must provide the Human Resources with reasonable notice. If both parents (defined to include guardians, stepparents, foster parents, grandparents or persons who stand in loco parentis to a child) are employed by the Company, the request for such time off will be granted, if possible, to the first parent to provide notice of the need for the time off. The request from the second parent will be accommodated if possible.

In accordance with California law, the Company has the right to require an employee who takes leave for this purpose to provide written verification from the school or daycare facility as proof that the employee participated in school or daycare activities on the specific date and time requested.

## **CALIFORNIA'S SCHOOL SUSPENSION LEAVE**

If a California employee's child is suspended from school, the employee will be permitted to take time off work to appear at his/her school, as long as the employee provides his/her supervisor with reasonable notice of the need to be absent for this reason. Leave taken by a non-exempt employee will be unpaid, except to the extent the non-exempt employee uses vacation time for this purpose. Leave taken by an exempt employee for this purpose will be paid if taken during a workweek in which the exempt employee performed any work for the Company, except that if the exempt employee is absent from work for four hours or more per day for this purpose, any accrued vacation pay must be used.

## **CALIFORNIA'S LEAVE TO PERFORM EMERGENCY DUTIES**

Employees in California will be granted time off to perform emergency duties as a volunteer firefighter, reserve police officer or emergency rescue personnel. Leave taken by a non-exempt employee will be unpaid, except to the extent the non-exempt employee uses vacation time for this purpose. Leave taken by an exempt employee for this purpose will be paid if taken during a workweek in which the exempt employee performed any work for the Company, except that if the exempt employee is absent from work for four hours or more per day for this purpose, any accrued vacation pay must be used.

## **CALIFORNIA'S LEAVE TO TRAIN TO PERFORM EMERGENCY DUTIES**

Employees in California will be granted temporary leaves of absence not to exceed an aggregate of 14 days per calendar year for the purpose of engaging in fire, law enforcement or emergency rescue training. This leave entitlement is available to employees who perform duties as voluntary firefighters, reserve peace officers, or emergency rescue personnel. Leave taken by a non-exempt employee will be unpaid, except to the extent the non-exempt employee uses vacation time for this purpose. Leave taken by an exempt employee for this purpose will be paid if taken during a workweek in which the exempt employee performed any work for the Company, except that if the exempt employee is absent from work for four hours or more per day for this purpose, any accrued vacation pay must be used.

## **CALIFORNIA'S ORGAN AND BONE MARROW DONATION LEAVES**

Employees in California are entitled to take a paid leave of absence for the purpose of donating their bone marrow or an organ to another person ("Donation Leave"). Donation Leave for bone marrow donations may not exceed five business days and Donation Leave for organ donations may not exceed 30 business days of paid leave and an additional 30 business days of unpaid leave in a rolling 12-month period, and may be taken intermittently. This policy applies to all employees, regardless of their part-time or full-time status or their seniority with the Company.

An employee who plans to take a Donation Leave must provide written verification to the Company that he or she is an organ or bone marrow donor and that there is a medical necessity for the donation of the organ or bone marrow.

An employee's accrual of sick leave and vacation time will not be affected by his or her Donation Leave. Furthermore, an employee on a Donation Leave will not be required to use available FMLA/CFRA time during the leave. Finally, the Company may require, as a condition of receipt of Donation Leave, that the employee take up to five days of earned but unused sick leave or vacation time for a bone marrow donation and up to two weeks of earned but unused sick leave or vacation time for an organ donation.

## **CALIFORNIA'S ADULT LITERACY EDUCATION**

Employees in California who request to enter an adult literacy program shall be granted unpaid time off to attend such a program if time off from work is necessary and does not impose an undue hardship on the Company. Upon request, the Company will assist employees to identify adult literacy programs in which the employee, at his/her option and expense, may enroll. Leave taken by a non-exempt employee will be unpaid, except to the extent the nonexempt employee uses vacation time for this purpose. Leave taken by an exempt employee for this purpose will be paid if taken during a workweek in which the exempt employee performed any work for the Company, except that if the exempt employee is absent from work for four hours or more per day for this purpose, any accrued vacation pay must be used.

## **CALIFORNIA'S CIVIL AIR PATROL LEAVE**

Any California employee who has been employed for at least ninety (90) days and who is a volunteer member of the California Wing of the Civil Auxiliary of the United States Airforce may be granted up to ten (10) days leave each calendar year to respond to an emergency operation mission. Each single mission may not exceed three (3) days unless approved by the Company. Leave taken by a non-exempt employee will be unpaid, except to the extent the non-exempt employee uses vacation time for this purpose. Leave taken by an exempt employee for this purpose will be paid if taken during a workweek in which the exempt employee performed any work for the Company, except that if the exempt employee is absent from work for four hours or more per day for this purpose, any accrued vacation pay must be used.

## **CALIFORNIA'S PAID FAMILY LEAVE INSURANCE**

The Paid Family Leave Insurance Program ("PFL") provides California employees with up to eight weeks of partial wage-replacement benefits if they take time off work to care for a seriously ill child, spouse, parent, parent-in-law, grandparent, grandchild or sibling, or registered domestic partner, or to bond with a minor child within one year of the birth or placement of the child in connection with foster care or adoption. PFL is funded entirely by employee payroll withholding contributions and is administered through the California Employment Development Department ("EDD"). The PFL fund does not create a new leave of absence for employees, nor does it require the Company to compensate employees, hold jobs open for employees, or continue employees' benefits during a PFL-covered leave, unless the Company is otherwise obligated to do so pursuant to its internal policies or state or federal laws. Prior to receiving benefits, employees must use up to two weeks of accrued but unused vacation time toward the six-week wage-replacement benefit. Employees with available paid vacation time will be able to use such vacation time during the initial seven-day waiting period.

An employee may not receive PFL benefits if he or she is also eligible for or already receiving State Disability Insurance, Unemployment Compensation Insurance, or Workers' Compensation benefits. If an employee is receiving paid sick leave provided by the Company during time taken off of work for one of the above-covered reasons, his or her PFL benefits will be reduced by the amount of sick leave wages received and, depending on the amount of sick leave wages received and the employee's weekly PFL benefit amount, the employee may be ineligible for PFL benefits.

If you have any questions about the PFL Program, please contact Human Resources.

## YOUR BENEFITS

The Company offers many benefits that protect and provide security for you and your family, based on options you may select. Your manager, the Human Resources Department, or the actual providers can assist you with more information on the programs and eligibility. Many of these benefits have strict deadlines for enrollment. Newly hired and newly eligible employees should see their manager or contact the Human Resources Department for

eligibility and enrollment information. As with all benefits, the Company may add to, change or delete the benefits set forth in the Handbook at any time, in its sole and exclusive discretion.

# Benefits may vary from division to division. Please ask your manager for your particular benefits and coverage.

## MEDICAL, DENTAL & LIFE INSURANCE PLANS

The Company currently provides medical coverage for its employees. Employees covered under the medical plan are also currently provided life insurance. Employee contributions may be required depending on the coverage selected. Employees have the option of covering eligible dependents under the health insurance plan and electing dental coverage for an additional employee contribution. More information regarding group insurance may be obtained from the Human Resources Department.

## COBRA

COBRA is a federal law which provides eligible employees and certain family members the right to continue health coverage, at their expense, under an employer's group health plan, for a statutorily prescribed period of time. The right to continue such coverage will arise when specific events occur that would normally result in the loss of coverage. As a general overview, such events include, by way of example, resignation/termination or death of an employee, a reduction in an employee's hours, an employee's divorce or legal separation, and the date a dependent child ceases to be covered under the terms of the plan. When a COBRA qualifying event occurs and the Company may not otherwise have knowledge of the qualifying event (i.e., divorce or legal separation), the employee shall notify the Human Resources Department. Once a qualifying event occurs of which the Company has knowledge, the affected employee or family member will be notified of their options under COBRA. For specific information about COBRA, please contact the Human Resources Department.

## 401K PLAN

Sunrise Company currently offers a tax-deferred investment and profit sharing plan for all employees who have completed 90 days of continuous service. Enrollment in the plan occurs on January 1 or July 1. You will be notified when you become eligible.

## **CREDIT UNION**

As a Company employee, you may take advantage of credit union services which include interest checking and savings accounts, loans, and other financial services. Contact the Human Resources Department for more information.

## **DIRECT DEPOSIT**

Depending on where you bank, you may be able to have your paycheck deposited directly into your savings or checking account. If you use direct deposit, your checks will be

deposited and you will receive a paycheck stub on payday. Please ask the Human Resources Department for more information on direct deposit.

## **EMPLOYEE REFERRAL PROGRAM**

The Company considers employees to be an excellent source for locating other qualified prospective employees, and wishes to acknowledge the assistance provided by our employees when they refer individuals known to them who are qualified for any existing or potential vacancy.

Our "employee through employee" candidate referral program is a valuable tool to bring in quality recruits, and to build goodwill among present employees. In addition, as an incentive, for each referral for a full-time position that is subsequently hired and remains with us for a period of 6 months, the referring employee will receive an incentive as shown below:

- Referral of a full-time non-exempt employee referring employee receives \$250
- Referral of a part-time employee referring employee receives \$200
- Referral of a full-time management employee referring employee receives \$500

In order to qualify for this incentive, the employee referring the candidate must complete the Prospective Employee Referral Form and deliver it to the regional Human Resources Office prior to the candidate interviewing for the position. Referral fees will not be paid to managers or supervisors for applicants hired in their own department. The regional Human Resources Office will notify the employee of the status of their candidate and if the candidate is hired will approve the incentive payment to the employee after the employee's candidate/new employee has worked 180 days, provided the employee remains an employee of the Company.

## **BUSINESS EXPENSE REIMBURSEMENT**

Employees may be required to make personal expenditures while conducting Company business. This policy will define procedures to ensure that expense reimbursements meet accounting and tax guidelines, and are reimbursable in accordance with Company guidelines.

## **Expense Advances**

Travel advances are generally not permitted, and will, in any event, only be issued for extended trips if approved by Regional Presidents.

Approved advances will be deducted from the Employee Reimbursement Invoice and the employee must promptly reimburse the Company if expenses incurred do not exceed the amount of the advance after the trip is completed. Checks must be made payable to Sunrise Company. Unless specifically approved in writing by the Regional President, no advance will be outstanding for more than thirty days after the completion of the trip necessitating the expense advance.

#### **Travel Agency Procedures**

Employees must request air travel reservations through the designated travel agency agent at their location. All air travel must be charged to the appropriate department account number, and must be at the lowest available fares in "coach" or "economy," except for flights where the one-way flying time exceeds two and one-half hours. Only then, "business class" may be used. When "business class" fares are used, a full explanation will be listed on the Employee Reimbursement Invoice. Frequent travelers who require the flexibility to make last minute reservation changes may use the lowest available unrestricted coach fares.

Car rental reservations may be made by the outside travel agency at the same time air travel reservations are made. Hotel reservations may be made by the person initiating the travel request or by the outside travel agency in conjunction with flight reservations.

## **Reimbursable Business Expenses**

All expenses must be incurred directly by the employee and be solely in connection with Company business in order to be reimbursable. Employees are required to submit receipts for all expenses and attach them to the reimbursement form. The Company may disallow any business expense that does not have a receipt or follow the guidelines set forth in this policy.

#### Mileage Allowance

A per mile expense reimbursement will be provided for business use of private automobiles. The amount per mile will be paid in accordance with the amount shown in thencurrent IRS guidelines. The mileage is measured from the employee's normal place of business (not from home) to and from the business destination. Mileage allowance does not apply to employees who are provided a Company car or car allowance. Gasoline and maintenance of Company-provided vehicles is reimbursable.

## Parking and Toll Charges

Charges for parking and tolls will be reimbursed when accompanied by a receipt. Employees should park autos in the most cost effective parking lots.

The Company will not reimburse parking tickets or motor vehicle fines.

## **Car Rental**

Rental cars should be used only when economical or necessary for business purposes. Intermediate or smaller size cars should be used unless a larger size is less costly. An explanation is required on the back of the form under "Other Expenses" if an alternate size is selected. Luxury cars are not permitted.

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#### **Hotel Reservations**

The selection of a hotel and the price of rooms must be based on "moderate" accommodations in the general area of the business location. In-room movie charges and other personal incidental charges are not reimbursable.

## Telephone

Reasonable charges for personal telephone calls will be reimbursable when incurred on overnight travel. Employees must exercise good judgment in this area. Excessive charges will not be reimbursed.

## Laundry

Reasonable dry cleaning and laundry charges are reimbursable only when travel exceeds four days.

## Meals Involving Employee Only

When an employee travels, the Company will reimburse the employee's meals. The extent and price of meals should be commensurate with "moderate" facilities within the general business area. Employees should abide by the following rule of thumb: If you don't eat at McDonald's at home, you are not expected to eat at McDonald's while traveling. Conversely, you do not typically eat at five star restaurants at home, and you shouldn't do so on the road. In most areas of the country, lunches should not exceed \$10 and dinners should not exceed \$25. If entertainment of clients or business associates is involved, the rules are different, and that policy is set forth in the next section.

## **Business Entertainment**

When the entertainment of clients or business associates has a true business purpose, it may be a covered business expense. A business expense is generally for the purpose of showing our clients appreciation for their business, or showing our employees appreciation for a job well done. However, the same type of rule is applied here as it is to meals incurred by the employee while traveling. If you wouldn't pay for a meal like this out of your own pocket, it is not reasonable to expect the Company to do so. As a general rule, business lunches should not exceed \$20 per person and business dinners should not exceed \$50 per person, including beverages. On the other hand, a rare special occasion or completion of an especially difficult project may warrant a somewhat more extravagant celebration. In all cases, a business meal must be pre-approved by the Department Manager. If the Department Manager is in attendance, then pre-approval by the manager at the next management level must be obtained before the expenditure is incurred. Rare exceptions where these guidelines are exceeded must also have prior approval of the manager at the next level who is not in attendance. All business meal reports must be well documented, and include the first and last name of every participant, as well as the reason for the business meal.

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#### **Other Business Expenses**

Other business expenses, such as club memberships and dues, professional memberships and dues, luncheons associated with memberships, Company automobile expenses and any other business expenses not specifically mentioned elsewhere are evaluated in light of the employee's position with the Company and the relevance of such memberships. Prior approval from the employee's supervisor must be obtained. Reference materials such as books and magazines that have been bought and paid for by the Company become Company property and should remain on the premises.

## **Spouse Expenses**

Spouse or domestic partner expenses are not covered unless the Regional President has pre-approved all expenses relating to the employee's business travel or entertainment with their spouse or domestic partner.

## Non-Reimbursable Expenses

Meals: Meals for employees in the city of their assignment are not reimbursed unless they are a part of an approved business meal with an outside client or customer (in which case the Business Meals policy shall control), or otherwise pre-approved by a Division Head.

Travel Expenses: Travel expenses between home and the office where the employee is based are not reimbursable

## **EMPLOYEE REIMBURSEMENT PROCEDURE**

## Submission of Expenses

An Employee Reimbursement Form must be submitted for reimbursement of all travel and entertainment expenditures.

If a Company-paid airline expense is the only expense incurred, an Employee Reimbursement Form documenting the air travel needs to be submitted and must indicate that "no amount is due to employee."

Necessity and reasonableness will be the criteria for reimbursement of all employee expenses. Any expense that is unusual or extravagant in nature must be approved in advance in accordance with the above policies. No exceptions will be made.

Expense forms must be submitted within 30 days after the completion of the trip. The form should be written in ink or typed.

## **Expense Documentation**

Receipts are required for an employee to be reimbursed. Original receipts (not copies) must be attached to the Expense Reimbursement Form. When travel is involved, when possible, a copy of the travel itinerary should also be attached to the Expense Reimbursement

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Form as further documentation of the business purpose of the trip. In general, all receipts must show the date, place, amount and nature of the expenditure, the names of the people involved, the business purpose, and the name of the employee charged. Exceptions must be approved by the Department Head.

#### **Transportation Expenses**

Airfare and auto rental expenses may be recorded in total, without showing a daily charge, on either the first or last day of the trip. All other transportation expenses must be recorded on a daily basis.

## **Lodging Expenses**

Credit card vouchers alone are not adequate support for lodging expenses. A copy of the hotel/motel invoice showing itemized charges is required. Charges must be recorded daily as they are incurred. Video rentals and other personal incidental charges will not be reimbursed.

#### Meals

The meal section of the Expense Reimbursement Form is intended to capture the individual employee meals only. Meals involving two or more people are to be reported under business entertainment, unless separate checks are issued to each employee. Beverage and lounge charges incurred in conjunction with the evening business meal must not be excessive and should only occur when entertaining business clients. They should be reported as business entertainment expense.

## **Other Expenses**

All other expenses, such as club dues, business gifts, company vehicle maintenance expenses (include license number of auto on receipt), reference materials, etc. should be reported in the "Other Expense" section of the Reimbursement Form.

In addition to fully explaining the nature of the expense in the appropriate area, additional notation or instructions should be made for expense classification.

## **Purpose of Trip(s)**

A brief description of the purpose of the trip(s) that necessitated the travel expenses incurred is required and must be noted on the top of the Expense Reimbursement Form.

#### Signatures and Approvals

The employee's signature and the signature of the immediate supervisor, or, if the immediate supervisor was in attendance when the expense was incurred, the signature of that supervisor's supervisor, are required on all Expense Reimbursement forms. The employee's signature certifies that the expenses are true and correct. Expenses of an officer of the Company also require the signature of either the Chief Financial Officer or Regional President.

#### **Payment of Expenses Charges**

The employee is responsible for direct payment of all incurred expenses except where a Company issued credit card has been pre-approved for use by the employee and the employee's Regional President. If the charges were paid by the employee's personal credit card, the charges will be reimbursed from and approved on an Employee Reimbursement Form. Payment will be made on a regular accounting check run within seven working days from the date Accounting receives it. The original Employee Reimbursement form and all backup data will be retained as support for this payment.

#### Audits

All Employee Reimbursement forms paid are subject to review by the Chairman, Regional President and the Chief Financial Officer. The appropriate Regional Controller will handle all questions of judgment and approval.

## Responsibilities

The employee must submit expenses on the Employee Reimbursement form in a timely manner. Expenses submitted more than 90 days after they have been incurred will not be reimbursed.

The Department Head must approve expenses and ensure that the Reimbursement Policy is followed.

The Accounting Department will pay the approved reimbursable expense(s) to the employee in a timely manner.

## **EDUCATIONAL REIMBURSEMENT**

The Company encourages its employees to pursue further education. This policy promotes employee development and serves to improve the quality of the Company's workforce. The Company provides an educational assistance program that is designed to assist its employees in up-grading their skills and improving their work performance. This policy applies to all regular full-time employees who have completed 90 days of service.

For those courses or other educational activities (i.e., seminars, computer classes, etc.) where the Company requires attendance, tuition and other related fees will be paid directly by the Company. Attendance will be considered as paid hours worked and counted within the 40 hours weekly requirement for overtime premium pay.

For courses and similar educational activities where the employee voluntarily initiates enrollment the following procedures apply:

• Course hours must be scheduled outside of the employee's work hours and should not interfere with the employee's job duties and work performance.

- The employee must secure approval on a Tuition Reimbursement Form available through Human Resources by his or her manager and Corporate Human Resources prior to commencing the course. (Only those courses relating to the employee's current job assignment or future job potential with the Company will be considered for approval.)
- The Company will reimburse one approved course per semester (no more than 2 classes per calendar year).
- The Company will reimburse the employee fifty percent (50%) of the costs upon enrollment in the course and fifty percent (50%) of the costs upon successful completion of the course. If an employee fails to complete the course, the employee will be required to reimburse the Company for any funds that the employee has previously received from the Company in connection with the course. If the employee leaves the Company before the course is completed, regardless of the reason, the employee will not be eligible for the educational reimbursement.
- The Company reserves the right, in its sole discretion, to determine whether a course is work-related and meets the other requirements of the Tuition Reimbursement Policy.
- Employees who have received educational/tuition reimbursement and whose employment with the Company ends voluntarily within six months of completion of the course shall be required to repay the Company the full amount of the educational reimbursement that was received for the course.

## **UNEMPLOYMENT INSURANCE**

If your employment terminates, you may be eligible to receive unemployment insurance. In most cases, you must file a claim in order to collect this benefit. Should such a situation arise, you should inquire about unemployment insurance at the time of your separation from service. We will be happy to refer you to the appropriate state agency.

## WORKERS' COMPENSATION PROGRAM

The Company carries workers' compensation insurance coverage as required by law to protect employees who are injured on the job. This insurance provides medical, surgical and hospital treatment in addition to payment for loss of earnings that result from work-related injuries. The cost of this coverage is paid completely by the Company.

Any person who files or contributes to the filing of a false workers' compensation claim in California is committing a crime punishable by imprisonment for up to five years or a fine of up to \$150,000 or both. Examples of filing a false claim include filing a claim for a nonexisting injury, filing a claim for a non-work related injury or aiding a co-worker in filing a false claim. Since fraud harms employers by increasing the already high cost of insurance and harms employees by undermining the legitimacy of all workers' compensation claims, all employees should do their part in trying to halt such fraud. Any employee who is involved in the filing of a false claim will be immediately terminated.

## SOCIAL SECURITY

As an employee of the Company, you are covered under the federal social security law (FICA).

August 2022

## **SUNRISE COMPANY**

**EMPLOYEE HANDBOOK** 

# INJURY AND ILLNESS PREVENTION AND SAFETY PROGRAM

# INJURY AND ILLNESS PREVENTION AND SAFETY PROGRAM – SECTION 4 TABLE OF CONTENTS

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## **STATEMENT OF SAFETY POLICY**

Sunrise Company has established a workplace safety program to assist in providing a safe and healthful work environment for employees, homeowners and visitors. The program is a top priority for Sunrise Company. The Human Resources Manager has responsibility for implementing, administering, monitoring and evaluating the safety program. Its success depends on the alertness and personal commitment of all.

Sunrise Company provides information to employees about workplace safety and health issues through regular internal communication channels such as supervisor-employee safety meetings, bulletin board postings or other written communications. A safety advisory committee has been established to assist in these activities and facilitate effective communication between employees and management about workplace safety and health issues. The safety advisory committee meets once a month. Minutes from the safety advisory committee meetings are maintained for three years in the Human Resources Office.

Employees and supervisors receive periodic workplace safety training. The training covers potential safety and health hazards and safe work practices and procedures to eliminate or minimize hazards.

Some of the best safety improvement ideas come from employees. Those with ideas, concerns or suggestions for improved safety in the workplace are encouraged to raise them with their supervisor or a member of the safety advisory committee.

Each employee is expected to obey safety rules and to exercise caution in all work activities. Employees must immediately report any unsafe condition, which may be submitted anonymously, to the appropriate supervisor. Employees who violate safety standards, who cause hazardous or dangerous situations, or who fail to report such situations, maybe subject to disciplinary action.

In the case of accidents that result in injury, regardless of how insignificant the injury may appear, employees should immediately notify the Human Resources Manager or the appropriate supervisor. Such reports are necessary to comply with laws and initiate insurance and workers' compensation benefits procedures.

William Bone Chief Executive Officer

## SAFETY PROGRAMS

Each employee shall read and abide by the Sunrise Company safety standards and guidelines found in the programs listed below. All employees are required to sign an acknowledgment stating that you have received a copy of the plans and will abide by the guidelines of the plan.

- Injury Prevention Program and Code of Safe Practices
- Hazard Communication Program
- Fire Prevention Plan
- Emergency Action Plan
- Bloodborne Pathogens

## **INJURY PREVENTION PROGRAM**

Sunrise Company has established an effective Injury and Illness Prevention Program that includes but is not limited to:

- Identification of the person or persons responsible for implementing the program.
- The employer's system for identifying and evaluating workplace hazards, including scheduled periodic inspections to identify unsafe or unhealthy conditions and work practices, including investigation of injuries and illness.
- The employer's methods and procedures for correcting unsafe or unhealthy conditions and work practice in a timely manner.
- An occupational health and safety training program designed to instruct employees, with safe and healthy work practices and to provide specific instructions with respect to hazards specific to each employee's job assignment.
- The employer's system for communicating with employees on occupational health and safety matters, including provisions designed to encourage employees to inform the employer of hazards at the work site without fear of reprisal.
- The employer's system for ensuring that employees comply with safe and healthy work practices which may include disciplinary action.
- The information in this booklet will help you understand our program and outlines your responsibilities in the area of accident prevention/safety awareness.

## **Senior Management**

Senior Management the Chief Executive Officer, the President or any other division Officer of Sunrise Company, and all other subsidiaries or units thereof.

Senior Management has the ultimate responsibility for adoption and implementation of programs and procedures to promote the health and safety of its employees and others that enter onto Company owned properties.

Senior Management has appointed persons from various management levels as members of the Safety Advisory Committee to meet periodically to develop programs, procedures, and oversee all activities pertaining to the health and safety of the Company employees and others while on Company-owned properties.

## Safety Advisory Committee

The Safety Advisory Committee shall consist of a cross-section of management including at least one representative of senior management to oversee matters of injury prevention, health, and safety awareness throughout Sunrise Company.

- The Committee shall be recognized as the governing body for senior management in regard to injury prevention and safety awareness.
- The Committee shall deliberate with senior management through its representatives in regard to the overall responsibility of the Injury Prevention Program, and to further implement Safety Policy, regulations and procedures as directed from senior management, and as it deems necessary for Company-wide health, safety and injury prevention.
- The Committee shall consist of a Chairman, Vice Chairman, Secretary and other selected members with critical expertise from various departments within Sunrise Company.
- The Committee shall record minutes of each meeting and forward a copy to designated members of senior management and to the Human Resources Director.
- The Committee shall adopt a written Safety Program for Company employees as well as subcontractors' employees. These policies shall be reviewed and revised at least once a year, or as necessary during the year.

## Safety Officer/Human Resources Director

The Director of Human Resource/Safety Officer is directly responsible for implementing the Injury Prevention Program and will be responsible for the following:

• Provide advice, guidance and technical support for health and safety by counseling management, supervisors and employees.

- Assist in solutions of safety related problems; conducting safety training; and in general, rendering any such assistance as may be necessary to prevent injury(s) to anyone who works for or enters into any Company owned properties.
- Keep abreast of the latest developments in the field of injury prevention, personal protective equipment, and first aid equipment and procedures, in order to provide an effective guide to everyone connected with the basic Safety Program.
- Encourage managers, supervisors and employees to report workplace hazards, either directly to their supervisors or to the Human Resource Director, or anonymously in the Suggestion Boxes located throughout our Company.
- Ensure that employees and supervisors are made aware that they will not be retaliated against for reporting workplace hazards to the Company.
- Communicate with employees as safety issues arise.
- Routinely conduct, with representatives from the various departments and our insurance Company or state and federal agents, periodic health and safety inspections of all Company properties and facilities.
- Conduct, with the assistance of supervisors and employees, injury investigations, and follow up investigations.
- Collect and maintain pertinent data on safety related operational matters, including work injury causes and statistics.
- Work in cooperation and conjunction with state and federal organizations and coordinate these total efforts toward a safe and healthful workplace.

## Safety Managers

The Safety Managers shall include General Managers, Project Managers, Directors, Superintendents, and other Management, who in turn will be responsible for the safe working conditions, activities and practices in areas under their jurisdiction.

## Safety Supervisors

The Safety Supervisors will include all management and supervisory personnel and/or specially designated personnel. Safety Supervisors will be responsible for prevention of injuries among those they supervise. Supervisors' safety responsibilities include:

- Familiarizing themselves with all safety and health procedures relevant to the operations under their supervision.
- Inspecting their work areas periodically.

- Training their employees in safety matters or arranging for such training where appropriate.
- Identifying conditions that are recognized in the Company's industry as being unsafe.
- Reporting accidents and injuries to the Manager of Human Resources immediately.
- Where appropriate, take disciplinary action with employees who violate the Company's injury prevention guidelines.
- Safety Supervisors will encourage employee safety suggestions and give them immediate consideration.
- It is the responsibility of each Safety Supervisor to attend and conduct safety meetings every other week or as appropriately needed.

## **Employee Responsibility**

The employee is responsible for exercising maximum care and good judgment in preventing injuries or illnesses. Each employee is expected to provide wholehearted, genuine cooperation with all aspects of the Company's safety and health program. They are expected to comply with all safety rules and regulations and to continuously practice safety while performing his or her duties. Listed below are employee responsibilities:

- No job will be considered efficiently completed unless the worker himself has followed every precaution and safety rule to protect himself and his fellow employees from injury throughout the operation.
- Each employee shall report to his/her supervisor any accidents and seek first aid for all injuries.
- Each employee shall read and abide by the Sunrise Company employee "Code of Safe Practices" and all department safety rules.
- Each employee will be expected to use whatever personal protective equipment necessary to perform his/her tasks.
- Each employee shall consider safety meetings as part of his/her regular job. Reasons to be excused must be just as important as those for missing any part of his/her regular job.
- Each employee is responsible for reviewing the department bulletin board and updating themselves on Company matters especially safety related issues.
- Each employee is responsible for reading and/or understanding the contents and training received for their specific job.

• Each employee is responsible for reporting any health and safety violation and/or concern to management without fear of reprisal. Reports may also be submitted anonymously in the Suggestion Boxes located throughout the Company.

## Subcontractor Responsibilities

Subcontractors shall work according to good safety practices printed, posted, instructed and discussed and in accordance with contract documents. Listed below are general requirements for sub-contractors.

- It is mandatory that all subcontractors provide a current certificate of insurance evidencing adequate workers' compensation and general liability insurance prior to beginning any work and a copy of or a statement claiming Injury Prevention Program has been implemented with their workers.
- Subcontractors shall refrain from any unsafe act that might endanger themselves, their fellow workers, or the public.
- Subcontractors shall use all personal protective equipment or safety devices provided or required for their protection and wear the appropriate apparel when working on the job.
- Subcontractors shall comply with all safety procedures, directives and other requirements imposed by Sunrise Company, federal, state or local authorities or ordinances applicable to their activity.
- Subcontractors shall report any unsafe act, unsafe condition, all property damage or bodily injury that occurs on the job to a Sunrise Company Superintendent.
- Each Subcontractor should designate a person to be the liaison for coordinating and communicating safety between Sunrise Company and their organization and meet with a Sunrise Company Superintendent on a weekly basis or as needed to discuss particular safety issues.
- Subcontractors shall take appropriate steps to ensure that all attractive nuisance exposures, hazardous conditions created or unattended mobile equipment are protected from the public by barriers, watchmen or similar.
- Subcontractors shall provide all Material Data Safety Sheets for hazardous chemicals brought on Sunrise Company property.
- Subcontractors shall verify in writing their Company's adherence to first aid requirements by law.

## **Construction Superintendent Responsibilities**

## **Pre-Job Planning**

- The Superintendent shall review the safety factors necessary for the project and develop a plan for loss control on the project.
- The Superintendent shall be responsible for verifying that all elements of the public loss control plan have been carried out.
- The Superintendent shall hold a pre-job safety meeting with Sunrise employees and the subcontractors' representative prior to commencement of their work to review loss control plans and assign responsibilities for completion of select activities to comply with the public loss control plan.
- The Superintendent shall document these meetings, including attendees and topics covered, in a logbook.

## **Public Protection**

- Where the job site cannot be fenced, all equipment and materials should be stored in a fenced bullpen on the job site.
- The Superintendent shall verify that all booms; pans, buckets, etc. are dropped to the rest position each night and all keys to equipment are removed.
- All open trenches, pits, holes or other designated hazardous areas should be barricaded and arrangements should be made for routine and regular maintenance of this barricading activity for the duration of the project.
- A barricading plan should be developed for situations involving vehicular traffic adjacent to or through the project and arrangements should be made for maintenance of this barricading activity for the duration of the project.
- The Superintendent should verify that there are temporary walkways or driveways for access, if necessary, near or through the construction zone and should verify that these temporary walkways or driveways are properly built.
- Plans for trash and debris removal should be established and all debris should be removed from the job site on a timely basis, in accordance with contract documents.
- Materials such as dirt piles, debris, etc. shall never be stored on sidewalks, driveways, public streets or other public thoroughfares, unless elaborately barricaded.
- The Superintendent should establish traffic patterns on the job site to be followed by equipment operators to conflicts on the job site.

## **Safety Inspections**

The Safety Officer and Department Manager shall conduct intermittent safety inspections in their workplace. Managers and supervisors shall inspect any area where new hazards or incidents are reported and take corrective measures to abate the hazardous conditions.

Inspections shall be conducted in regard to fire hazards, housekeeping, work areas of employees, tools, equipment and vehicles. It is the responsibility of all managers and supervisors to insure the safety of all in their sphere of influence.

Planned inspections shall be conducted by the Safety Officer and shall be deliberate and systematic in design. Upon discovery, the Safety Officer shall itemize in writing hazardous conditions to be corrected by the Department Managers and Supervisors, and follow up inspections shall be made to insure proper compliance.

## Investigations

Supervisory personnel must investigate all incidents and try to determine their causes. Prompt action should then be taken to keep the incident from reoccurring. A completed accident report must be completed immediately by supervision and a copy forwarded to the Director of Human Resources. The importance of these reporting forms cannot be understated. It is the primary source of information for our Company and insurance carrier in determining accident claims and corrective measures.

The Director of Human Resources will review the accident reports to perform follow up investigations as necessary and initiate further corrective measures. The Director of Human Resources must also be notified immediately upon any accident or incident involving serious personal injury, damage to Company vehicles and/or properties.

## **First Aid**

The Company provides first aid supplies at all job sites and facilities. All injuries must be reported to your supervisor whether or not the injured party is a Company employee. In the event of a serious accident or injury, no one should attempt to administer first aid to the victim unless qualified. The Company has qualified First Responders on the job sites. Contact them immediately when there is a serious injury.

Never move anyone who is seriously injured unless his continued presence in the area would further endanger the person.

Injured employees who have been medically cared for and are able to return to work must have a signed release from a physician to resume employment. This release must be given to your supervisor.

Instructions in First Aid and Cardio-Pulmonary Resuscitation (CPR) will be provided to key employees.

## **Company Owned Vehicles and Equipment**

Employees required to operate a motorized vehicle or specialized equipment must possess a current valid driver's license and be proficient in the use of such specialized equipment. All operators of motorized vehicles shall abide by all the "Rules of the Road" as prescribed by the State Department of Motor Vehicles.

Before operating any motorized special equipment such as, but not limited to: motorized golf carts, graders, tractors, skip-loaders, three-wheeled vehicles, mowers, and edgers, employees shall go through a training session and be checked out by their immediate supervisor.

All operators of vehicles or equipment, whether Company or privately owned, shall make periodic inspections to insure their safe operation and condition. The mechanics in our vehicle and equipment repair facilities shall make a periodic safety inspection of all Company owned vehicles on a time or mileage basis, depending on use. Where appropriate, lockout procedures shall be used.

Operators of Company owned vehicles and equipment, upon discovery, shall notify their supervisor of any and all hazardous conditions that could or would result in personal injury or property damage.

At no time should management or supervisory personnel direct their employees to operate any vehicle or piece of equipment knowing it is unsafe to do so. Tractors, golf course machinery, carryalls, and any other vehicles shall not operate where there is a possibility of over turning in dangerous areas like edges of deep fills, cut banks and steep slopes.

The vehicle speed limit is 25 MPH on all Company properties. In some construction zones, the speed limit may be less than 25 MPH. Any exhibition of speed or reckless driving demeanor in a Company or privately owned vehicle will not be tolerated.

Eating, drinking, texting or cell phone use while operating motorized vehicles, electric or pneumatic tools, machinery, or other such equipment is prohibited.

## **Fire Prevention**

Fire prevention must receive major attention in all Sunrise Company facilities, job sites, vehicles and motorized special equipment. The following are the most common causes of fire in the workplace:

- Electrical defects
- Careless use of smoking materials
- Hot surfaces
- Open flames not safely confined

• Cutting and welding

For health and safety considerations, the Company philosophy discourages smoking. Smoking is prohibited in all locations on Company property except specifically designated smoking areas.

All flammable materials should be stored properly with "No Smoking" signs posted. Flammable liquids should be stored in properly painted and lettered safety containers. Drums and tanks should be stored at a safe distance away from structures and Class ABC fire extinguisher(s) should be located nearby. All combustible waste materials will be placed in fire-proof containers and disposed of on a regular basis. Department managers will be responsible for the control of the accumulation of flammable materials.

Fire extinguishers are located throughout the Company facilities and in some Company owned vehicles. Know where they are located and their proper use. If unfamiliar, your managers will instruct you on proper usage/handling. Fire extinguishers should be kept clear at all times.

All fires, large or small, shall be reported immediately. Upon discovery of any fire, the employee shall sound the alarm and notify his supervisor who, in turn, will take the necessary actions to notify the local fire authorities.

While every effort is made to prevent fires, there is always a possibility that one may get started. When you detect a fire, there are certain things you should do.

- If it is a very small fire, you can put it out before it spreads with the use of a portable fire extinguisher or some other smothering agent. Put it out as quickly as possible.
- If the fire already has a good start and is spreading, sound the alarm, notify your supervisor and try to contain the fire until help arrives. However, do not endanger your own well being.
- Upon hearing an alarm, stop work and proceed to the nearest clear exit and gather at the appropriate location.

The Safety Officer will review this program on a regular basis to ensure the continuation of all facets of the program are being carried out. All activities will be documented and records kept in file with the OSHA/Safety Inspections/Safety Training records.

## Communications

It is the policy of the Company through the "Open Door Policy" to have a support system to help solve problems through communications. Employees are encouraged to address occupational health and safety matters to their immediate managers. (Open Door Policy is in the Employee Handbook.)

- Employees should read the employee newsletter, bulletin boards, Company memos and personal Company mailings in order to be updated in the area of injury prevention.
- Company meetings will keep you abreast of the latest in accident prevention and safety awareness along with any up to date training.
- Questions, concerns and suggestions may be addressed in verbal or written form, per chain of command or directly to the Manager of Human Resources.

Through proper communications, we will be able to prevent needless loss of time and agony. Communications are extended to the use of various suggestion boxes located throughout the Company.

## Safety Training

All employees will be instructed on how to safely conduct their work. Initial general safety training may be obtained by reading this manual and by following initial departmental orientation. Because of the diversity of the Company, various departments have designed safety training appropriate and specific for their areas. As an employee, you are subject to general and specific injury prevention and safety awareness training:

- Upon being hired. prior to being placed on the job, employees go through new hire orientation training with general safety, hazards and procedures training.
- Upon being reassigned to new jobs, employees will be trained hazards and safety issues of new position.
- Upon introduction of new equipment and/or process that involve new hazards.
- Whenever the employer is made aware of a new or previously unrecognized hazard.

At no time should any employee perform a task in which they have not been trained to perform. Individuals should acknowledge specific safety training by signing an appropriate Job Safety Analysis/Training form.

The Safety Officer shall be responsible for scheduling safety-training meetings that will vary from tailgate sessions to formal sessions complete with audiovisual presentations, handouts. There will be one formal session per year. The Safety Officer shall periodically review and upgrade the following items as relates to current work practices, procedures, tools, equipment, supplies and materials:

- Safety Training
- Safety Rules
- Safety Postings and warning signs

• Hazardous material inventory and training

Periodically, the Company will conduct First Aid/CPR classes for key personnel and interested employees. Employees are encouraged to complete this training. All employees are encouraged to ask for safety training in any area of concern.

## **CODE OF SAFE PRACTICES**

To help prevent employee accidents and illnesses, we have developed a CODE OF SAFE PRACTICES. All employees must follow this code while they are on the job. We have developed this code to help make your job safer. In order to meet the goal of a safe place to work, these safety rules will be enforced General Safety Rules.

- All employees shall abide by the policies of the Sunrise Company Injury Prevention and Safety Programs and the rules and regulations set forth in the Code of Safe Practices.
- Employees will observe and obey all CAUTION, WARNING, DANGER and other signs signifying a hazardous condition.
- All employees must receive safety training in their specific jobs prior to performing these jobs. They shall receive safety training upon any new assignment, or when there is a change in the operations or new equipment or processes are available for their job.
- No employee will handle any hazardous material without first being trained in the handling and use of the material.
- Only employees with a valid first aid card are allowed to perform first aid.
- Smoking must be done in "Smoking Allowed" areas only.
- When employees are issued personnel protective equipment, such as bump caps, masks, eye protection, hearing protection and so forth, they must use that protection in the work areas where the protection is necessary.
- Employees shall promptly report any and all unsafe conditions to their immediate supervisor.
- Employees shall promptly report to their immediate supervisors all accidents and injuries to themselves or any others, such as, but not limited to subcontractors' employees, vendors, visitors and homeowners while on Sunrise Company owned properties.
- All employees shall be given frequent safety and injury prevention instruction. Safety tailgate meetings shall be conducted regularly. Whenever a person is not

sure how to do the job safely and correctly, he or she shall not hesitate to ask their supervisor.

- Employees shall not handle or tamper with any electrical equipment, machinery, air or water lines in a manner not consistent with the scope of their duties, unless they have received specific instruction from their supervisors on how it should be done.
- Fighting, horseplay and practical jokes cause accidents and will not be tolerated.
- No one shall knowingly be permitted or required to work while their ability or alertness is impaired by fatigue, illness or other causes that might unnecessarily expose the employee or others to injury.
- Alcohol or illicit drugs or any employees under the influence of such or who are using medications that may impair their judgment or cause harm to themselves or others will not be allowed on the work site.
- Employees shall be instructed to ensure that all protective devices, such as safety guards, are in proper place and adjusted. The employee shall report deficiencies promptly to supervisory personnel.
- Always have one hand free to use on railings when using stairwells. Use steps one at a time and do not run up and down stairwells. Report any loose handrails immediately.
- Do not be afraid to ask for help when handling heavy items. Under no circumstances should an employee attempt to lift and/or push items heavier than what they can handle.
- Use Common Sense when performing daily tasks.

## **Protective Apparel and Equipment**

Depending on their work assignment, employees shall wear appropriate apparel and equipment to safeguard against injury or exposure to chemical and/or environmental elements as required by their departments' guidelines, such as but not limited to the following:

- Head Protection: Employees exposed to flying or falling objects and/or electrical shock and burns shall be safeguarded of approved head protection.
- Eye and Face Protection: Employees working in locations where there is a risk of receiving eye injuries such as puncture, abrasions, contusions, or burns as a result of contact with flying particles. Hazardous substances, projections or injurious light rays that are inherent in the work environment, shall be safeguarded by means of face shields or eye protection.

- Body Protection: Appropriate clothing shall be worn according to the work being done. Loose sleeves, tails, ties, lapels, scuffs or other loose clothing shall not be worn. It could become entangled in the parts of the machinery or equipment.
- Hand Protection: Shall be required for employees whose work involves unusual and excessive exposure of hands to cuts, burns, harmful physical or chemical agents which are encountered and capable of causing injury or impairment.
- Foot Protection: Appropriate foot protection shall be required for employees who are exposed to foot injuries from hot, corrosive, poisonous substances, falling objects, crushing or penetrating actions which may cause injuries or for employees who are required to work in abnormally wet areas.
- Jewelry: Wrist watches, rings or other jewelry should not be worn while working with or around machinery with moving parts in which such objects may be caught, or around electricity energized equipment
- Respiratory Equipment: Appropriate respiratory equipment will be provided and used when an employees are exposed to an oxygen deficient atmosphere or harmful dust, fumes, mists, vapors and gasses.

## Use of Tools and Equipment

- All tools and equipment shall be maintained in good condition.
- Damaged tools or equipment shall be removed from service and tagged "DEFECTIVE".
- Pipe or Stillson wrenches shall not be used as a substitute for other wrenches.
- Only appropriate tools shall be used for the job.
- Wrenches shall not be altered by the addition of handle-extensions or "cheaters".
- Files shall be equipped with handles and not used to punch or pry.
- A screwdriver shall not be used as a chisel.
- Wheelbarrows shall not be pushed with handles in an upright position.
- Portable electric tools shall not be lifted or lowered by means of the power cord. Ropes shall be used.
- Electric cords shall not be exposed to damage from vehicles.
- In locations where the use of a portable power tool is difficult, the tools shall be supported by means of a rope or similar support of adequate strength.

## Lifting and Carrying

When lifting, remember that your greatest source of strength is in your legs. This is the secret of protecting yourself from a back injury or hernia. When lifting objects:

- Think about back safety before you lift something.
- Get a firm footing with feet slightly apart, one alongside and one behind the object.
- Keep back straight, nearly vertical.
- Keep chin tucked in, elbows and arms tucked in, and the load close to the body.
- Always let your legs do the work when you lift. Keep body weight directly over the feet; lift gradually using the leg muscles.
- Do not twist or shift your feet with the load.
- Ask for help with awkward or unusually heavy objects. Use mechanical means whenever possible.
- Remember that pain in your back can signal a serious problem and should be attended to by a physician.
- Help fellow workers practice good safety habits which will protect their backs.

## Housekeeping

A clean working area prevents injuries. The time and money spent in keeping the work areas free from debris and trash are paid back tenfold, both in productivity and reducing the hazards that cause injuries. All floors, passageways, stairs, and ramps should be kept free of scraps, tools, machinery, and material storage.

## **Alcohol and Drugs**

Anyone who reports to work under the influence of drugs, alcohol, or any other substances that could or would endanger the employee's health or safety, or the health and safety of others, shall not be permitted to work or allowed to remain on Company properties.

No employee shall buy, sell, use, carry on his person, or store in his place of work, office or vehicle, any illegal drug on Company properties.

No employee shall consume alcoholic beverages while performing job duties and/or during the normal working hours, or use illegal drugs at any time while on Company properties. The Company is committed to maintaining a drug-free workplace.

## Notice to Employees

A detailed copy of the written program is available at the following locations:

- Human Resources Department
- Your department or division's main office
- Your Company handbook

## **Employee Rights**

Employees have the following rights under this program:

- To be advised of occupational safety and health hazards and receive training on safe work conditions, practices and personal protective equipment.
- To provide information to the employer on safety hazards, request information or make safety suggestions without fear of reprisal.

## **Employee Duties**

Employees have a duty to comply with the following requirements to make the workplace safe for themselves and fellow employees:

- Know the Codes of Safe Practices for Practices for the general work area and for your job.
- Comply with working conditions, safe work practices and personal protective equipment requirements for your job.
- Report unsafe conditions and injuries/illness to your supervisor.

## **Disciplinary Action**

Any employee who willfully fails to comply with or violates any of the safety rules, regulations or Company policies set forth in Sunrise Company's Safety Programs and/or Code of Safe Practices shall be subject to disciplinary action including, if deemed necessary, termination. Senior management and department supervisor will determine the disciplinary action required.

Employees must comply with the requirements listed above or face the following disciplinary actions:

• Disciplinary action to include any of the following: verbal warning, written warning, suspension and the possibility of termination.

- The employer will conduct inspections to identify unsafe conditions and violation of safety rules.
- If you have any questions about this program, ask your supervisor or Division Manager. Safety information may be confidentially reported using the suggestion boxes and/or oral or written communications to the Manager of Human Resources.

## HAZARD COMMUNICATION PROGRAM

Sunrise Company is firmly committed to providing all of its employees a safe and healthy work environment. It is Company policy to provide our employees with information about hazardous substances used on the work site through our hazard communication program, which includes container labeling, Material Safety Data Sheets (MSDS) and employee information/training.

The Safety Officer will have overall responsibility for coordinating the hazard communication program for Sunrise Company. The Safety Officer will make our written hazard communication program available, upon request, to employees, their designated representatives, Occupational Safety and Health (OSHA) and the Director of the National Institute for Occupational Safety and Health.

## List of Hazardous Chemicals

The General Superintendent, General Managers and Department Managers will maintain a list of all known hazardous chemicals that will be used on the work site requiring this information from subcontractors and vendors and by reviewing container labels and MSDS. This list will be updated as necessary. It will be kept in each department's main office.

## Labeling

It is the policy of this Company to ensure that each container of hazardous chemicals on a job site is properly labeled. The labels will list:

- the contents of the container
- appropriate hazard warnings;
- the name and address of the manufacturer, importer
- or other responsible party

To further ensure that employees are aware of the chemical hazards of materials used in their work areas, it is our policy to label all secondary containers. Secondary containers will be labeled with either an extra copy of the manufacturer's label, or with a sign or generic label that lists the container's contents and appropriate hazard warnings. This responsibility will be assigned to the Department Managers to monitor in their departments. All subcontractors will require such information and these requirements will be monitored by Contract Administration.

## Material Safety Data Sheets (MSDS)

Copies of MSDS for all know hazardous substances to which employees may be exposed are kept in each department and are readily accessible to employees in the work area during each shift. The Department Manager is responsible for obtaining, maintaining and updating the file of MSDS.

## **Employee Training**

Employees will attend a training session on hazardous substances/chemicals in their work area at the time of their initial work assignment. The training session will cover the following:

- An overview of the hazard communication requirements
- Review of the chemicals present in their workplace operations
- The location and availability of our written hazard communication program, a list of hazardous chemicals and MSDS
- Methods and observation techniques that may be used to detect the presence or release of hazardous chemicals in the work area
- The physical hazards of the chemicals in the work area
- The health hazards of the chemicals in the work area, including signs and symptoms of exposure and any medical condition known to be aggravated by exposure and any medical condition known to be aggravated by exposure to the chemical
- How to lessen or prevent exposure to hazardous workplace chemicals by using good work practices, personal protective equipment, etc.
- Emergency procedures to follow if employees are exposed to hazardous chemicals
- An explanation of our hazard communication program, including how to read labels and MSDS to obtain appropriate hazard information

When a new type of product is introduced into a work area or a product's chemical composition changes, the Department Manager will review the above items as they are related to the new chemicals.

## Special Projects - Non-Routine Hazards on Job Assignments

Periodically employees are required to perform non-routine job assignments. Prior to starting work on such projects, each affected employee will be informed by the Department Manager about hazards to which they may be exposed and appropriate protective and safety measures.

## **Informing Outside Contractors of Hazards:**

Each time an outside contractor is contracted to provide services at the work place, the Company representative shall determine the area in which the contractor and his employee(s) will be allowed to work and do the following:

- Determine the hazardous substance(s) that the contractor and his employee(s) may be exposed to, and;
- List those hazardous substances on the "Notice to Contractors" memo, and;
- Deliver this memo to the contractor or his representative prior to the commencement of work by the contractor or his employee(s).

## FIRE PREVENTION PLAN

It is the policy of Sunrise Company to provide a safe and healthful work environment to all employees. The purpose of the Fire Prevention Plan is to ensure that the Company is properly maintaining the fire prevention equipment and systems and is in compliance to all governmental agencies.

The Safety Committee's responsibilities are:

- Establish and administer the written Fire Prevention Plan.
- Coordinate with local fire officials for compliance of inspections as required by local ordinances.
- Monitor for fire prevention training through internal Company documents.
- Ensure employees access to the Fire Prevention Plan.
- Coordinate training and information programs for employees.
- Coordinate special training with local fire officials for training of key individuals.
- Maintain a list of specially trained individuals and their responsibilities when a fire occurs on their work site.

Supervisors are responsible for the following:

- Ensuring that the Fire Prevention Plan and training is presented to employees in their area.
- Ensuring that fire prevention training is occurring during their Tailgate Safety meetings.
- Showing all new and transferred employees all known exits from their area and location of all fire extinguishers.

Employees are responsible for the following:

• Becoming acquainted with the Company's Fire Prevention Plan and learning all safety directives as conducted by the Company.

## Fire Hazard Determination

The Company will depend upon the results of inspections as conducted by the local fire department inspections, department inspections, Safety Committee inspections and our insurance carrier inspections for means of recognizing potential fire hazards and their proper handling.

The Company will review Employee Safety Suggestions for possible fire hazards as perceived by employees and will monitor for fire prevention training through internal Company documentation.

## **Storage Procedures**

The Company shall recognize the proper storage regarding potential fire hazards. Flammable storage cabinets meeting OSHA and NFPA standards shall be provided in areas where flammable substances are stored. The Company will monitor project facilities to assure all storage cabinets are in compliance.

## **Control Procedures**

The Company shall recognize potential ignition sources and their control procedures. This control will be accomplished by:

- Proper storage and isolation of hazardous materials.
- Proper handling procedures when working with hazardous materials.
- Proper housekeeping procedures regarding the accumulation of flammable materials.
- Fire prevention training for purpose of recognizing potential fire hazards.
- Monthly fire inspection walks.

## **Fire Protection Equipment & Systems**

The Company will recognize the type of fire protection equipment and systems, which can control a fire likely to involve any potential fire hazards at the workplace. Emergency evacuation plans are posted throughout each work facility showing locations of fire protection equipment.

## Alarm Systems

In areas where an automatic system is not available or the system fails, "An Employee Alarm System" shall become acceptable procedure for sounding the alarm. The Employee Alarm System will be capable of being perceived above ambient noise by all employees in the affected portions of the workplace. Hands operated air horns and direct voice communications shall accomplish this. The Employee Alarm System shall be a team effort when possible to help provide reaction time for safe escape of employees.

## **Employee Training**

Employees shall be trained on the Company's Fire Prevention Plan at the time of their initial assignment and whenever a person is transferred to a new department. Training may also occur upon the introduction of a new safety concern to an area. Training will relate to general fire prevention training and what to do in case of fire. Periodically, the Company in conjunction with local authorized facilities will conduct First Aid/CPR training for emergency purposes to include a fire situation.

## WORK PLACE VIOLENCE PREVENTION

The Company is committed to providing a workplace that is free from acts of violence or threats of violence. In keeping with this commitment, the Company has a "zero tolerance" policy for actual or threatened violence against employees, clients, visitors, members, guests, or others who have contact with employees and partners in the course of their duties. Consistent with this policy, acts or threats of physical violence, including intimidation, harassment, and/or coercion which involve or affect the Company or any of the Company's employees, members, guests or agents, or which occur on Company property, will not be tolerated.

Every verbal or physical threat of violence will be treated seriously by the Company. Any such threat should be immediately reported to Human Resources. Where a violation of this policy is found to exist, the Company will take appropriate corrective action, which may include termination, criminal prosecution and the seeking of injunctive relief under the California Workplace Violence Safety Act. In situations where an employee becomes aware of an imminent act of violence, a threat of imminent violence, or actual violence, emergency assistance must be immediately sought. In such situations, the employee should immediately contact his or her supervisor, Human Resources, and, if necessary and appropriate, law enforcement authorities by dialing 9-911. Examples of workplace violence include, but are not limited to, the following:

- All threats or acts of violence occurring on Company premises, regardless of the relationship between the Company and the parties involved in the incident.
- All threats or acts of violence occurring off the Company premises involving someone who is acting in the capacity of a representative of the Company.
- All threats or acts of violence occurring off the Company premises involving an employee of the Company if the threats or acts affect the legitimate interests of the Company.
- All threats or acts resulting in the conviction of an employee or agent of the Company, or of an individual performing services for the Company on a contract or temporary basis, under any criminal code provision relating to violence or threats of violence which adversely affects the legitimate interests or goals of the Company.

Specific examples of conduct which may be considered threats or acts of violence include, but are not limited to, the following:

- Hitting or shoving.
- Threatening an individual or his/her family, friends, associates, or property with harm.
- The intentional destruction or threat of destruction of Company property.
- Harassing or threatening telephone calls or e-mails.
- Harassing surveillance or stalking.
- The suggestion or intimation that violence is appropriate.
- Unauthorized possession or inappropriate use of firearms or weapons.

Nothing in this policy alters any other reporting obligations established in Company policies or in local, state, federal, or other applicable law.

Full cooperation by all employees is necessary for the Company to accomplish its goal of maximizing the security and safety of all its employees. Employees should direct any questions they have regarding their rights and obligations under this policy to Human Resources.

## FIRST RESPONDER PROGRAM

The Sunrise Company "First Responder Program" is designed to meet the requirements of Federal OSHA law. It consists of Certified First Aid Company personnel to render emergency first aid to victims of accidents occurring on Sunrise Company owned properties.

The First Responders are selected by the department managers and are located strategically throughout various departments within the Company.

In the event of a personal injury accident, the First Responder near to the incident should be contacted. A roster listing the first responders may be obtained from your department manager. The First Responders roster will be maintained, however, is subject to change due to interdepartmental transfers or terminations of employment with Sunrise Company.

This program is not designed to replace any public emergency services such as Fire Department, Paramedics or Ambulances. It is intended to aid the sick and injured until the arrival of higher medical authority.

## **RECORD KEEPING**

OSHA places significant emphasis on injury and illness recordkeeping. Employers are required to maintain logs of all injuries and illnesses and report this information on an annual basis to OSHA. The data culled from employer's injury and illness logs is used by OSHA to identify workplace safety and health problems and to track progress in solving those problems. OSHA also uses recordkeeping data to improve standards, tailor enforcement programs and focus on individual inspections. OSHA regulations make it mandatory to keep and main records of inspections, training, and other items for at least 3 years in most cases. OSHA logs of injuries and illnesses records must be maintained for a minimum of five years. These logs require employers to keep track of an injury or illness in the following categories: 1) days away from work, 2) restricted work or transfer to another job, 3) loss of consciousness, significant injury or illness diagnosed by a physician or other licensed medical professional, 4) medical treatment beyond first aid and 5) death. The Company maintains safety records to help document a history of work, effort and hopefully progress within our Company's safety efforts. Some of the forms used in this recordkeeping effort are shown at the end of this chapter.

## FORMS

The following Safety Forms were adopted by Sunrise Company Safety Program. These forms are generic in nature, and are recognized as follows:

- Employee Safety Suggestion and Information Form (which may be submitted anonymously)
- Employer's Report of Industrial Injury or Occupational Disease

- Notice of Injury or Occupational Disease Incident Report
- Accident Investigation Form
- Safety Talks with Employees
- Job Safety Analysis
- Safety Inspection Report
- OSHA 300 Log

Upon incident, first line supervisor must fill out the appropriate forms that apply to the specific incident immediately and forward to the Director of Human Resources.

The importance of the report forms cannot be overstated. These forms, when properly filled out, are the primary sources of information for our Company and the insurance carrier in determining accident claims and corrective measures. The forms are required by state law and must be filled out immediately after each and every incident.

Due to the complexities of each incident that may occur, not all questions will apply to each form, but it is expected the reporter will exercise his or her best judgment in completing each portion of the form, which is applicable.

In the event that a homeowner in a Sunrise Company owned development is involved in an accident, the name and address of such person should be taken and given to management. Employees should not interview, question or take a statement from the homeowner. This is a ruling established by Sunrise Company Senior Management.

## **INFORMATION FORM**

This form is for the use of employees who wish to provide a safety suggestion or report an unsafe workplace condition or practice.

Description of Unsafe Condition

Causes or Other Contributing Factors
Employee's Suggestions for Improving
Has this matter been reported to your immediate Supervisor?
YesNo
Employee Name (Optional)
Department
Location:
Date

Employees are advised that use of this form or other reports of unsafe conditions or practices will be protected by law. It would be illegal for the employer to take any action against an employee in reprisal for exercising rights to participate in communications involving safety.

The employer will investigate any report or question and advise the employee who provided the information what actions the employer will take in-regards to the investigation.

Supervisory personnel who receive this form shall forward a copy to the Human Resources Director and must include any actions taken at the department level. If you have any questions, please contact the Human Resources Department.

# SECTION 5

## SUNRISE COMPANY

**EMPLOYEE HANDBOOK** 

## SUNRISE COMPANY 401(K) PLAN

SUMMARY PLAN DESCRIPTION

This Summary Plan Description (SPD) is a brief description of the Plan and your rights, obligations and benefits under the Plan. This SPD is not meant to interpret, extend or change the provisions of the Plan in any way. The provisions of the Plan may only be determined accurately and fully by reading the actual Plan document. A copy of the Plan is on file at your employer's Human Resources Department and may be read by you, your beneficiaries or your legal representatives at any reasonable time. You may also purchase copies of the Plan document at a reasonable cost from the Plan Administrator. In the event of any discrepancy between the SPD and the actual provisions of the Plan, the Plan will govern.

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## Introduction

Sunrise Company has adopted the Sunrise Company 401(k) Plan (the "Plan") to help its employees save for retirement. If you are an employee of one of the Sunrise Company entities shown below, you may be eligible to participate in Plan, provided you satisfy the conditions for participation as described in this Summary Plan Description.

- Andalusia Country Club LLC
- Andalusia Homes Inc
- Sunrise Colony II Management LLC
- Sunrise LQ LLC
- Toscana Limited LP
- Toscana Homes Inc
- > Toscana Country Club Inc

Your Employer has restated the Plan by signing a complex legal agreement –the Plan document - which contains all of the provisions that the Internal Revenue Service (IRS) requires. The Plan document must follow certain federal laws and regulations that apply to retirement plans. The Plan document may change when new or revised laws or regulations take effect. Your Employer also has the right to modify certain features of the Plan from time to time. You will be notified of changes affecting your rights under the Plan.

This booklet summarizes the important features of the Plan document, including your benefits and obligations under the Plan and is called Summary Plan Description (SPD). If you want more detailed information regarding certain plan features or have questions about the information contained in this SPD, you should contact your Plan Administrator/Sunrise Company Human Resources Department. You may also examine a copy of the plan document by making arrangements with your Plan Administrator. Certain terms in the SPD have a special meaning when used in the Plan. These terms are capitalized throughout the SPD and are defined in more detail in the DEFINITIONS section of the SPD. If there are any inconsistencies between this SPD and the Plan document, the Plan document will be followed.

This Plan is an amendment of a prior Plan that was originally effective 1-1-1985. The amendment of the Plan is effective as of 6-1-2020. Unless designated otherwise, the provisions of the Plan as set forth in thisSPD are effective as of 6-1-2020.

Section 5 Revised May 2021

## DEFINITIONS

The following definitions are used in the text of this SPD. These words and phrases are capitalized throughout the SPD for ease of reference.

<u>Catch-up Contributions</u> - additional Elective Deferrals not to exceed the applicable dollar limit for a given year, made under the Plan by Participants who attain age 50 before the close of the calendar year.

<u>Compensation</u> - the earnings paid to you by Sunrise Company that are taken into account for purposes of the Plan. However, in determining Plan Compensation, no amount will be taken into account to the extent such compensation exceeds the compensation dollar limit set forth under IRS rules. For 2021, the compensation dollar limit is \$290,000. Thus, for Plan Years beginning in 2021, no contribution may be made under the Plan with respect to Plan Compensation above \$290,000. For subsequent Plan Years, the contribution dollar limit may be adjusted for cost-of-living increases. Note that the compensation dollar limit described above does not apply to Salary Deferrals contributed to the Plan.

 $\underline{$ Elective Deferrals} - the dollars you put into the Plan through before-tax or after-tax payroll deductions.

**Employee** - any person employed by one of the Sunrise Company enitities.

**Employer** – Toscana Limited, L.P maintains the Plan which does business under the name of Sunrise Company.

<u>Individual Account</u> - the contribution account established and maintained for you which is made up of all contributions made by you or on your behalf.

<u>Matching Contribution</u> - a contribution made by Sunrise Company to the Plan on your behalf based upon your Elective Deferrals.

**<u>Participant</u>** - an Employee who has met the eligibility requirements, has entered the Plan, and has become eligible to make or receive a contribution to his or her Individual Account.

<u>**Plan</u></u> - Sunrise Company 401(k) Plan is governed by a legal document containing various technical and detailed provisions. The Plan Administrator has a copy of the Plan document. The Plan is commonly referred to as a 401(k) plan.</u>** 

<u>Plan Administrator</u> - The Plan Administrator is responsible for directly administering the Plan. Sunrise Company is the Plan Administrator of this Plan and is therefore responsible for the dayto-day administration and management of the Plan. The address and phone number of Sunrise Company is listed below.

Sunrise Company 300 Eagle Dance Circle Palm Desert, CA 92211 (760) 772-7227

Plan Year - the 12-month period ending on December 31.

## Summary of Plan Features

The Plan offers employees an opportunity to begin a long-term savings plan, have a portion of their contributions matched by the Company, and save on taxes—all at the same time.

If you participate in the Plan:

- You can contribute from 1% to 50% of your pretax or after-tax gross pay.
- You may receive matching contributions from the Company. The Company's decision regarding matching contributions will be announced to Participants before they have elected Deferrals for the Plan year for which such matching contributions will be made. The matching contribution formula may change from year to year depending on the Company's performance and outlook for the future. The Company may decide not to offer matching contributions in one or more Plan years.
- You direct how your money is invested.
- You may defer paying income tax on this money until you withdraw it from the Plan. You also have the choice of treating your Deferrals as Roth Deferrals rather than pre-tax Deferrals. Roth Deferrals are contributed to the Plan from amounts that have already been treated as taxable income.
- You are always 100% vested in your own contributions, any earnings on those contributions and on any employer matching contributions. You receive the full value of your account when you leave the Company.
- You may borrow from a portion of your Plan account.

## Eligibility

Participation is voluntary. You are eligible to join the Plan if:

- You have completed 90 days of service with Company.
- You may join the Plan on any January 1 or July 1 after you fulfill these requirements.
- Once you satisfy the eligibility requirements and enter the Plan, you will continue to participate while you are still employed by the Employer, even if you have a break in eligibility service. A break in eligibility service occurs if you are not employed by your Employer for a 12-consecutive-month period.

If you had not yet satisfied the eligibility requirements and had a break in eligibility service, periods before your break in service will not be taken into account and you will have to satisfy the eligibility requirements following your break in service.

Periods during which you have a break in eligibility service will not count against you if you were absent because you were pregnant, had a child or adopted a child, were serving in the military, or provided service during a national emergency and reemployment is protected under federal or state law, and you return to employment within the time required by law.

After you satisfy the eligibility requirements and enter the Plan, if you terminate employment and are later rehired, you will be eligible to participate in the Plan immediately.

## Contributions

## Employee Elective Deferrals-Pretax and/ or Roth After-tax Contributions

You will be able to contribute a portion of your Compensation as a pre-tax Deferral and/or as a Roth Deferral once you have met the eligibility requirements and enter the Plan. You can contribute from 1 percent to 50 percent of your Compensation in 1 percent increments. The maximum dollar amount that you can contribute to the Plan each year is \$19,500 (for 2021) and includes contributions you make to other deferral plans (e.g., other 401(k) plans, salary deferral SEP plans, 403(b) tax-sheltered annuity plans, etc.). This amount will increase as the cost-of-living increases. Your Employer may further limit the amount that you can contribute to the Plan to help the Plan satisfy certain nondiscrimination requirements. Your Employer will notify you if you are a Highly Compensated Employee, subject to any additional limits. Deferrals (and the related earnings) are always fully vested and cannot be forfeited. So, if you were to leave your Employer, you would be entitled to the full Deferral balance (plus earnings).

The amount of your Compensation that you decide to defer into the Plan generally will be contributed on a pre-tax basis (except Roth Deferrals; see below). That means that, unlike the compensation that you receive, the pre-tax contribution (and all of the earnings accumulated while it is invested in the Plan) will not be taxed at the time it is paid by your Employer. Instead, it will be taxable to you when you take a payout from the Plan. These contributions will reduce your taxable income each year you contribute but will be treated as compensation for Social Security taxes.

EXAMPLE: Assume your Compensation is \$25,000 per year. You decide to contribute five percent of your Compensation into the Plan. Your Employer will pay you \$23,750 as gross taxable income and will deposit \$1,250 (five percent) into the Plan. You will not pay taxes on the \$1,250 (plus earnings on the \$1,250) until you withdraw it from the Plan.

You also have the choice of treating your Deferrals as Roth Deferrals rather than pre-tax Deferrals. Roth Deferrals are contributed to the Plan from amounts that have already been treated as taxable income. Roth Deferrals will not reduce your taxable income in the year in which you contribute a portion of your Compensation into the Plan. The benefit of making Roth contributions comes when you take a payout from the Plan - when both the original contributions and your earnings on those contributions are paid out tax free so long as you meet certain requirements for a qualified payout.

EXAMPLE: Your Compensation is \$25,000 per year. You decide to contribute five percent of your Compensation into the Plan. Your Employer will pay you \$23,750 as income and will deposit \$1,250 (five percent) into the Plan. You will include the entire \$25,000 in your income for the year it was earned even though you only received \$23,750. When you withdraw the \$1,250 contribution from the Plan, it will be tax free (along with all of the earnings that have accumulated on that contribution) if you take a qualified payout. (For more information regarding qualified payouts from Roth Deferrals, please refer to the section of the Summary Plan Description describing Plan distributions.) The earnings will never be taxed if you take a qualified distribution.

#### **Employer Matching Contribution**

The amount that Sunrise Company will contribute will be announced prior to the beginning of each year and may vary from year to year, if any, depending on the Company's performance and outlook for the future.

#### Investments of Contributions

You decide how contributions—yours and the Company's—are invested. You can choose among several different investment funds managed by a well-regarded investment company. You can invest all your money in one fund, or you can divide it between several of the funds. If you divide your money, you must do so in whole percentages. For example, you could invest 22% of your money in one fund and 78% in another. You could not invest 22.5% or 77.5%.

The funds have different investment objectives. The potential for gain and loss is different for each fund. Only you can decide which investment strategy is right for you. Sunrise Company will make a summary of the funds available to you or you may call the Investment Company to obtain the most current information.

#### Changing your Contribution

You may change your rate of contribution at any time. You may also stop or start making contributions at any time. If you stop contributing to the Plan, the Company's contributions to your account will stop also.

#### How to Change Your Investment Directions

The general rule is that you may change your investment directions with respect to your future contributions or existing Individual Account balances at any time as long as you act in accordance with the investment fund prospectus.

If you wish to make a change in investment directions, you should:

- Access Vanguard's website at www.vanguard.com.
- Call the 24-hour Vanguard VOICE® Network, using a touch-tone telephone and the PIN provided to you by dialing 1-800-523-1188.
- Call Vanguard Participant Services, by dialing 1-800-523-1188 (8:30 a.m. to 9:00 p.m. Eastern time Monday through Friday).

The transfer of existing balances will be made the same day if you call or initiate the transaction before 4:00 p.m. Eastern time. A confirmation of your change will be sent to you by Vanguard.

#### Keeping Track of Individual Accounts under the Plan

You will receive a personal statement of your Plan account quarterly. Your account statement will include the following information:

- The amount of money you contributed,
- The amount of money that Sunrise Company contributed,
- The earnings on these contributions, and
- The total market value of your account.

Information about Your Investment Options Available In the Plan

When you are eligible to participate in the Plan, you will be provided with comprehensive information about the investment options available in the Plan, including an explanation of their investment objectives and policies, risk and return characteristics, past and current investment performance (net of expenses), operating expenses, and the type and diversification of assets comprising the portfolio of each fund. You will also receive ongoing updates of this information in the form of prospectuses and shareholder reports for each of the investment options that you have selected for the investment of your Plan contributions. If you have any questions or require more detailed information concerning any investment option, you should call Vanguard® Participant Services or the 24-hour Vanguard VOICE® Network by dialing 1-800-523-1188.

**Vanguard Participant Services** provides registered associates to answer investment-related questions from 8:30 a.m. to 9:00 p.m. Eastern time. These associates can help you understand available investment options and basic retirement investment planning concepts. Additionally, the associates are able to execute transactions such as fund exchanges, and contribution allocation changes.

If you prefer the flexibility and convenience of an automated network, the Vanguard VOICE® Network is available 24 hours a day, 7 days a week to accommodate and confirm your transactions. (You must use a touch-tone telephone and the personal identification number provided to you upon enrollment to access the VOICE® Network.) During normal business hours you may transfer directly to a Vanguard Participant Services associate should you wish to discuss Plan or investment-related questions.

Additionally, if you have a computer and internet access, Vanguard's website at www.vanguard.com allows you to tap into a variety of investment information from retirement plan guidance to specific fund information to tax-planning tips.

#### **Rollover Contributions from other Qualified Plans**

Employees who participated in any other qualified plans shall be permitted to make a rollover contribution to the Plan, provided that the rollover contribution complies with all applicable requirements of the code, regulations, and rulings of our Plan.

Employees who rollover contributions from other qualified plans shall be permitted to withdraw at any time or any portion of the total amount credited to their Rollover Contribution Account in the Plan.

#### Limits on Elective Deferrals

Federal tax laws and plan documents govern the amount of Elective Deferrals that you may make. Specifically, federal law places two annual limits on the amount you may defer into a 401(k) plan - an individual limit and an average limit.

#### Individual Limit

Federal tax law limits the amount you can put into the Plan during each of your tax years (generally, a calendar year) to \$19,500 in 2021. This amount is indexed periodically for changes in the cost-of-living index. This limit applies to all Elective Deferrals you make during your tax year to any deferral plans maintained by your present or former employers.

If there is an error and you defer more than you are allowed, Sunrise Company will submit in writing to Vanguard for the return of the excess no later than March 1.

The excess amount and any earnings you may have received on the excess must be taken out of the Plan by April 15 of the year following the year the money went into the Plan. The excess amounts will be reported on Form 1099-R and will be taxable income for the year in which you put the excess into the Plan. Earnings on the excess amount will be taxable in the year distributed.

#### **Average Limits**

Tax law defines a group of an employer's employees known as highly compensated employees. Highly compensated employees making Elective Deferrals are limited in the percent of their compensation that they defer based on the average percent of compensation deferred by the non-highly compensated group of employees during either the current or prior Plan Year. If these limits apply to you, Sunrise Company will give you additional information about them.

#### **Catch-up Contributions**

If you are eligible to make Deferrals and you turn age 50 before the end of any calendar year, you may defer up to an extra \$6,500 each year (for 2021) into the Plan as a pre-tax and/or Roth contribution once you meet certain Plan limits. The maximum catch-up amount may increase as the cost-of-living increases.

These catch-up contributions will be eligible for Matching Contributions from your Employer. Catch-up contributions (and the related earnings) are considered Deferrals and are always fully vested. So, if you were to leave your Employer, you would be entitled to the full catch-up balance (plus earnings).

#### **Responsibility of Investment Losses**

The Plan is intended to comply with Section 404(c) of ERISA (the Employee Retirement Income Security Act of 1974). If the Plan complies with Section 404(c), then the fiduciaries of the Plan, including the Employer, the Administrator, and the Trustee, will be relieved of any legal liability for any losses which are the direct and necessary result of the investment directions that you give. Because your Plan allows and encourages you to direct your investments and to have access to all pertinent information concerning your investments, the fiduciaries of the plan will be relieved of liability for the results of your investment decisions, as provided under Section 404(c) of ERISA.

When you direct investments, your accounts are segregated for purposes of determining the gains, earnings or losses on these investments. Your account does not share in the investment performance for other Participants who have directed their own investments.

You should remember that the amount of your benefits under the Plan will depend in part upon your choice of investments. Gains as well as losses can occur. There are no guarantees of performance, and neither the Employer, the Administrator, the Trustee, nor any of their representatives provide investment advice or insure or otherwise guarantee the value or performance of any investment you choose.

## **Withdrawals**

The primary purpose of Plan is to provide you with a long-term savings program for retirement. However, there are certain circumstances when you may receive a distribution from your account before you terminate employment.

## Hardship Withdrawals

If you have a "financial hardship," the Plan permits you to withdraw funds subject to special rules required by the Internal Revenue Code. For purposes of the Plan, a "financial hardship" means an expense occurring in the personal affairs of a Participant which creates an immediate and heavy financial need for a reason such as the following:

- (1) You need the distribution to pay unpaid medical expenses for yourself, your spouse or any dependent.
- (2) You need the distribution to pay for the purchase of your principal residence. You must use the hardship distribution for the *purchase* of your principal residence. You may not receive a hardship distribution solely to make mortgage payments.
- (3) You need the distribution to pay tuition and related educational fees (including room and board) for the post-secondary education of yourself, your spouse, your children, or other dependent. You may take a hardship distribution to cover up to 12 months of tuition and related fees.
- (4) You need the distribution to prevent your eviction or to prevent foreclosure on your mortgage. The eviction or foreclosure must be related to your principal residence.
- (5) You need the distribution to pay funeral or burial expenses for your deceased parent, spouse, child or dependent.
- (6) You need the distribution to pay expenses to repair damage to your principal residence (provided the expenses would qualify for a casualty loss deduction on your tax return, without regard to 10% adjusted gross income limit).
- (7) You need the distribution to pay expenses and losses (including loss of income) incurred due to a federally-declared disaster. Your principal residence or principal place of employment at the time of the disaster must be located in the federally-declared disaster area.

Before you may receive a hardship distribution, you must represent, in writing, that you have insufficient cashor other liquid assets to satisfy your financial need.

In addition, if you have other distributions or loans available under this Plan (or any other plan we may maintain) you must take such distributions or loans *before* requesting a hardship distribution.

You may not receive a hardship distribution of more than you need to satisfy your hardship. In calculating your maximum hardship distribution, you may include any amounts necessary to pay federal, state or local incometaxes or penalties reasonably anticipated to result from the distribution. See the Plan Administrator for more information regarding the maximum amount you may take from the Plan as a hardship distribution and the total amount you have available for a hardship distribution. The Plan Administrator will provide you with the appropriate forms for requesting a hardship distribution.

#### Withdrawals when you Reach 59 1/2

You may apply to the Plan Committee for a withdrawal from all or a portion of your account balance any time after you reach age 59  $\frac{1}{2}$ .

#### Withdrawals when you Reach 70 1/2

Federal law requires distribution of your account to begin no later than April 1 of the calendar year following the calendar year in which you reach age 70  $\frac{1}{2}$ . If you are affected by this requirement, you will be notified.

#### Withdrawals after You Leave Sunrise Company

Upon separation from service (the date that you voluntarily quit, retire, become totally and permanently disabled, die or become involuntarily discharged), you are eligible for a distribution of your personal savings account. The distribution will be valued as of the accounting date coinciding with or immediately preceding the date of the distribution. The distribution will be processed as soon as possible.

If you are absent from work for such reasons as vacation, sickness, layoff or unpaid leave, you will not be eligible for distribution until the first anniversary of your noted absence.

If your balance at the time you terminate from employment is \$1,000 or less, you must take it out of the Plan when you terminate employment. If you do not tell your Plan Administrator what to do with your account in the Plan (e.g., roll it over to an individual retirement arrangement (IRA)), your Plan Administrator will distribute your Plan account as a lump sum.

If your account balance is between \$1,000 and \$5,000, you must take it out of the Plan when you terminate employment, or your Plan Administrator will roll it over to an IRA that is established for you.

The amount distributed and rolled over into an IRA by the Plan Administrator (and not authorized by you) will be invested in a product designed to preserve principal and to provide a reasonable rate of return and liquidity. The IRA provider that receives the rollover may charge fees and expenses for maintaining the IRA, and these fees and expenses may be assessed directly against the assets of the IRA or billed directly to you. You will be provided more information regarding the IRA provider if you become subject to this provision. For more information concerning the rollover procedures, the IRA provider, and the fees and expenses relating to the IRA, please contact your Plan Administrator, whose address and telephone number are found in the ADMINISTRATIVE INFORMATION AND RIGHTS UNDER ERISA section of this document.

If your account balance is over \$5,000, you may elect to leave your personal savings account in the Plan until you reach age 65 or until you give consent in writing for an earlier distribution. In that case, distribution will be made to you as soon as administratively feasible.

## **Plan Loans**

Loans will be subject to the following provisions:

- Loans may be obtained for any reason by calling Vanguard Trust Company's Participant Services Department directly or by going into your account on-line.
- A Participant receiving a loan must pledge their account balance as collateral for the loan and authorize payroll deductions for payment.
- Loans shall not be less than \$1,000 nor more than 50% of the first \$100,000 of the vested account balance.

- The loan repayment period may vary according to participant requests and Vanguard Trust Company.
- Each loan will bear a fixed interest rate equal to the prime rate of a local bank prescribed by the Committee, in effect immediately prior the month in which the loan is granted.
- You may prepay all the unpaid principal balance of the loan without penalty at any time.
- The trust company may charge a small loan origination fee and an annual administrative fee for outstanding loans. Information regarding these fees may be obtained at the Human Resources Department.
- In the event of termination of employment, you have the following choices regarding your loan account: (1) All remaining installment payments on the Note may be paid in full within 60 days. (2) You may default on all remaining installments. In the event of such default, the Borrower irrevocably consents to the immediate deduction of the amount owed on the loan from his or her separate accounts under the Plan, and the treatment of such deduction as a distribution for tax purposes. (3) A participant whose loan was originally withdrawn for the purpose of purchasing a home may continue making payments at the regular schedule after termination.

## **Taxation of Distributions**

Under current law, you defer paying federal and state income taxes on all contributions to the Plan until your account balance is distributed. Investment earnings accumulating in the Plan also escape taxation until they are paid out to you. All distributions from the Plan, including in-service hardship withdrawals and distributions because of termination, retirement, permanent disability or death, will be subject to taxes. You are required to pay federal and state income tax in the year you receive a distribution. Federal and state income tax will be withheld at specified rates. The Internal Revenue Code also imposes a 10% penalty on the amount of early distributions. The following are early distributions:

- In-service distributions prior to age 591/2, or
- Distributions for termination prior to age 55 unless the distribution is for death or disability.

If you wish to defer federal and state income taxes on your distribution, you may roll your funds into an Individual Retirement Account (IRA), or to another employer's plan (for example, a 401(k), a pension plan or a profit-sharing plan), if permitted.

More details concerning your options and federal and state income tax treatment will be provided when you receive your distribution. Since the tax laws are complicated and are subject to change, we recommend that you consult your tax advisor before receiving a hardship withdrawal or distribution.

## **Enrollment and Beneficiary Designation**

To join the Plan, you will be required to complete an enrollment form. You will be asked to specify your choice of investment funds and the percentage of employee contributions you wish to make. You will also be asked to designate a beneficiary who will receive your Plan benefits if you should die. If you are married, or become married, the law requires that you name your spouse as your beneficiary unless your spouse consents in a written, notarized statement to your election of a different beneficiary. If you are not married, you may name any beneficiary you wish. You may change your beneficiary at any time by completing the appropriate form which can be obtained from the Human Resources Department or by changing on your on-line account.

## Other Important Information

#### Heroes Earnings and Assistance Relief Tax Act of 2008 (HEART)

If you become disabled or pass away during military service, the time while providing military service will be considered for determining employer contributions and vesting. Sunrise will treat you as if you had been reemployed on the day before your disability or death and terminated on the day of disability or death to determine your Plan contributions and for vesting purposes. In the Sunrise Plan you are currently 100 % vested immediately at initial enrollment.

If you are on active duty in for a period of more than 30 days, you may elect to take a distribution of your Deferrals from the Plan without severing from employment with your Employer. However, if you choose to take distributions under this provision, you will not be permitted to make contributions to the Plan during the six-month period beginning on the date of the distribution.

If your Employer chooses to provide differential pay to you while you are on active duty for a period of more than 30 days, the pay will be considered additional Compensation paid to you for purposes of determining Plan contributions. See your Plan Administrator to determine if your Employer provides differential pay.

#### Amendment or Termination of Plan

Sunrise Company intends to continue the Plan on a permanent basis. However, since future business conditions cannot be foreseen, Sunrise Company reserves the right to amend, modify or terminate the Plan. In no event will an amendment have the effect of reducing your account balance.

#### Conditions That Can Result in Loss of Benefits

Your account balance may be reduced by adverse investment experience of the funds you select.

If you are a highly compensated employee (as defined by the Internal Revenue Code), you may be refunded a portion of your contributions and the vested portion of the matching contributions of them if necessary, to satisfy Internal Revenue Code nondiscrimination rules.

Your benefits may be awarded to your spouse, former spouse, or dependents under the terms of a "qualified domestic relations order" issued under domestic relations or community property law. Any portion of your benefits not awarded to your spouse, former spouse or dependents will be paid to you.

#### **Top-heavy Rules**

The Internal Revenue Code requires plans that are "top-heavy" to meet certain special requirements. While this Plan is not now "top-heavy," the Department of Labor requires that we provide you with a brief statement of these special requirements.

A plan is deemed to be "top-heavy" if adjusted account balance attributable to "key employees" under the Plan (plus all other retirement plans of an employer) equal more than 60 percent of the total adjusted account balances for all participants. In general, "key employees" are certain officers and shareholders of an employer and its subsidiaries.

If the Plan becomes "top-heavy," we will advise you. In that case, a minimum contribution may be required for all non-key employees employed on the last day of the Plan year who are eligible to participate at any time during the Plan year.

#### **Benefits under USERRA**

The Plan is operated in compliance with the Uniformed Services Employment and Reemployment Rights Act of 1994 (USERRA). Under the provisions of USERRA, if you return to work from a qualified military leave, you may be permitted to "make up" Elective Deferrals and Catch-up Contributions, which you could have otherwise made during the period of qualified military service. If you make up your missed contributions, you will also be entitled to receive any Matching Contributions.

Upon returning from qualified military service within the specified time frame, as outlined under USERRA, your period of military service counts for all purposes under this Plan. You will not be treated as having had a break in service; therefore, there is no waiting period to resume participation in the Plan.

Employees covered under USERRA include: all members of the "uniformed services" who serve voluntarily or involuntarily, including those in the reserves, as well as any other individuals designated by the President. The uniformed services include the Army, Navy, Marine Corps, Air Force, Coast Guard, and Public Health commissioned corps.

## Your Rights under ERISA

As a participant in this Plan, you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974 (ERISA). ERISA provides that all participants shall be entitled to:

- Examine, without charge, at the Sunrise Company's corporate office, all Plan documents files by the Plan with the U.S. Department of Labor, such as annual reports and Plan descriptions.
- Obtain copies of all Plan documents, other Plan information and collective bargaining agreement (if applicable to) upon written request to the Plan Committee. The Committee may make a reasonable charge for the copies.
- Receive a summary of the Plan's annual financial report. The Plan is required by law to furnish each participant with a copy of this summary annual report.
- Obtain, once a year, a statement of the total benefits accrued and the non-forfeitable (vested) benefits. The Plan may require a written request for this statement, but it must provide the statement free of charge.

In addition to creating rights for Plan participants, ERISA imposes duties upon the people who are responsible for the operation of the employee benefit plan. The people who operate your Plan, called "fiduciaries" of the Plan, have a duty to do so prudently and in the interest of you and other Plan participants and beneficiaries. No one, including your employer or any other person, may fire you or otherwise discriminate against you in any way to prevent you from obtaining a pension benefit or exercising your rights under ERISA.

If your claim for a benefit is denied in whole or in part, you must receive written explanation of the reason for the denial. You have the right to have the Plan Committee review and reconsider your claim. Under ERISA, there are steps you can take to enforce your rights. For instance, if you request materials from the Plan Committee and do not receive them within 30 days, you may file a suit in federal court. In such a case, the court may require the Plan Committee to provide the materials and pay you up to \$100 a day until you receive the materials, unless the materials were not sent because of reasons beyond the control of the Plan Committee.

If you have a claim for benefits that is denied or ignored, in whole or in part, you may file suit in state or federal court. If, it should happen that, Plan fiduciaries misuse the Plan's money or if you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor, or you may file suit in federal court. The court will decide who should pay court costs and legal fees. If you are successful, the court may order the person you have sued to pay these costs and fees. If you lose, the court may order you to pay these costs and fees, if, for example, it finds your claim is frivolous.

If you have any questions about the Plan, you should contact the Human Resources Department or a member of the Plan Committee. If you have any questions about this statement or about your rights under ERISA, you should contact the nearest Area Office of the U.S. Labormanagement Services Administration, Department of Labor.

## How to Apply for Benefits.

You (or your beneficiary) will be given the appropriate forms to apply for your benefits. You should complete the forms and return them to the Plan Committee.

#### If Your Application is denied

If your application for benefits is denied, you will receive written notification of the denial. The notice will explain the reason for the denial, including specific reference to the Plan provisions on which the denial is based.

You will have 60 days to request a review of the denial by the Plan Committee, who will provide a full and fair review. Your request for review must be written and submitted to the Plan Committee.

You or your duly authorized representative will be given an opportunity to review pertinent documents and to submit issues and comments you feel the Plan Committee will need to consider making a final determination with respect to the denial.

In most cases, the Plan Committee will decide within 60 days of a request on appeal. In any event, the Plan committee must render a decision within 120 days after it receives your request for review.

## **No PBGC Involvement**

The Pension Benefit Guaranty Corporation (PBGC), a federal agency, was established to guarantee benefits under defined benefit plans because the assets of such plans may not be sufficient to provide the benefits that have been earned. However, the PBGC does not cover defined contribution plans because the assets of such plans are always sufficient to provide the benefits that have been earned. Since this Plan is a defined contribution plan, the PBGC is not involved.

## Administration of the Plan

Plan Name	Sunrise Company 401(k) Plan
Plan Sponsor	Toscana Limited L. P. 300 Eagle Dance Palm Desert, California 92211
Employer Identification Number	20-0080804
Plan Number	001
Type of Plan	The Plan is a defined contribution plan.
Type of Administration	The Plan Sponsor maintains records.
Initial Effective Date	January 1, 1985
Plan Year	January 1 through December 31
Trustee	Vanguard Fiduciary Trust Company
Valuation Dates	March 31, June 30, September 30 and December 31.

Agent for Service of Legal Process Plan Administrator Plan Committee Chairman or Plan Administrator Sunrise Company 300 Eagle Dance Circle Palm Desert, CA 92211

## ADDENDUM SPECIAL EFFECTIVE DATES FOR PARTICIPATING EMPLOYERS

Andalusia Country Club LLC became a participating employer of the Sunrise Company 401(k) Plan effective 7/6/2018.
Andalusia Homes Inc became a participating employer of the Sunrise Company 401(k) Plan effective 7/3/2018.
Sunrise Colony II Management LLC became a participating employer effective 7/29/1998.
Sunrise LQ LLC became a participating employer of the Sunrise Company 401(k) Plan effective 7/6/2018.
Toscana Limited LP became a participating employer of the Sunrise Company 401(k) Plan effective 3/17/2003.
Toscana Homes Inc became a participating employer of the Sunrise Company 401(k) Plan effective 3/14/2003.
Toscana Country Club Inc became a participating employer of the Sunrise Company 401(k) Plan effective 3/14/2003.